



Little Jams Terms & Conditions

Last reviewed: 07/09/2026

Next review due: September 2027, or sooner if required

We can't wait to see you and your little one at Little Jams! These terms are here to help make sure everyone has a safe and enjoyable time.

1. Lights, bubbles and access needs

Our Little Jams sessions may include lighting effects and bubbles.

If you or your child are sensitive to lights, have photosensitive epilepsy, an allergy to bubble solution, or have another medical, sensory or access need that may be affected by the session, please get in touch with us before attending. We'll be happy to explain what to expect and discuss any reasonable adjustments that may be possible.

2. Tickets

Each ticket covers one adult and the child or children they are bringing.

If more than one adult would like to attend, you'll need a ticket for each adult.

Please check that you have booked the session most suitable for the age of the child or children attending.

3. Cancellations and refunds

If you can no longer attend, tickets are normally non-refundable and non-transferable. This does not affect your statutory rights.

If KitchenJam has to cancel a session, you'll be offered a full refund or the option to move your booking to another available session.

If we need to reschedule a session and the new date or time doesn't work for you, you'll be able to request a refund.

We'll always try to let you know about any changes as soon as possible.

4. Photos and videos

We sometimes take photos or videos at Little Jams to share on the KitchenJam website, social media or other promotional materials.

We will let you know when photography or filming is taking place and will obtain appropriate consent before taking or using identifiable photos or videos of children for promotional purposes.

You are completely welcome to say no to photography or filming.

To protect the privacy of other families, we ask that attendees do not take photographs or videos during the session unless KitchenJam has specifically said that this is okay.

5. Parents and carers

Children must remain under the supervision of their attending parent or carer throughout the session.

We know babies and young children can cry, wriggle, need feeding, need changing or simply need a break. That's completely fine.

We just ask adults to be considerate of the other families attending and to follow any reasonable instructions from KitchenJam staff where needed to keep the session safe and comfortable for everyone.

6. Feeding, changing and breaks

You're welcome to feed your child whenever you need to during the session.

Baby changing should take place in the baby changing facilities provided rather than in the session room.

If you or your child need a break at any point, you're welcome to step out and come back in when you're ready.

7. Safety

Please follow any safety instructions given by KitchenJam staff or the venue.

If someone's behaviour presents a genuine safety concern or seriously disrupts the session, KitchenJam may ask them to leave. We will always try to handle this reasonably and sensitively.

8. Changes to these terms

We may update these terms from time to time, for example if our sessions change or we need to reflect updated legal or safety requirements.

The current version will always apply to new bookings.

If you have any questions before booking, please get in touch with us and we'll be happy to help.

9. By booking

By booking a Little Jams ticket, you confirm that you have read and agree to these terms and conditions.