

WINE ASSOCIATION DIONYSUS

TERMS & CONDITIONS | LUSTRUM 2026

4 September – 9 September 2026

Version adopted by Board Scheepstra on 03-08-2026

By purchasing a ticket for the Dionysus Lustrum 2026, you agree to the following Terms & Conditions.

ARTICLE 1: TICKETS & REGISTRATION

1.1 Tickets are personal and may only be used by the person named on the ticket, unless otherwise agreed with the organisation.

1.2 A valid ticket is required for all activities for which a ticket is specified.

1.3 Some Lustrum activities are free of charge but may still require registration. The itinerary will clearly indicate when a ticket or registration is required.

1.4 Tickets may not be resold for a higher price than the original purchase price.

1.5 The organisation reserves the right to refuse access to an event if a ticket is invalid, has been obtained fraudulently, or does not correspond with the ticket holder.

1.6 Please make sure you purchase the correct ticket for the activity you wish to attend.

ARTICLE 2: TICKET SALES & PAYMENTS

2.1 Tickets must be paid for through the designated ticketing system or payment method provided by the organisation.

2.2 Once a ticket has been purchased, the purchaser is responsible for checking the date, time, location and other relevant information.

2.3 The organisation is not responsible for mistakes made by the purchaser when selecting or purchasing a ticket.

ARTICLE 3: CANCELLATIONS & REFUNDS

3.1 Cancellation and refund possibilities depend on the specific activity and will be communicated when tickets are made available.

3.2 If an activity is cancelled by the organisation, ticket holders will be informed as soon as possible.

3.3 If an activity is cancelled by the organisation and not rescheduled, the ticket price will be refunded.

3.4 The organisation cannot guarantee a refund in case a participant is unable to attend an event due to personal circumstances, unless otherwise stated.

3.5 If an event is rescheduled, previously purchased tickets may remain valid for the new date. Further information will be communicated to ticket holders.

3.6 If an event is rescheduled, ticket holders who are unable or unwilling to attend the new date may request a refund of the ticket price.

3.7 As tickets relate to leisure activities on a specific date, the statutory 14-day right of withdrawal for distance purchases does not apply (Article 6:230p(e) of the Dutch Civil Code).

ARTICLE 4: ITINERARY CHANGES

- 4.1 The Lustrum itinerary is subject to change.
- 4.2 Times, locations, activities and other itinerary details may change due to unforeseen circumstances.
- 4.3 The organisation will communicate significant changes as soon as reasonably possible through the official Lustrum communication channels.
- 4.4 The organisation reserves the right to make changes to the itinerary when necessary.

ARTICLE 5: ACCESS TO EVENTS

- 5.1 Visitors must follow the instructions of the organisation, event staff, volunteers and venue staff at all times.
- 5.2 The organisation reserves the right to deny or withdraw access to an event if a person's behaviour is considered inappropriate, unsafe, disruptive or threatening.
- 5.3 No refund will be provided if access is denied or withdrawn due to the participant's own inappropriate behaviour.
- 5.4 Visitors may be asked to show a valid ticket or other form of identification upon arrival.
- 5.5 Certain activities may have age restrictions or other participation requirements. These will be communicated in the event information where applicable.

ARTICLE 6: BEHAVIOUR & RESPECT

- 6.1 The Lustrum is a celebration for current members, alumni, invited guests and friends of Dionysus. We want everyone to feel welcome and safe.
- 6.2 We expect all participants to treat each other, the organisation, staff, volunteers and venues with respect.
- 6.3 Discrimination, harassment, intimidation, aggression or other inappropriate behaviour will not be tolerated.
- 6.4 Participants are responsible for their own behaviour throughout the events.
- 6.5 The organisation reserves the right to remove anyone who does not comply with these expectations.
- 6.6 Damage caused intentionally or through reckless behaviour may be charged to the person responsible.

ARTICLE 7: ALCOHOL & RESPONSIBLE DRINKING

- 7.1 Alcohol will be available at some Lustrum activities.
- 7.2 Alcohol may only be consumed in accordance with applicable laws and the rules of the relevant venue.
- 7.3 No alcohol will be served to persons under the age of 18.
- 7.4 Participants are expected to drink responsibly and to respect the limits and instructions set by the organisation and venue.
- 7.5 The organisation reserves the right to refuse alcohol service to anyone who is visibly intoxicated or whose behaviour may pose a risk to themselves or others.
- 7.6 Participants remain responsible for arranging safe transportation to and from the events.

ARTICLE 8: PHOTOGRAPHY & VIDEO

8.1 Photography and video recordings may be made during Lustrum activities for promotional, archival and communication purposes.

8.2 By attending a Lustrum event, you acknowledge that you may appear in photographs or videos taken during the event.

8.3 The organisation will make reasonable efforts to avoid using images in a way that is inappropriate or misleading.

8.4 If you object to the use of an image in which you are recognisably depicted, you may contact the organisation and request that the image not be used or be removed. The organisation will honour such requests where reasonably possible and in accordance with applicable privacy legislation.

ARTICLE 9: PERSONAL BELONGINGS

9.1 Participants are responsible for their own personal belongings.

9.2 The organisation is not responsible for lost, stolen or damaged personal belongings unless otherwise required by law.

9.3 Participants are encouraged not to bring valuable or unnecessary items to the events.

ARTICLE 10: HEALTH & SAFETY

10.1 Participants must follow all health and safety instructions provided by the organisation, venue or event staff.

10.2 Emergency exits and safety routes must remain accessible at all times.

10.3 Participants should inform the organisation or event staff of any situation that may pose a risk to themselves or others.

10.4 In case of an emergency, participants must follow the instructions of the event organisation, venue staff or emergency services.

ARTICLE 11: LIABILITY

11.1 Participants attend Lustrum activities at their own responsibility.

11.2 The organisation will take reasonable measures to ensure that events are organised safely and responsibly.

11.3 The organisation's liability is limited to damage that is the direct result of an intentional act or gross negligence on the part of the organisation, or insofar as liability cannot be excluded or limited under Dutch law (including liability for personal injury caused by the organisation's fault). The organisation is not liable for damage caused by third parties or by the participant's own actions.

11.4 Participants are responsible for any damage they intentionally or negligently cause to property, venues or other persons.

ARTICLE 12: PRIVACY

12.1 Personal information provided during ticket purchases or registrations will be handled in accordance with applicable privacy legislation.

12.2 Personal information will only be used for purposes related to ticket administration, event organisation, communication and other legitimate Lustrum activities.

12.3 Personal information will not be shared with third parties unless this is necessary for the organisation of the event, required by law, or otherwise permitted under applicable privacy legislation.

12.4 Personal data will be processed in accordance with the General Data Protection Regulation (GDPR). Participants have the right to access, rectify or request deletion of their personal data by contacting the organisation. Further information is provided in the Privacy Statement | Lustrum 2026.

ARTICLE 13: COMMUNICATION

13.1 Official information about the Lustrum will be communicated through the official Dionysus/Lustrum communication channels.

13.2 Participants are responsible for checking these channels for important updates regarding their activities and tickets.

13.3 The organisation cannot guarantee that information shared through unofficial channels is accurate or up to date.

ARTICLE 14: ACCEPTANCE OF THE TERMS & CONDITIONS

14.1 By purchasing or registering for a Lustrum activity, you confirm that:

- a. you have read these Terms & Conditions;
- b. you understand and agree to comply with them;
- c. you understand that the Lustrum itinerary may be subject to change;
- d. you agree to follow the instructions of the organisation, volunteers and venues; and
- e. you understand that failure to comply with these Terms & Conditions may result in being refused access to or removed from an event.

ARTICLE 15: GOVERNING LAW & DISPUTES

15.1 These Terms & Conditions and any agreements to which they apply are governed by Dutch law. Any disputes arising in connection with them will be submitted to the competent court in The Netherlands.

For questions regarding these Terms & Conditions, please contact the Lustrum organisation through the official Dionysus communication channels.

These Terms & Conditions are issued by Wijnvereniging Dionysus, registered with the Dutch Chamber of Commerce (KvK) under number 01115684. Contact: board@wineassociationdionysus.nl.



Elena Scheepstra
President of the 20th Board of Dionysus

Board Scheepstra | 2025-2026