

SSCAC Impact Report



Founded in 1965 under the auspices of the Economic Opportunity Act, South Shore Community Action Council (SSCAC) is a 501c3 private non-profit on a mission to eliminate poverty on the South Shore by coordinating, strengthening, and supplementing community efforts to empower and support individuals and families so they can live in decency and with dignity, realize their full potential, and participate to the extent of their capabilities in all that our communities have to offer.



\$29,609,075

2025 PROGRAM & SERVICE DOLLARS

EXPENDED BY SSCAC IN FY25 ON DIRECT PROGRAMS AND SERVICES



31,689 Residents Served



11,040 People Fed



16,048 Residents Kept Warm

SSCAC'S PROGRAMS AND SERVICES

Appliance Management Program, Consumer Aid, Emergency Assistance and Financial Stability, Food Basket, Food Resources, Heating System Repair and Replacement, Home Energy Assistance, South Shore Early Education, South Shore Family Network, Transportation, Volunteer Income Tax Assistance, and Weatherization





MAKING A DIFFERENCE IN OUR COMMUNITIES

In a year marked by sky-rocketing costs for household basics, many low- and moderate-income families had to make difficult trade-offs between healthcare and food to cover non-discretionary expenses like housing, utilities, and transportation. In response, SSCAC and its community partners stepped forward to provide a vital safety net. Our impact extended beyond immediate crisis relief to foster long-term financial and family stability - from mobilizing food security initiatives to expanding transportation for older adults and individuals with disabilities; preventing housing displacement and utility shut-off to increasing comprehensive early education opportunities for our youngest learners. We focused on ensuring that our most vulnerable neighbors had access to the resources and care they needed. This work was and continues to be possible only through the unwavering dedication of our employees, volunteers, and community partners. For the thousands of children, seniors, and families whose lives we touched in 2025 and beyond, we stand together, committed to our shared vision where those with so many cards stacked against them have support and resources to achieve their full potential, live with dignity and in decency, and fully participate in our vibrant communities.

CHARACTERISTICS OF SSCAC CLIENTS

Female	62%
White	83%
Black/African American	5%
Hispanic/Latinx	5%
0-17 Years Old	21%
60 Years or Older	45%
At or Below 100% Poverty Level	29%
Single Person Household	56%
High School Graduate or Greater	86%
Active Military or Veteran	6%
Disabled	12%
Retired	43%
Homeowners	59%

16,048
Residents

HOME ENERGY ASSISTANCE (FUEL ASSISTANCE)

Children, seniors, and families stayed warm in winter and avoided utility shut-off on the South Shore, Cape Cod, and the Islands through **\$7,843,068** in direct payments made by SSCAC to local home heating companies.

351
Residents

HEATING SYSTEM REPAIR AND REPLACEMENT (HEARTWAP)

Lowered home heating bills for our low-income neighbors through no-cost heating system inspections, maintenance, or repair/replacement of inoperable heating systems by local heating system repair companies totaling **\$849,892**.

185
Residents

WEATHERIZATION

Low-income residents saved money on home heating through free, energy efficient home Weatherization measures installed by local residential energy contractors totaling **\$1,245,087**.

194
Residents

APPLIANCE MANAGEMENT PROGRAM (AMPS)

Reducing high utility costs through no-cost energy usage audits and conservation measures, including installation of energy efficient light bulbs or replacement of refrigerators, freezers, air conditioners, or dehumidifiers totaling **\$175,798**.

538
Children

SOUTH SHORE EARLY EDUCATION

Award-winning Head Start, Early Head Start, state funded preschool and before/after school care at 6 centers in Plymouth, Marshfield, Wareham, and on Cape Cod including daily meals, health screening, bus transportation, and family supports.

855
Residents

TRANSPORTATION

Older adults and individuals with disabilities accessed health care and other vital services with safe, door-to-door transportation provided by SSCAC's specially trained drivers in accessible vehicles totaling **136,592** trips.

11,048
Residents

FOOD RESOURCES

SSCAC collected and distributed **506,678** pounds of fresh and non-perishable food to children, seniors, and families, and supplied **63** pantries, schools, Councils on Aging, and other emergency food providers to sustain operations.

656
Residents

VOLUNTEER INCOME TAX ASSISTANCE

Low-income taxpayers saved approximately **\$211,888** in tax preparation fees and received **\$977,463** in refunds through free, electronic preparation and filing of state and federal tax returns.

652
Children

SOUTH SHORE FAMILY NETWORK

Free community-based parent-child playgroups and family support activities focused on early literacy and S.T.E.M., parenting, child development, and kindergarten readiness, resulting in **581** parents improving skills as caregivers.

421
Households

CONSUMER AID

Free consumer education and mediation of consumer complaints as an alternative to costly court resolution for Plymouth County residents, resulting in complaint resolutions valued at **\$218,960**.

745
Residents

EMERGENCY ASSISTANCE AND FINANCIAL STABILITY

Stabilizing households in crisis through case management, resource information and referrals, emergency grocery cards and direct vendor payments totaling **\$77,064** to prevent food insecurity, eviction, foreclosure, or utility shut-off.

SSCAC SERVED 31,689 PEOPLE IN 2025

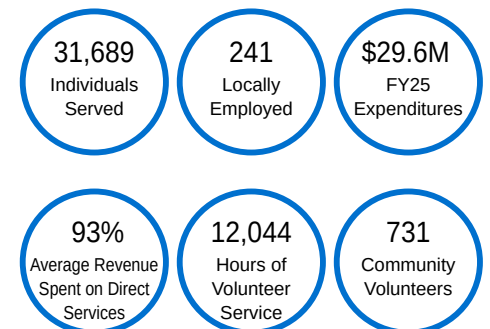
“ Community Speaks ”

Keeping our home warm was an uphill battle. Your support was a great financial help and gave us peace of mind during a crisis. Thank you!

#OurCommunityInAction

SSCAC is a private, 501(c)(3) non-profit Community Action Agency. We are one of 23 Community Action Agencies throughout Massachusetts and over 1,000 across the United States.

Our volunteer Board of Directors is composed entirely of local residents directly connected to the communities we serve with members who are Representatives of town Select Boards, Community Representatives, and Low-Income Representatives.



South Shore Community Action Council

For more information visit sscac.org, follow us on social media or call 508-747-7575