

## Safety Features for SNAP Cards Starting May 13, 2026

Ohio is adding new protections to help keep SNAP benefits safe from fraud and theft.

### ✔ What's Changing?

- SNAP cards will **block online and out of state purchases** unless you unlock your card first.
- This helps stop scams and skimming that steal benefits.

### 🔓 Need to Shop Online or Out of State?

Unlock your card anytime:

- 🌐 **ConnectEBT.com**
- 📱 **ConnectEBT mobile app**
- 📞 **1-866-386-3071 (24/7)**

You can choose for your card to lock again after **30, 60, or 90 minutes**.

### 👍 Good to Know

- Most people won't notice a change.
- Unlocking your card is quick and easy.
- You can turn on "**Lock Everywhere**" in the app for extra protection.

### 💡 Tips to Stay Safe

- **Never** share your card number or PIN
- Change your PIN often
- Check card readers for tampering
- Cover the keypad when entering your PIN
- Keep your card locked when you're not using it

Have questions? We can help.



Call 1-888-246-4420.



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