

RULES and REGULATIONS

The following rules and regulations have been adapted for the mutual benefit, safety and enjoyment of our slipholders. All slipholders are absolutely responsible to see to it that their guests and family are familiar with these rules and regulations, and are also responsible for their conduct while on our premises. These rules and regulations apply to Haven Harbour Marina, Haven Harbour South and the Inn at Haven Harbour, and are subject to change without notice.

A. PARKING PERMITS

1. Parking permits, which will be issued and mailed to you, must be displayed on vehicles at all times.
2. No vehicle may be left on the premises for extended periods of time unless the owner is on a cruise and we have been notified of an expected date of return. The owner's vehicle should be parked only in specified areas, and under no circumstances in the proximity of the marine travelifts. Vehicles parked within the travelift pad areas will be removed as necessary at the expense of the owner. *Please note: Those on extended cruises should file a "float plan" or travel itinerary, which may be done at havenharbour.com/float.*
3. During haul-out and launch seasons, please do not park in the vicinity of the travelift launch area. Cars that block access to hauling and/or launching operations will be towed at the owner's expense. Please notify a member of the Haven Harbour Marina Resorts staff that a vehicle will need to be left on our property.
4. Electric vehicles (EVs) may be subject to charging fees when utilizing on-site receptacles.

B. PIERS and DOCKS

1. Docks and piers must be kept clear at all times. Chairs, bikes, gear or other belongings are not permitted in these areas. Nothing may be affixed to or removed from the docks and piers without the express and written consent of Haven Harbour Marina Resorts. Painting, scraping or repairing of gear is not permitted on the docks or finger piers. The owner must ensure that any work done to his/her boat does not cause a disturbance, nor endanger, damage, obstruct or deface the marina's facilities or other boats. Boat maintenance at individual slips or moorings shall be restricted to those activities which can be performed without materials entering the water and/or surfaces of the dock.
2. Open fires (charcoal grills, gas grills, etc.) on boats and piers are prohibited.
3. Running on docks is prohibited.
4. Swimming from or around docks is prohibited.
5. Riding or storing bicycles on piers is prohibited.
6. Dock carts must be returned to the designated areas at the head of each dock.
7. Dock boxes, flowerpots and other appurtenances are prohibited on docks or finger piers.
8. Pets are not to be tied to dock cleats, pilings, power pedestals or boards. Barking dogs can be a disturbance. Please keep pets quiet.
9. Vessels shall not be permitted to run generators while berthed in a slip due to the risk of carbon monoxide poisoning and other noxious fumes that may affect others in the marinas.

C. SWIMMING POOLS

1. Swimming is at your own risk as there are no lifeguards on duty.
2. Pool hours are roughly 9:00 a.m. until lights out at 8:00 p.m.; but this may vary.
3. Children under 15 years of age must be with a supervising adult at all times.
4. No running or horse play is permitted in the pool or inside the pool area.
5. No rafts or floats are permitted in the pool, with the exception of personal flotation devices. No pool deck furniture should be placed or used inside the pools. No model boats in the pool. Glass is prohibited in the pool and within the pool area.
6. Pets are prohibited in the pool and pool area.

7. Always use the outdoor shower before entering the pool.
8. Marina staff must be advised of guests of slipholders before use of the pools.
9. No one under 18 years of age is allowed admittance into Haven Harbour Marina's "Adult Pool Area."

D. PETS

1. Owners are responsible for the actions of their pet(s). Pet waste bags are available at all dock locations.
2. Dogs must be on a leash at all times and under the owner's supervision. All pet waste must be picked up immediately.
3. Walk dogs only in the designated area. The "dog walk" area for Haven Harbour Marina is located behind the buildings and dinghy racks on the west side of the property. We all love our pets and know that they have become a part of our families, but a pet who leaves his/her waste in areas where others walk can be an annoyance to all. Please pay particular attention to your pet and his/her activities. Pet waste disposal bags are also located at pet walking areas.

E. RECYCLING and GARBAGE DISPOSAL

1. Please recycle all glass, plastic, tin and cardboard. Place all garbage and/or trash in plastic bags and dispose in dumpsters. Place paint, tape, rags, etc. in plastic bags before disposing in dumpsters.
2. Appropriate "approved" ground cover must be used for any on-land yacht maintenance or repairs that might lead to paint, paint scrapings, paint dust or other solvents entering the soil or gravel. This policy will be strictly enforced. *Please note: The Maryland Department of Environment (MDE) is becoming far more assertive and demanding. Please help us be of service to you.*
3. Used motor oil should be placed in a spill-proof container. Please request assistance from a marina employee for proper disposal of waste oil. Place sealed containers in dock box next to Machine Shop at Haven Harbour Marina. See marina management for the oil disposal location at Haven Harbour South.
4. If a staff member must pick up after an individual's "do-it-yourself" project, that individual will be billed accordingly.
5. Haven Harbour Marina Resorts will be recycling all glass, aluminum cans, plastic bottles, tin cans and corrugated cardboard boxes. Please do your part to utilize recycling receptacles for the betterment of the surrounding environment.

F. BOAT and VESSEL INFORMATION

1. Sailboat halyards must be tied-off and clear of the mast at all times. Continuous slapping of halyards can be an annoyance. Charges will be assessed if marina employees have to tie-off halyards.
2. Boats in dry storage must have open bilge drains. All wet-stored vessels must have working automatic bilge pumps.
3. Though not required, it is suggested that a cockpit cover be placed on all dry-stored boats as snow or ice can fill cockpits and result in flooding or other damage for which Haven Harbour Marina Resorts will not be responsible. Cockpit covers are required on all wet-stored boats.
4. All vessels must have dock lines in sound, usable condition. Wet-stored boats must have double dock lines on all four quarters and be set for adverse winter weather conditions. Every effort will be made to use lines from your rope locker, but if none are available new lines will be used and charged to your account.
5. Boats under power must proceed slowly. Please watch your wake. By law, boat owners are responsible for any and all damage caused by their boat's wake. Please be reminded that there is a 6-knot speed limit in Swan Creek and The Haven, as well as Rock Hall Harbor. All boats shall be securely moored in their slips in a manner which will prevent damage to the piers and/or other boats.
6. No discharging of heads in the marina area. Pump-out service at Haven Harbour Marina is available at the Fuel Dock. Pump-out service at Haven Harbour South is located at the end of F-Dock. No pumping of bilges containing oil in the marina area. Violators are subject to a \$5,000.00 fine.
7. Dinghies must display a proper Haven Harbour Marina Resorts decal, available from the marina office, and be kept in designated areas only. Dinghies not displaying a current Haven Harbour Marina or Haven Harbour South decal will be removed. No dinghies are to be stored in the water or at a slip unless the dingy fits completely within the boundaries of said slip.
8. Marina management must have a copy of your vessel's key or companionway combination lock, as well as current copy of your vessel's insurance declaration that includes coverage limits and information.

9. Vessel owners that have delayed spring launches (later than the date indicated on the fall decommissioning work order) will be charged additional fees for moving their vessel so others may launch on schedule. Every effort will be made to accommodate your desired launch schedule.

G. FIRE CONTROL and PREVENTION

In the event of a fire in the boatyards or on your boat, you should immediately:

1. Sound a voice alarm so that local 911 dispatch may be called for assistance.
2. Make sure marina personnel are notified.
3. Make an attempt to put out the fire. There are fire extinguishers placed in strategic locations on the docks and around the marinas.
4. If an initial attempt to put out the fire is unsuccessful, evacuate the area.
5. The shrink wrapping of boats requires the use of high threat devices with open flame torches. The risk of accidental fire is very high in this type of work. Consequently, there will be no shrink wrapping performed in the marinas unless done by marina staff or under the direct control and supervision of the marinas.

H. FUEL DOCK FIRE PROCEDURES (*Haven Harbour Marina only*)

1. Notify management, the marina office or nearby personnel to call local 911 dispatch to alert of the fire's location. Clear the area of all non-essential personnel.
2. There are several fire extinguishers located at the Fuel Dock. If the fire is small and isolated (i.e. a small puddle or carburetor fire), attempt to contain it yourself.
3. If the nature of the fire is in the cockpit area, engine compartment or during fueling, immediately shut-off pumps and power supplied to the pumps. The shut-off is a red push/pull button (push to shut off) located near the Reception Center/Passages Bar & Grill stairs and labeled "EMERGENCY FUEL SHUT OFF."
4. To avoid spread of fire to Fuel Dock shed and tank area, you are to untie the boat and push it away from the Fuel Dock and out into the open water. The marina crew will tow it clear by means of a grappling hook which is located in the Pump House structure near the base of White Dock and travelift pad area.

I. BROKERAGE

1. No part of the marinas shall be used for solicitation, advertising or any other business purposes except by marina and otherwise with the marinas' prior written consent. Member shall have no right to post "for sale" signs or otherwise market and broker the sale of the vessel while at the marina without the marinas' prior written consent.

J. GENERAL POLICIES and INFORMATION

1. Haven Harbour Marina Resorts does not allow any divers in the water anywhere within the marina basins. This policy will be strictly enforced.
2. Absolutely no tools will be loaned from the service departments. Absolutely no use of the workshops is permitted by any slipholder, customer or guest.
3. Advertising or soliciting shall not be permitted within the marinas. Furthermore, neither the boat nor marina address shall be used for business purposes without the express written consent of Haven Harbour Marina Resorts. As for the advertising purposes of Haven Harbour Marina Resorts itself, all slipholders, guests and persons present on our premises, at any given time, may be subject to photography and video footage, and may be exempted from such recording if said person(s) provide marina management with expressed or written dissent ahead of time of shooting.
4. Children under 15 years of age must be accompanied by parents at all times, especially in the pool, pool area, bath house and Marine Store areas.
5. Alcoholic beverage abuse, intoxication or disruptive behavior will not be tolerated at the either marina. Haven Harbour Marina Resorts maintains a zero-tolerance policy with regard to illegal drugs.
6. Bicycles, kayaks and paddleboards are available at no additional charge. Please treat our equipment and amenities with care. Bicycle, kayak and paddleboard use is limited to a maximum of three consecutive hours so that others may have the opportunity to use. Failure to abide by time restrictions will result in the loss of privileges. Please return bicycles, kayaks and paddleboards to the appropriate racks from which they were taken. All children must be supervised by an adult when using bicycles, kayaks and paddleboards. All children under 16 years of age must wear a bicycle helmet, as required by the State of Maryland. The law also requires life jackets on board all vessels, including kayaks, paddleboards and any other device capable of being used as a means of

transportation on the water. All children under 15 years of age must wear a life jacket when using or on-board any and all recreational vessels under 21 feet in length.

7. Slipholders may use marina gazebos, picnic pavilions, tables, barbecue grills, croquet set, shuffleboard, bocce ball, fire pits, playground areas, giant chess sets, horseshoes and all other amenities at no cost. We kindly ask the safe return of any borrowed equipment and that our facilities, including heads and showers, are left in a clean and orderly fashion. Children must be supervised at all times while using marina amenities.
8. Lounge areas are available for slipholder use. These areas must be kept clean, and anyone utilizing these facilities must be considerate of others at all times.
9. All owners agree to notify Haven Harbour Marina Resorts management if a boat is to be away overnight and to also estimate an expected date of return. The marinas reserve the to use the leased slip when not occupied by the slipholder. Failure to notify management of nights away from the marinas may result in the non-renewal of said slipholder's annual contract. Congeniality is also a requisite for tenancy. Noise shall be kept to a minimum at all times to avoid creating a nuisance or disturbance to other slipholders and guests. After 11:00 p.m. "quiet time" will be enforced until dawn the following day.

K. ENVIRONMENTAL POLICY

1. Haven Harbour Marina and Haven Harbour South are Maryland Clean Marinas and total dustless sanding facilities. All bottom paint sanding shall be performed with dustless vacuum equipment in order to protect your health and to meet State and Federal Storm-Water Pollution Runoff control sanctions. A guidebook listing all the conditions to maintain our Maryland Clean Marina certification may be accessed online at dnr.state.md.us.
 - a. All sanding, scraping or cleaning operations must be performed without any materials entering the ground. Approved filter cloth ground cover materials must be used at all times.
 - b. Dustless sanding equipment is available for rent at the marina service offices.
 - c. Any sanding or grinding operations that cannot be completed with dustless equipment will require the complete "tenting" of the vessel. This means that the ground as well as any other area to be worked on must be completely enclosed by a plastic tent.
2. All work performed on any vessel must be completed without materials entering the ground, water and/or docks.
3. Waste oil and antifreeze are to be placed in sealed plastic containers in dock box adjacent to Haven Harbour Marina's Red Building. Please see marina management for oil disposal location at Haven Harbour South.
4. Toilet facilities on boats moored or docked at the marinas may not be used unless the vessel is equipped with a holding tank. Waste tank pump-outs are available at a nominal charge to slipholders at the Haven Harbour Marina Fuel Dock, as well as the pump-out station located near the end of Haven Harbour South's F-Dock.
5. No discharges of toilet facilities are permitted while a boat is moored or docked at our marinas at any time.
6. Every effort shall be made to utilize cleaning products on your vessel that are biodegradable and will not cause harm to the surrounding environment.
7. Any outside contractors that have met marina requirements, including written permission to work in our yards, must meet all environmental restrictions established by Haven Harbour Marina Resorts management.
8. Smoking is not permitted in or at any Haven Harbour Marina, Haven Harbour South or Inn at Haven Harbour facility. This includes outdoor spaces such as pools and pool areas, Passages Bar & Grill, building decks and heads. Please do not place cigarette butts on facility grounds.

L. LIABILITY

Slipholders/Members, family members and any and all other guests of Slipholders shall be responsible for all costs and liabilities of and related to use and occupancy of Haven Harbour Marina, Haven Harbour South, Inn at Haven Harbour and Passages Bar & Grill facilities, including but not limited to all docks, buildings, restrooms, showers, lounge areas, recreation areas, swimming pools, grills, bicycles, kayaks, paddle boards, sailboats, fire pits and playground areas (collectively the "Marina and Inn Facilities"). In addition, by execution of Membership Application and Winter and/or Summer Contract, Slipholder/Member agrees to indemnify and hold Haven Harbour Marina Resorts harmless from any and all costs, liabilities, and damages (including attorney's fees, court costs, and insurance costs and deductibles) caused by (directly or indirectly) or relating to Slipholder's/Member's use and occupancy of the Marina and Inn Facilities. This allocation of responsibility and indemnification by Slipholder/Member shall be for and include those acts, omissions, and/or negligence of slipholder, his/her family members, guests, invitees, employees, agents and all other persons who make use of the Marina and Inn Facilities as a result of the Slipholder's/Member's use and occupancy of the Marina and Inn Facilities pursuant hereto. The Slipholder/Member understands and agrees

that Haven Harbour Marina Resorts shall not be liable or responsible for any personal injury, loss or death, property loss or damage due to the acts, omissions or negligence of Slipholder/Member, family members, guests or invitees and/or as a result of fire, theft, vandalism, rain, hurricane or other casualty loss.

As master of vessel, slipholders are responsible, among other things, for knowing and observing the “rules of the road,” as well as the U.S. Buoyage System. Slipholders are to consider fellow slipholders and yachtsmen, and honor their rights as they would have others honor their own, in all situations.