

SSCAC Impact Report



Founded in 1965 under the auspices of the Economic Opportunity Act, South Shore Community Action Council (SSCAC) is a 501c3 private non-profit on a mission to eliminate poverty on the South Shore by coordinating, strengthening, and supplementing community efforts to empower and support individuals and families so they can live in decency and with dignity, realize their full potential, and participate to the extent of their capabilities in all that our communities have to offer.



\$29,609,075

2025 PROGRAM & SERVICE DOLLARS

SERVICE DOLLARS EXPENDED BY SSCAC ON BEHALF OF LOW-INCOME RESIDENTS OF ALL AGES IN 2025



31,689 Residents Served



11,040 People Fed



16,048 Residents Kept Warm

SSCAC'S PROGRAMS AND SERVICES

Appliance Management Program, Consumer Aid, Emergency Assistance and Financial Stability, Food Basket, Food Resources, Heating System Repair and Replacement, Home Energy Assistance, South Shore Early Education, South Shore Family Network, Transportation, Volunteer Income Tax Assistance, and Weatherization





MAKING A DIFFERENCE IN OUR COMMUNITIES

In a year marked by rising costs for household basics, many low- and moderate-income families have been forced to make difficult trade-offs between essential healthcare and food to cover non-discretionary expenses like housing, utilities, and transportation. In response, our organization and community partners have stepped forward to provide a vital safety net. From mobilizing significant food security initiatives to expanding transportation services for older adults and individuals with disabilities, we have focused on ensuring that our most vulnerable neighbors have access to the resources and care they deserve. Our impact extends beyond immediate relief to long-term stability, preventing housing displacement and utility loss while fostering a love of learning through early education. This work is only possible through the unwavering dedication of our community partners. On behalf of the thousands of children, seniors, and families whose lives we touch each year, we remain committed to our shared mission: ensuring that every member of our community remains safe, warm, and healthy.

CHARACTERISTICS OF SSCAC CLIENTS

Female	62%
White	83%
Black/African American	5%
Hispanic/Latinx	5%
0-17 Years Old	21%
60 Years or Older	45%
At or Below 100% Poverty Level	29%
Single Person Household	56%
High School Graduate or Greater	86%
Active Military or Veteran	6%
Disabled	12%
Retired	43%
Homeowners	59%

16,048
Residents

HOME ENERGY ASSISTANCE (FUEL ASSISTANCE)

Children, seniors, and families stayed warm in winter and avoided utility shut-off on the South Shore, Cape Cod, and the Islands through **\$7,843,068** in direct payments made by SSCAC to local home heating companies.

351
Residents

HEATING SYSTEM REPAIR AND REPLACEMENT (HEARTWAP)

Lowered home heating bills for our low-income neighbors through no-cost heating system inspections, maintenance, or repair/replacement of inoperable heating systems by local heating system repair companies totaling **\$849,892**.

185
Residents

WEATHERIZATION

Low-income residents saved money on home heating through free, energy efficient home Weatherization measures installed by local residential energy contractors totaling **\$1,245,087**.

194
Residents

APPLIANCE MANAGEMENT PROGRAM (AMPS)

Reducing high utility costs through no-cost energy usage audits and conservation measures, including installation of energy efficient light bulbs or replacement of refrigerators, freezers, air conditioners, or dehumidifiers totaling **\$175,798**.

538
Children

SOUTH SHORE EARLY EDUCATION

Award-winning Head Start, Early Head Start, state funded preschool and before/after school care at 6 centers in Plymouth, Marshfield, Wareham, and on Cape Cod including daily meals, health screening, bus transportation, and family supports.

855
Residents

TRANSPORTATION

Older adults and individuals with disabilities accessed health care and other vital services with safe, door-to-door transportation provided by SSCAC's specially trained drivers in accessible vehicles totaling **136,592** trips.

11,048
Residents

FOOD RESOURCES

SSCAC collected and distributed **506,678** pounds of fresh and non-perishable food to children, seniors, and families, and supplied **63** pantries, schools, Councils on Aging, and other emergency food providers to sustain operations.

656
Residents

VOLUNTEER INCOME TAX ASSISTANCE

Low-income taxpayers saved approximately **\$211,888** in tax preparation fees and received **\$977,463** in refunds through free, electronic preparation and filing of state and federal tax returns.

652
Children

SOUTH SHORE FAMILY NETWORK

Free community-based parent-child playgroups and family support activities focused on early literacy and S.T.E.M., parenting, child development, and kindergarten readiness, resulting in **581** parents improving skills as caregivers.

421
Households

CONSUMER AID

Free consumer education and mediation of consumer complaints as an alternative to costly court resolution for Plymouth County residents, resulting in complaint resolutions valued at **\$218,960**.

745
Residents

EMERGENCY ASSISTANCE AND FINANCIAL STABILITY

Stabilizing households in crisis through case management, resource information and referrals, emergency grocery cards and direct vendor payments totaling **\$77,064** to prevent food insecurity, eviction, foreclosure, or utility shut-off.

SSCAC SERVED 31,689 PEOPLE IN 2025

“ Community Speaks ”

Keeping our home warm was an uphill battle. Your support was a great financial help and gave us peace of mind during a crisis. Thank you!

#OurCommunityInAction

SSCAC is a private, 501(c)(3) non-profit Community Action Agency. We are one of 23 Community Action Agencies throughout Massachusetts and over 1,000 across the United States.

Our volunteer Board of Directors is composed entirely of local residents directly connected to the communities we serve with members who are Representatives of town Select Boards, Community Representatives, and Low-Income Representatives.



South Shore Community Action Council

For more information visit sscac.org, follow us on social media or call 508-747-7575