



JOB DESCRIPTION

Community Coach

Status: Casual / Event-Based (Seasonal, Non-Guaranteed Hours)

Location: Calgary, AB

Season: 2026 (camps, clinics, community programs, and select team events)

Reports To: Sr. Manager, Operations

Compensation: Hourly (rate communicated during hiring process)

At the Calgary Surge, our mission is to reflect, entertain, and unite the city through the power of basketball and the arts. We create meaningful experiences that build pride across Calgary, both on and off the court.

About the Canadian Elite Basketball League (CEBL)

The Canadian Elite Basketball League (CEBL) is Canada's professional basketball league, built by Canadians for Canadians. The league is committed to developing Canadian players, coaches, executives, and officials while growing the game in communities across the country. The CEBL season runs from May through August and showcases a high level of professional basketball talent from Canada and around the world.

About the Calgary Surge Professional Basketball Club

The Calgary Surge tipped off in May 2023 and has quickly become Calgary's Home Team. Beyond competition on the court, the Surge are deeply committed to growing basketball across the city through camps, clinics, school and community engagement, and accessible programming for the next generation of players and fans.

Job Summary

The Community Coach supports the delivery of Calgary Surge basketball camps, clinics, community programs, and select team events. This is a hands-on role for someone who is passionate about basketball, enjoys working with youth and community participants, and takes pride in creating a positive, organized, and developmental experience.

Community Coaches will have the opportunity to work alongside Calgary Surge staff and collaborate with members of our Basketball Operations team, gaining valuable experience in program delivery, player development, and community engagement.

Compensation

This is a casual, hourly, event-based position with non-guaranteed hours. Being selected as a Community Coach does not guarantee a minimum number of shifts, events, or weekly hours. Shift assignments are based on operational needs, availability, reliability, punctuality, and performance.

Key Responsibilities

(PRIMARY) Camps, Clinics & Program Delivery

GOAL: Deliver high-quality, organized, and engaging basketball experiences for participants of all ages and skill levels.



- Assist with the setup, delivery, and teardown of camps, clinics, and community basketball programming.
- Lead and support basketball instruction focused on fundamentals, skill development, teamwork, and sportsmanship.
- Create a positive, inclusive, and encouraging environment for all participants.
- Provide instruction, feedback, and motivation that help athletes build confidence and improve.
- Support drill organization, group management, and overall flow of programming.
- Represent the Calgary Surge professionally in all public-facing community settings.

(PRIMARY) Participant Experience & Community Engagement

GOAL: Create a welcoming, energetic, and developmental environment that reflects the Calgary Surge brand.

- Build strong connections with campers, participants, families, and community partners.
- Help ensure each program is safe, engaging, and well-organized.
- Support a fun and memorable experience while maintaining professionalism and structure.
- Communicate clearly with staff and participants throughout programming.
- Contribute to a team-first environment and step in where needed to support smooth execution.

(SECONDARY) Basketball Operations & Team Support

GOAL: Support broader basketball initiatives and continue learning within a professional environment.

- Assist with select basketball operations activities and team-related programming during the season, as assigned.
- Participate in Surge Playbook Sessions and other development opportunities, where applicable.
- Support additional basketball-related events, tournaments, or community initiatives as needed.

Scheduling, Availability & Attendance Expectations

This is a casual, event-based role with non-guaranteed hours. Scheduling is based on program needs, availability, reliability, performance, and business requirements.

Availability Expectations

- Must be available to work evenings, weekends, and holidays as required by the program and event schedule.
- Must attend any required onboarding, training, or pre-event briefings.
- Must provide accurate availability and communicate changes as early as possible.
- Preferred availability throughout the spring and summer basketball season.

Attendance & Punctuality Expectations

- Coaches must arrive on time and be ready to work at the scheduled start time.
- If unable to attend a scheduled shift, notice must be provided as soon as possible using the approved communication method.



- Repeated lateness, late cancellations, or no-call/no-show incidents may impact future scheduling opportunities.

Why Join the Calgary Surge?

Be part of a professional basketball organization that is committed to growing the game in Calgary. This role offers the opportunity to:

- Work directly in camps, clinics, and community basketball programming
- Gain hands-on coaching and program delivery experience
- Learn alongside experienced basketball and operations staff
- Build your coaching resume and network within the basketball community
- Help inspire the next generation of players and fans

Let's Talk About You

You're dependable, energetic, and passionate about basketball. You communicate well, show up prepared, and understand that great programming depends on preparation, positivity, and attention to detail. You enjoy working with youth, thrive in team environments, and take pride in creating a strong experience for participants and families.

Education

- High school diploma or equivalent preferred
- Post-secondary education in kinesiology, education, sport management, recreation, coaching, or a related field is an asset

Experience

- Experience coaching basketball, leading camps or clinics, or working with youth is preferred
- Experience in community programming, sport instruction, or public-facing roles is an asset
- Playing experience and strong basketball knowledge are considered assets

Key Competencies for this Position

- Strong communication and interpersonal skills
- Positive attitude and professional presence
- Ability to lead and engage groups effectively
- Team-first mindset and willingness to support wherever needed
- Reliability, punctuality, and coachability
- Ability to adapt in fast-paced, active environments

Unique Working Conditions

This role requires flexibility, including evening and weekend work, particularly during the spring and summer basketball season.

This is an active role and may require team members to:

- Stand and move for extended periods
- Lift and carry equipment or program materials
- Work in gym, school, outdoor, or event environments



- Safely perform the essential duties of the role, with or without reasonable accommodation

How to Apply

Applicants must send their resume to info@calgarysurge.ca with the subject line: "Community Coach – First Name Last Name"

Calgary Surge is an equal opportunity employer and welcomes applications from all qualified candidates. However, only those selected for an interview will be contacted.