

Nozzl Fuel Delivery - Terms & Conditions + Privacy Policy

Terms & Conditions

- Service Overview

Nozzl Fuel Delivery provides on-demand and scheduled fuel delivery services, as well as optional vehicle maintenance add-ons (e.g., windshield cleaning, fluid top-offs). Service availability is subject to your location and our operational zones.

- User Responsibilities

Your vehicle must be parked in a safe, legal, and accessible location. The fuel door must be unlocked prior to delivery. If your vehicle is inaccessible, service may be skipped or canceled.

- Orders & Payments

All bookings require prepayment using accepted digital methods. Fuel prices are based on market rates at time of delivery. Subscription services renew monthly unless canceled prior to the renewal date. Refunds are issued only if the order is canceled before dispatch or Nozzl is unable to deliver due to our error.

- Cancellations & No-Shows

Cancel or reschedule up to 1 hour before your delivery window for free. Late cancellations may incur a \$5 fee. Repeated no-shows may result in service restrictions or account suspension.

- Add-On Services Disclaimer

Services like fluid top-offs and windshield cleaning are optional and do not replace full vehicle maintenance. Nozzl is not liable for incidental cosmetic or mechanical damage caused by these add-on services.

- Weather & Safety Policy

We may delay, reschedule, or cancel orders due to severe weather, safety hazards, or equipment issues. Affected customers will be notified and given the option to reschedule or receive a refund.

- Liability Limitations

Nozzl and its agents are not responsible for pre-existing vehicle issues, damages caused by incorrect information provided by the customer, or acts of nature. We are fully insured and comply with DOT fuel transport regulations.

- Modifications to Terms

We may update these Terms at any time. Your continued use of Nozzl services implies acceptance of the latest version.

Privacy Policy

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- Information We Collect

We collect and store user data including name, contact details, vehicle information, delivery addresses, payment info, and order history.

- How We Use Your Data

Your data is used to process orders, communicate updates, improve services, and send optional promotional content (with your consent).

- Data Sharing & Protection

We do not sell or rent your data. Information may be shared with payment processors, CRM tools, or law enforcement if legally required. All data is encrypted and stored securely.

- User Rights

You may access, update, or request deletion of your data. To do so, contact us at info@nozzlfuel.com.

- Cookies & Analytics

We use cookies and analytics to improve user experience. You can disable cookies in your browser settings.

- Data Retention

We retain data as long as necessary to provide services and comply with legal obligations.

- Children's Privacy

We do not knowingly collect information from children under 13. If identified, such data will be deleted.

- Policy Updates

We may modify this policy periodically. Continued use of our services means you accept the current version.

Contact Us

If you have questions or need assistance, contact us at: info@nozzlfuel.com