



## **Fuel Price Adjustment Policy**

At Proserpine Septic Service, we are committed to providing reliable, cost-effective services to our clients while maintaining transparency in our pricing.

As our operations rely heavily on diesel-powered vacuum trucks, fuel is a significant component of our overall operating costs. Fluctuations in diesel prices can therefore have a direct impact on the cost of delivering our services.

### **Base Fuel Price**

Our standard service rates are based on a diesel fuel price of \$1.80 per litre.

### **Fuel Price Adjustments**

Where there is a significant and sustained increase in diesel prices above the base fuel price, Proserpine Septic Service may apply a fuel levy to reflect the additional operating costs incurred.

The fuel levy is calculated as follows:

- 1% adjustment to service rates for every \$0.10 per litre increase in diesel above \$1.80 per litre

For example:

- Diesel price: \$2.60 per litre
- Increase above base price: \$0.80 per litre
- Applicable fuel levy: 8%

### **Application of Fuel Levy**

- Any fuel levy will be clearly identified on quotes and invoices.
- For itemised invoices, the fuel levy will generally be applied to the service component of the works (e.g. hourly or operational charges).
- For packaged or flat-rate services, the fuel levy may be applied to the total service price, as these rates represent a bundled service offering.
- Fuel levies will only be applied where increases in diesel prices are sustained and materially impact operating costs.
- Fuel levies will be reviewed periodically to ensure they remain fair and reasonable.

### **Reduction or Removal**

If diesel prices decrease, any applicable fuel levy will be reduced or removed accordingly.

### **Our Commitment**

We aim to apply this policy in a fair, transparent, and consistent manner. Our objective is not to profit from fuel price increases, but to ensure we can continue delivering reliable and high-quality services to our clients.

If you have any questions regarding this policy, please contact our team to discuss further.