

## **Accessibility and Inclusivity Policy**

Our aim at A Brecks Away is to treat all our guests with equal needs and to be as accessible and inclusive as we can.

If you have any comments or feedback then please do get in touch with us, our details are at the bottom of the page.

All of our correspondence is in plain english along with our website to offer the best experience for our clients.

## **Booking**

We know that websites can be hard to navigate so we are more than happy to speak to you over the phone if you wish 07740876334

## **Property Accessibility**

All of our properties have level access in and out of them. We have paved around the outsides of the properties so there is access all the way around and links to some of the other cottages.

The Mill is our dedicated accessible property and specifically has a ground floor bedroom with an ensuite wet room complete with shower seat.

We do have grab handles and extra seats available upon request.

Each property is listed separately on the website with photos detailing the bathroom, bedroom and kitchen/dining areas.

We are more than happy to discuss your needs either by phone or via email to ensure you have a comfortable stay. There is no obligation to book upon speaking to us.

## Inclusivity

We welcome all our guests irrespective or race, clolur, religion, sexual orintation, age, national origin disability and marrital status

We believe that all guests along with other guests, neighbours, owners and staff/housekeeping should be treated with the same dignity and respect.

We ask that that you kindly respect your neighbouring properties and not to cause any disturbance before 8am and after 11pm

Please treat other guests, staff and owners with dignity and respect at all times

We ask that you try and keep the property reasonably clean and tidy during your stay and on your departure.

If there is anything that you wish to discuss with us then please contact Guy 07740876334 or email <a href="mailto:info@abrecksaway.co.uk">info@abrecksaway.co.uk</a>