



## HURRICANE HAUL-OUT INFORMATION

ATTENTION: Slipholders and/or Storage Customers

Hurricane season is here! We are revisiting the 2024 hurricane haul-out lists, and while many of our customers have used this service in the past, I would like to take a moment to review with you our hurricane hauling policies and procedures.

We create a new list each season, so you will need to contact us to be placed on the list again each year. There is not fee or account charge to be placed on the list. You may have your vessel placed on the hurricane haul-out list at any time by sending us a request to [email@havenharbour.com](mailto:email@havenharbour.com) or calling (410) 778-6697.

Once the hurricane haul-out list is activated, Haven Harbour Marina and Haven Harbour South will haul vessels on the list in the order of their sign up date, meaning those who signed-up early will be hauled first. You may remove your vessel from the list at any time by sending us a request via email or phone. Those who wait and sign-up for the list in the onset of a pending storm may not be hauled in time. If this happens, we will notify the owners and make necessary in-water storm preparations for the boat to weather the storm in a slip.

**Activation of the hurricane haul-out list:** As in the past, Haven Harbour Marina Resorts management will closely monitor all storm projections and wait until a clear threat of a potential, severe storm path has been identified before activating the hurricane haul-out list. Once the decision has been made to activate the list, we will proceed to remove vessels from the water and block them safely on shore. *Please note: Once the list has been activated, we will not have time to call everyone and re-confirm their decision to haul-out.* If your vessel is on the hurricane haul-out list and Haven Harbour Marina Resorts activates said list, your vessel will be hauled without any further notification. Again, you may remove your vessel from the list at any time, however, if you elect to be placed back on the list, your haul-out position will be moved accordingly to the next available position. When vessels are hauled for storm preparations, they are not power washed, pumped-out, winterized nor positioned onshore for winter or extended storage.

**Following the storm:** Once the threat of the storm has passed, we will immediately begin re-launching vessels and returning them to their slips. At that time, customers wishing to have their vessel's power washed can typically request to have that done. There are very few circumstances where we are able to leave storm-hauled boats onshore. In circumstances where it is possible to do so, a re-blocking fee will be charged. It is important to note that if you are signed-up for the hurricane haul-out list, you must be resigned to the likelihood that your vessel will need to be re-launched.

Please feel free to contact us with any questions, comments or concerns.

Thank you,

Ed Cecil  
General Manager