

Mailing: PO BOX 188
Physical: 105 S Washam
Miller, MO 65707



Phone: (417) 452-3371
Fax: (417) 452-2523

Application for Water, Sewer, and Trash Service

Account Number: **Today's Date:** **Service Start Date:**

Address of New Services:

Billing Address (If different than above):

Customer Names on Account:

1st Account Owner: **Driver's License Number:**

Social Security #: **Phone:** **State of Issuance:**

2nd Account Owner: **Driver's License Number:**

Social Security #: **Phone:** **State of Issuance:**

Email for Account:

Employment:

1st Owner Employer: **Employer Phone:**

2nd Owner Employer: **Employer Phone:**

Rental Property Information:

Landlord Name: **Landlord Phone #:**

Landlord Address:

Please list at least one emergency contact and up to three, in the spaces provided below:

Emergency Contact: **Phone Number:**

Emergency Contact: **Phone Number:**

Emergency Contact: **Phone Number:**

For Office Use Only

WATER SEWER TRASH

Circle All Which Apply

City Official Signature:

Deposit Amount:

Circle Above

CASH CHECK CARD

Circle One

Date:

Cash Receipt / Check Number / Credit Card Confirmation Number:

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Customer Service Agreement

BILL EXPECTATIONS:

- Water, sewer, and trash are listed on the same bill and are mailed by the last week of the month
- Per Ordinance 700.041, all payments are due in the City Hall Office by the 15th day of the month to avoid late charges.
- Per Ordinance 700.100, a late charge will be assessed to your bill on the 16th day of the month for late payment.
- Utilities will be shut off on the 1st of the month for non-payment and a disconnect fee will be assessed.
- The disconnect fee of \$25 and the full past due payment MUST be made to reconnect service.
- Returned checks will have a fee of \$25 and the City may disconnect your services until the corrected payment is received.
- Payment for services can be made via mail, coming into City Hall, the dropbox at City Hall, or online.
- The secured dropbox is located at City Hall on the front door with envelopes to the side and is available 24 hours a day.
- To make a payment via online, go to www.thepaymentgroup.com, select make a payment, then type 'Miller' under Utility Department, and select Pay My Utility Bill.

TRASH SERVICE EXPECTATIONS:

- Trash service is provided by Doty (pronounced Dough-T) and is picked up early every Monday morning.
- It is recommended to have your cart set out by the end of your driveway the night before.

ACCESS TO CUSTOMER PREMISES EXPECTATIONS:

The City of Miller employees shall have access to the customer's premises at all hours and at any time for the purpose of providing water services, reading meters, inspections, making repairs, installing or removing and / or all of the Water Services equipment and appattuses used in connection with rendering water services to the Customer.

MOVING EXPECTATIONS:

- If / When you are moving from your home, your deposit will be applied to your final bill. If there is any remaining amount due, you agree to pay all fees associated with the collection. If there is a refund due, the City will write a check for the amount.
- If / When you are moving from your home leave a bad debt with the City then would like to have services at a new location within the City, you will be responsible to pay the bad debt in full, a new deposit, and an additional \$75 deposit, for the new location.

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CUSTOMER RESPONSIBILITIES:

The owner assumes and shall have sole responsibility for the water service line from the water meter including the services pipes, the apparatus and plumbing used in connection therewith. The owner also assumes and shall have sole responsibility for the sewer service lines from the utility's sewer main as provided within those utility's rules, regulations, and policies.

The customer hereby states that all information provided by the customer, as set forth in this application for services, is true and complete. The customer understands that one or more false statements made on this application for services that may be considered sufficient causes for immediate termination of all utility services without any notice to the customer. The City of Miller is hereby authorized to make any investigations of the Customer's financial and credit record through any investigative or credit agencies, bureaus, or other methods.

The customer understands if any person with a past due utility account is residing on the premises herein described at any point-in-time, water services may, at the sole discretion of the City of Miller, be immediately discontinued and disconnected at any time without any notice to the customer.

The customer agrees to PAY-IN-FULL for the services rendered by execution of this application for services and further agrees to be bound by all the utility's rates, rules, regulations, and policies as amended, governing the services. The City of Miller reserves the exclusive right to revise rates, rules, regulations, and policies from time-to-time, and in such cases the new rates, rules, regulations, and policies shall apply to this Customer.

I (we) have read all the above information notice and fully understand and agree to abide by all of the requirements set forth therein and herein.

1st Account Owner: _____

Date: _____

2nd Account Owner: _____

Date: _____

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CITY OF
MILLER
Missouri

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WELCOME TO MILLER!

City Hall Hours:

Monday through Friday 8:00 AM - 5:00 PM, except holidays
Closed for lunch 12:00 PM - 1:00 PM
Visit us on Facebook: City of Miller, MO
www.cityofmillermo.org

The current Consumer Confidence Report (CCR) is available at www.dnr.mo.gov/ccr/MO5010525.pdf. You are welcome to call City Hall at (417) 452-3371 for a paper copy.

CITY WIDE CLEAN UP:

Annual Spring and Fall cleanup is for residents living within City Limits or those who have City service to use the dumpsters. These dumpsters are provided by Doty Trash, courtesy of the City of Miller.

WHEN: May and October

LOCATION: The old lagoon off of Sanders (must show water bill).

COUNCIL MEETINGS:

The Council meetings are open to the public unless posted as CLOSED. To be added to the agenda, stop by City Hall on the Friday prior to the meeting.

WHEN: Second Thursday of each month

TIME: 7:00 PM

LOCATION: 109 N Park (Miller Fire Station)

CURFEW

There is a curfew in place for children under the age of 18. The curfew time is at 11:00 PM

GARAGE SALE

Want to have a garage sale? No fees are charged, but it is REQUIRED for you to come to City Hall for a PERMIT.

LAWN CARE

Lawn care is required for your property. Make sure to remove and maintain at all times your grass, weeds, brush around dwelling and fence line. The grass must NOT exceed six (6) inches per Ordinance 215.101 (21). No trash, debris, dead trees, tires, etc. in piles.

PETS

Pet(s) MUST be vaccinated AND registered with the City and the following apply:

Pets must be on a leash or penned at ALL TIMES per Ordinance 205.021

All pets MUST be registered at City Hall and provide proof of vaccinations.

Pet Tags are \$5 per pet for each year of the life of the vaccine. These are due when the vaccination expires per Ordinance 205.011, 205.012, 205.017.

Residents are allowed three (3) pets per household per ordinance 205.050

TRASH PICKUP

Provided by Doty Trash with pick up on Monday mornings of each week. It is recommended to have your trash out the night before as they arrive early in the morning for pick up. Household trash is all that is allowed for pick up. Tires, furniture, paint, chemicals, yard waste, brush, or tree limbs are not allowed. Please call City Hall or dotyservices.com for more information.

BRUSH

If you have brush you need hauled off, place the brush by the street and call City Hall to let us know and we will come by to haul it off. You MUST place the brush by the street in order for the city to pick it up.

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WELCOME TO MILLER!

WATER / SEWER / TRASH BILLS

Meter readings are read approximately the 20th - 22nd each month. Statements are mailed before the 1st of each month and water bills are due on the 15th of each month. After the 15th a 10% penalty is added. If your bill is not paid before the 1st of the next month, your water service will be disconnected and a \$25 reconnect fee will be required to reconnect services per Ordinance 700.110.

If you would like to pay online, go to www.thepaymentgroup.com. You will need your account number and total amount due to make a payment. There is a 3.5% processing fee to pay online.

MOVING?

Are you moving? Be sure to visit City Hall 7 days prior to moving to make sure your services are shut off as requested.

CITY HALL HOLIDAY SCHEDULE:

We are closed on the following holidays:

New Year's Day	Independence Day	Thanksgiving Day
Martin Luther King Day	Friday of the Annual Miller Fall Festival	Day after Thanksgiving
President's Day	Labor Day	Christmas Eve
Memorial Day	Veteran's Day	Christmas Day

SENIOR CITIZENS CENTER

The Senior Citizens Center has the following activities available for the community:

Breakfast is served everyday from 7AM - 10AM

Lunch is served every Wednesday from 11:45AM - 12:45PM

Play Cards every Thursday afternoon 1PM - 3PM

Manicures and pedicures available on the 4th Thursday of the month at 9AM

They also offer the building for rented use by calling 417-606-0394

MILLER LION'S CLUB

The Miller Lion's Club has the following activities available for the community:

BINGO every Saturday with doors to open at 4PM

Pull tab sales begin at 5PM

Kitchen opens at 5:30PM

Early bird games begin at 6:30PM

Regular bingo begins at 7PM

EATERIES / TO GO ORDERS AVAILABLE IN MILLER:

The Burger Shack – (417) 452-3460

Casey's Pizza – (417) 452-3550

LOCAL BUSINESSES:

Bowles Insurance – (417) 452-2644

Dake Veterinary Clinic – (417) 510-5105

Hairmaster's – (417) 452-4247

Hartley's Lawncare – (417) 229-0817

Hill's Autobody Shop – (417) 452-4455

Hill's Lawncare – (417) 421-2062

Hunt's Hardware and Guns – (417) 452-3535

Miller Car Wash

Miller Diesel and Auto – (417) 292-2822

Miller Public Library – (417) 423-8528

Miller Telephone – (417) 452-3201

Stump's Insurance – (417) 452-3233