

taksim **GONEN**
hotel

COMFORT & ELEGANCE

TAKSİM GÖNEN HOTEL

OUR SUSTAINABLE TOURISM POLICIES

&

ACTIVITY REPORT



2023

SUSTAINABILITY;

It is a set of systems oath activities implemented with the aim of leaving a livable environment for future generations by protecting nature oath naturally resources while meeting today's needs .

SUSTAINABLE DEVELOPMENT;

It means programming the life and development of today oath the future in a way that allows the needs oath development of future generations to be met and developed without consuming naturally resources by establishing a balance between Nature and Human, which have social , cultural , economic oath ecological dimensions .

As TAKSİM GÖNEN HOTEL, we are aware of our responsibilities regarding sustainable Tourism and Development and are determined to fulfill our responsibilities in line with our corporate vision , mission , cultural values oath ethical principles in leaving a better oath livable world to future generations _

we attach special importance to informing our stakeholders transparently oath effectively about our activities oath their impacts .

Sustainability is evaluated in a broad manner scope , from providing the most suitable conditions for employees to sharing the added value created with the society _

Within the scope of sustainability ,

- prioritizing sustainability in all decision-making stages
- increasing staff training oath awareness
- Participating in or supporting cultural heritage oath nature conservation projects
- Creating oath evaluating recycling oath reuse opportunities
- Trying to reduce waste generation
- preference products that don't harm the environment or are less harmful when purchasing .
- To improve energy efficiency oath make it permanent , to reduce consumption oath emissions oath accordingly to minimize the negative impact caused by carbon emissions .
- For this reason , to ensure effective operation of all devices by performing periodic maintenance .

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- Reducing any environmental impact caused It is among our main responsibilities

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HOTEL NAME : TAKSİM GÖNEN HOTEL

TELEPHONE : +(90)212 297 22 00

E-MAIL : info@taksimgonen.com

WEB : www.taksimgonen.com

ADDRESS : Kocatepe Mh . Aydede Cd . No:15 Beyoğlu / İSTANBUL

CATEGORY : 4 Star Hotel

SEASON : 12 Months open

LOCATION : TAKSİM TALİMHANE IN THE HEART OF ISTANBUL
IT IS LOCATED IN THE HOTELS AREA. 150 M FROM TAKSİM
SQUARE AND ISTANBUL STREET, 1.5 KM FROM THE
HISTORICAL GALATA TOWER, HISTORICAL PENINSULA
(SULTANAHMET,
3 KM DISTANCE TO TOPKAPI PALACE, SULTANAHMET
MOSQUE, HAGIA SOPHIA, BARRIER Cistern , CLOSED
BAZAAR. ISTANBUL CONGRESS CENTER: 3.5 KM, HALIÇ
CONGRESS
CENTER: IT IS LOCATED 7 KM AWAY.

TRANSPORT : TRANSPORTATION IS POSSIBLE BY PUBLIC
TRANSPORTATION (BUS, METRO, SHARE), TAXI, RENTAL
CAR, TRANSFER SERVICES

NEAREST AIRPORT: ISTANBUL AIRPORT (38 KM)

EXPLANATION : TAKSİM GÖNEN HOTEL IS A LUXURY BRAND ESTABLISHED ON
BEHALF OF GUESTS TRAVELING FOR BUSINESS, MEETINGS
AND HOLIDAYS IN TODAY'S MODERN WORLD.

DIFFERENT DESIGNED FOR YOUR COMFORT AND COMFORT
A TOTAL OF 157 ROOMS ACROSS CATEGORIES,
CONFERENCE ROOMS PROVIDING EXCELLENT SERVICE
AND FACILITIES IN OFFICER AND MEETING EVENTS, WHICH
ARE EASY TO ENJOY A TIRING DAY.



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FITNESS, AND INDOOR AREAS WHERE YOU CAN RELAX IN THE HANDS OF OUR EXPERIENCED STAFF AND THE TALENTED HANDS OF OUR EXPERIENCED STAFF.

THE SPA COMPLEX, WHERE YOU WILL BENEFIT FROM FACILITIES SUCH AS A SWIMMING POOL, MUIZZ CAFE AND BOSPHORUS RESTAURANT, ARE WAITING FOR YOU WITH OTTOMAN AND WORLD CUISINE TASTES OFFERED IN A COMFORTABLE ENVIRONMENT WITH UNIQUE ISTANBUL AND BOSPHORUS VIEWS.

OUR VALUED GUESTS, BUSINESS PARTNERS AND EMPLOYEES,

As Taksim Gönen Hotel, we are aware that sustainability efforts in tourism minimize the negative effects on environmental and cultural heritage and the responsibilities brought by sustainable tourism.

We strive to leave a better world for future generations. In this regard, we continue our work on many issues within the concept of sustainability, such as reducing environmental impacts, energy, water and waste management, protecting cultural and social heritage, providing economic and social benefits to the local people and protecting the environment.

In today's world, where the importance of climate change and global warming is felt more and more every day, we strive to ensure that environmental awareness is adopted by our employees, aiming to fulfill our responsibilities in the best way possible.

We aim to increase our success day by day by focusing on effectively managing sustainability risks and ensuring sustainable growth with long-term strategies.

The development we have made in this direction; We aim to share it with our management, employees, guests, suppliers and all our other partners and thus increase the awareness we will create at this point and turn it into common goals and successes.

Önder ÖZDEMİR
General Manager



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OUR VISION

As Taksim Gönen Hotel, our long-term goals are to create and maintain a chain of hotels throughout the country by constantly developing and growing with its corporate values and understanding of quality in service.

OUR MISSION

To protect and develop the image of our brand in the tourism sector and to ensure the continuity and benefit of our business and employees with the superior service approach that we can provide to meet the expectations and satisfaction of our guests.

OUR VALUES

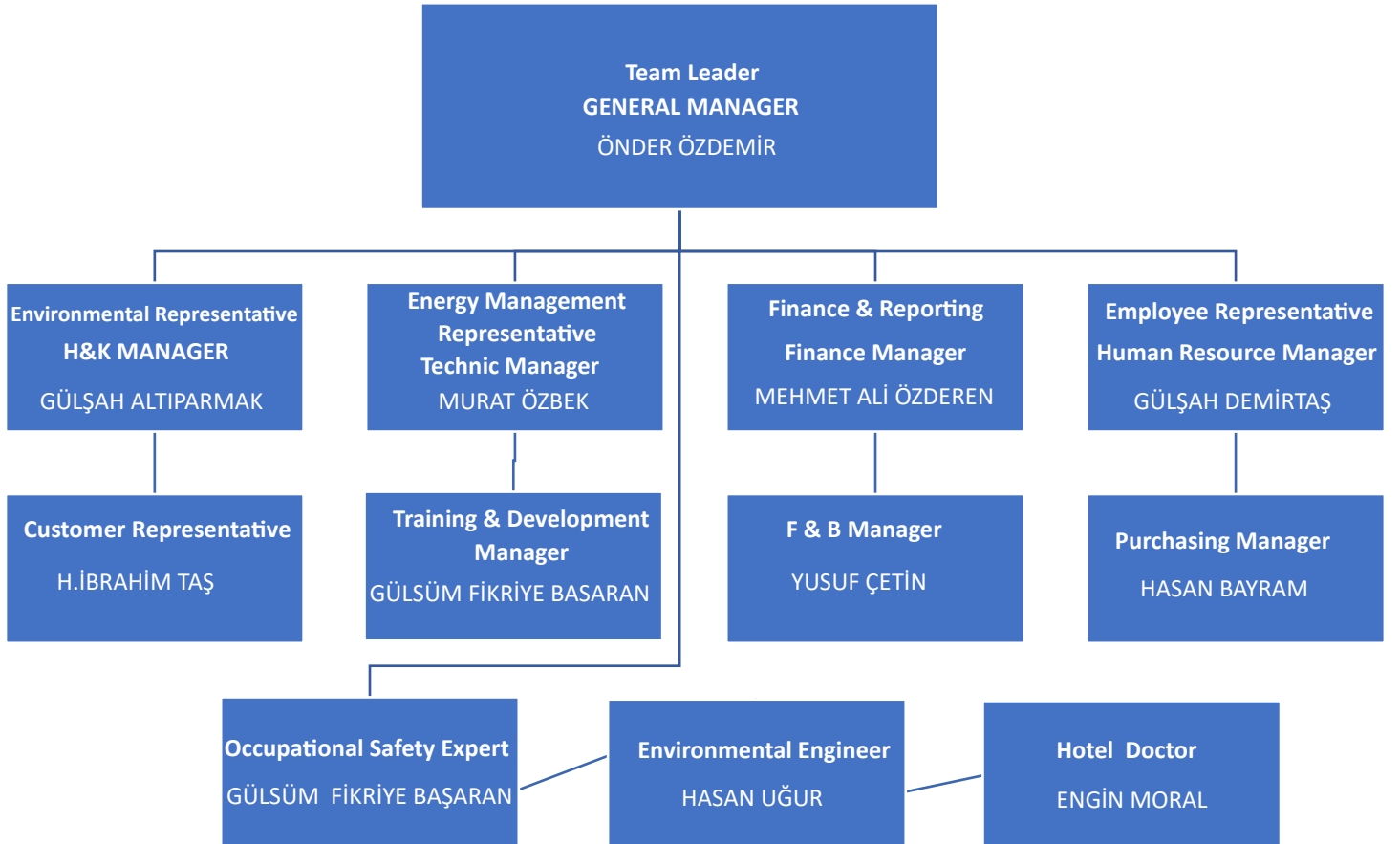
- **HUMAN ORIENTATION**
As service recipients and providers, we are aware that human value must be provided first.
- **QUALITY**
Our first priority is to ensure guest satisfaction with the quality of our product and service.
- **VALUE**
Our guests deserve to receive high quality products and exclusive services for what they pay.
- **CONTINUOUS IMPROVEMENT**
We do not rest content with our past successes. Our main goal is to constantly renew ourselves and increase our effectiveness and profits by improving our product and service quality.
- **HONESTY AND TRUST**
We ensure trust at all times and to everyone by always acting in accordance with our institution's high principles of justice and honesty in our attitudes and behaviors.
- **GUEST SATISFACTION**
One of our primary goals is to improve our service quality and ensure guest satisfaction by evaluating all suggestions, requests and complaints from guests with great care.
- **TRANSPARENCY AND ACCOUNTABILITY**
Corporately, we can always be transparent and accountable.
- **SUSTAINABILITY**
We always prepare our service standards with environmental awareness and the effective use of the resources we have for a sustainable future, and we are sensitive about their implementation.

OUR GOALS,

- Our hotel aims to continuously improve its sustainable management program.
- In this regard, our management system is constantly reviewed due to the situation of the sector, environmental, social, technological, economic and cultural risks, changes and updates arising from legislation, and the system and policies are updated if necessary.
- Ensuring periodic data, environmental awareness and continuity of personnel awareness-raising activities and training
- Ensuring that our sustainability efforts are shared more effectively with stakeholders.
- Carrying out all necessary modernizations and making the measures permanent in order to increase energy efficiency and reduce consumption in our hotel.
- If necessary, purchasing devices with high energy efficiency and reduced environmental impact.
- Within the scope of reducing the amount of waste, we contribute to the country's economy and help reduce the amount of waste by reducing the use of packaged products within our business, collecting waste separately at the source and recycling recyclable waste such as packaging waste.
- Preferring long-lasting and economical products in the long term, such as " Table Mat" , which can be cleaned and used, instead of the disposable, disposable service papers we use in the service .
- We aim to make the process sustainable by using environmentally friendly, less polluting chemicals for cleaning, disinfectant and other purposes in our facility, using these products when hygiene is necessary, keeping their usage amounts at a certain level, ensuring cleaning is carried out in appropriate areas without using chemicals, and providing training to our employees on this subject. .

Within the scope of all the issues we have mentioned above , as **TAKSİM GÖNEN OTEL** , we aim to be an environmentally friendly business and make our environmental policy sustainable by increasing the environmental awareness of all our employees.

SUSTAINABILITY TEAM AND TASK LIST





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SOCIAL SUSTAINABILITY

As Taksim Gönen Hotel;

- In order to monitor and manage the sustainability studies in our hotel, a Sustainability Team was formed, appointed and their job descriptions were notified.
- contributes to the sector by developing policies regarding employment, gender and equality of opportunity and reducing inequalities, as stated below .

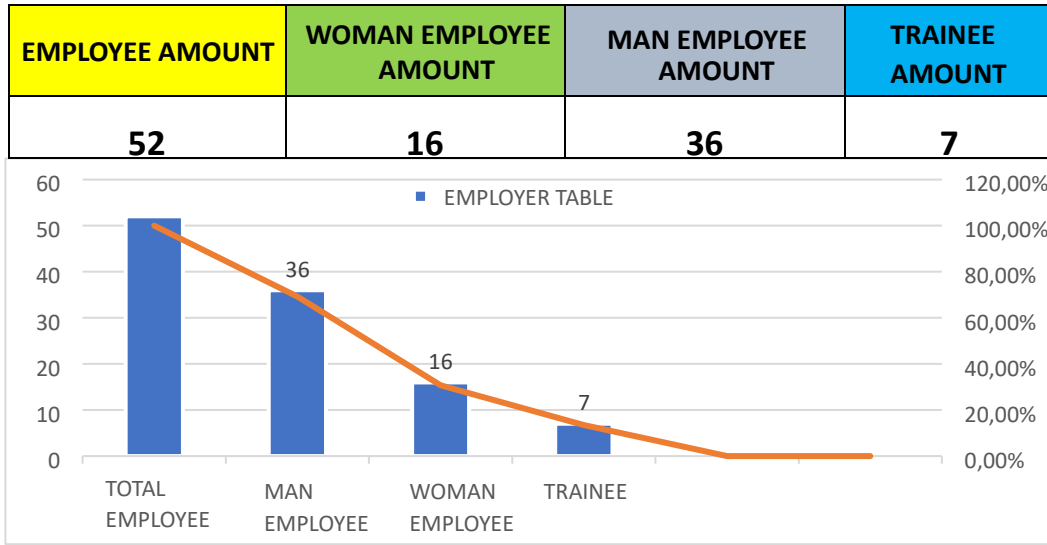
EMPLOYMENT;

- Our business supports women and young employees to take part in the sector.
- We contribute to supporting local and women's employment in our hotel with the opportunities we offer.
- We strive to provide a dynamic service approach by giving importance to the employment of our young employees.
- We support the personal and professional development of intern students we provide in university, high school and vocational training courses.
- to taking into account all the sensitivities of our intern students and bringing them into the sector and employing our successful students in our hotel after their internship.

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GENDER EQUALITY;

- As Taksim Gönen Hotel; We see the elimination of all kinds of discrimination among our employees as a basic human duty and always act in favor of gender equality and offer equal opportunities at every working level.

OPPORTUNITY EQUALITY;

- In our business, performance-based equal opportunities and career opportunities are offered to our employees by applying the "Equal Pay for Equal Work" Principle, regardless of gender, race, age and ethnic origin.

Opportunities Offered to Our Staff in Our Business;

- Our employees are provided with work uniforms and free dry cleaning service.
- Name tags are provided and personal lockers are provided in the locker rooms.
- Meals and use of the cafeteria are provided free of charge for our staff.
- Every month, the birthdays of the personnel born in that month are celebrated.



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- Staff nights are organized at certain times of the year to ensure staff motivation.
- During Ramadan, staff are supported with Ramadan packages.
- Bonuses are given on Religious Holidays.

ACCESSIBILITY APPLICATIONS

- In our hotel, necessary access and information is provided to all people with special needs in accordance with the provisions of the "Regulation on the Qualifications of Tourism Facilities".
- At the hotel entrance, a disabled ramp suitable for use by disabled vehicles and entrance and exit doors other than revolving doors are used.
- A spare wheelchair is available at the reception when needed.
- has 1 room designed for disabled use and special disabled WCs in public areas. Necessary precautions are taken for disabled use in guest elevators (elevator call buttons, floor numbers and Braille alphabet for emergency notifications, voice warning system, holding barrier).

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OUR SERVICE AND QUALITY POLICY

- To make our service quality measurable in line with the targets we set.
- To adapt to technological developments in line with changing sector conditions.
- To ensure the effective use of natural resources with environmental awareness so that they can be transferred to future generations.



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- To meet national, international and brand standards in our service quality by meeting guest expectations at the highest level.
- To continuously improve service awareness and service standards in all our employees to meet guest expectations, and to create trust in the workplace and team spirit.
- To prevent possible accidents by minimizing all risks that may endanger the health and safety of our guests, employees and suppliers.
- Evaluating all suggestions, requests and complaints from guests and sharing them with all employees, and resolving their complaints in accordance with legal regulations to ensure their satisfaction.

OUR ENVIRONMENTAL POLICY

Our natural resources are decreasing day by day due to the increase in the world population and changing consumption habits. Our natural habitats are polluted with our waste, many living creatures are becoming extinct, the balance of the ecosystem is being disrupted and these problems are increasing as a result of interactions. Wrong environmental policies are at the center of these problems.

Therefore, correct environmental policies should be implemented, the sources and causes of environmental degradation should be predicted, prevented and eliminated.



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- With its environmentally friendly structure, our facility works diligently to reduce the amount of waste at its source, to recycle recyclable waste, and to increase water saving and energy efficiency.
- To minimize the environmental impacts resulting from our activities
- Preventing negative effects on human health and nature by ensuring the correct use of resources and the most accurate separation of waste
- Both through the training we provide to our employees and by informing our valued customers about environmental awareness; To ensure the preservation of the continuity of health, environment and natural life and to leave a better environment for future generations.

TAKSİM GÖNEN OTEL , it creates the environmental management philosophy.

CHILDREN'S RIGHTS POLICY

Children are our legacy to the future. Knowing them as individuals, respecting their rights, all kinds of psychological, physical, commercial, etc. It is our primary responsibility to protect and protect against exploitation.

To ensure this;

- We do not allow child labor other than intern students to be employed in our own institutions, and we expect the same sensitivity from all our business partners.
- In addition, we attach importance to providing as much support as possible within the business to our intern children, who are the representatives of the future who will guarantee our future and ensure the continuation of the sector on a sustainable level.
- We provide environments/opportunities within the business that contribute to the development of children, where they can easily express their thoughts, wishes and feelings, and where they feel free and comfortable.

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- We provide training to our employees on preventing and detecting child abuse.
- We organize trainings and support relevant projects to raise awareness about the protection of children's rights.
- When we witness suspicious actions regarding children, we first inform the hotel management and seek help from official organizations when deemed necessary.

WOMEN'S RIGHTS AND GENDER EQUALITY POLICY

We attach importance to gender equality in our business.

- We ensure the health, safety and welfare of all our employees, regardless of gender.
- We support women's participation in the workforce in all our departments and provide equal opportunities.
- We act with the policy of "equal pay for equal work" without discrimination of gender.



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- We provide the necessary environment to benefit from career opportunities equally.
- We create education policies and support women's participation and raising awareness.
- We support women to be in company management and provide equal opportunities.
- Women should not be subjected to any form of abuse, harassment, discrimination, suppression, coercion, slander, etc. We do not allow it to be exposed to such situations. We are always aware of the value they add to the world and our organization and support their existence.

ENERGY EFFICIENCY POLICY

To protect our world from possible dangers, we use our energy efficiently and set targets to reduce our energy consumption.

For this;

- Being aware that our energy resources are limited, we are working to make energy efficiency permanent by raising the awareness of our employees in order to save energy and water consumption.
- We follow national and international standards, laws and regulations to fulfill both our responsibilities towards nature and our legal obligations.

- We include energy efficiency in our training programs in order to ensure the participation of our employees by setting targets.
- We try to research and find suitable energy-efficient products, equipment, fittings and technology alternatives, and to purchase and use the requested devices by preferring them to be A+++ class product groups.
- We reduce water consumption by using the economical device " Aerator " on taps and shower heads in all rooms and public areas .
- Systems are used in guest rooms that disable heating/cooling devices when the windows are opened.
- Energy-saving bulbs or LED lights are used in our hotel.
- Sensors are used for energy-saving lighting in common areas, toilets, corridors, staff areas and ground floors.
- Outdoor lighting is controlled by timers.
- The placement of heating and cooling devices is placed in a way that does not reduce energy efficiency.
- To benefit from maximum daylight, the lobby Showcase glass coating was applied in the restaurant and bar area.
- Caffe & Bar doors that open directly to the outside.
- Curtains are kept closed in our empty rooms during the summer months.
- the consumption caused by washing / drying / chemical / transfer by not changing the linen materials in the rooms of our guests who do not request it every other day .
- We aim to document our Energy Management System, disseminate it to all our departments, update, review and continuously improve it when necessary.
- By examining energy consumption data, it is aimed to review and modernize more efficient and applicable systems.
- We evaluate energy risks or emergencies that may arise, such as energy constraints, and plan the measures that can be taken.

WATER MANAGEMENT AND WASTEWATER POLICY

Our hotel's water saving policy includes regular measurement, monitoring and reduction of water consumption.

- Our hotel complies with all legal requirements and regulations in the use of water.
- The water comes from a legal and sustainable source. Our water comes from mains water or licensed well water.

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- Monthly data on the amount of water used in the business is monitored and consumption amounts per night are calculated.
- Within the scope of our goals to reduce water consumption, monthly water consumption data will be compared and if an abnormal situation is detected, efforts will be made to eliminate it. Water leak etc. Precautions will be taken against such situations and the installations will be checked regularly by the maintenance and repair personnel.
- Minimizing water consumption by turning to energy-saving fixtures will be at the forefront of these efforts.
- Our hotel uses good practices such as changing sheets and towels upon guest request.
- Our hotel informs and guides its employees and stakeholders about water saving. Our hotel uses all its resources to prevent waste water from harming the environment.
- Regulations set by the local government are followed for the disposal of waste water. Legal requirements are complied with in this regard. It has **the Discharge Quality Control certificate from İSKİ** .

FOOD AND SOLID WASTE POLICIES

A Waste Management Plan is implemented in our hotel, which includes regular measurement and monitoring of waste production, waste reduction, reuse, recycling and waste disposal .

- Solid wastes are separated according to their types such as food, recyclable, toxic/hazardous and organic, and the wastes are collected separately at the source and recyclable wastes such as packaging wastes are recycled.

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- Our hotel regularly informs and guides its employees and stakeholders about waste management through various visual and communication materials.
- In our hotel, solid waste is separated by type and collected by authorized and licensed companies.
- Wastes, medical wastes and waste oils within the scope of hazardous waste will be sent to licensed companies, and waste batteries are taken by our Municipality and purchased by the Portable Battery Manufacturers and Importers Association.
- Domestic waste is also collected separately and taken by the local municipality; Edible food for animals is delivered to Animal Shelters.
- It is aimed that solid waste disposal will not have a negative impact on the local population or the environment. Compliance with the "Zero Waste Regulation" legislation regarding solid waste management is ensured.

RECYCLABLE WASTE MANAGEMENT

We carry out various studies to reduce our waste production in our business and encourage our guests and employees to participate in the recycling program.

In this context;

- Within the scope of the zero waste project, waste is separated according to color codes and our personnel are given training on waste separation.
- It is aimed to reduce packaging waste by purchasing large packaged boxes and buckets instead of disposable products whenever possible.
- Disposable water consumption is reduced by using water dispensers in personnel areas.
- Packaging waste is minimized by purchasing large packaged boxes and buckets instead of disposable breakfast products.
- Refillable soap dispensers are used in public area toilets, personnel hand washing sinks and toilets.
- In order to reduce paper consumption in our business, correspondence and announcements are made via e-mail whenever possible.
- Instructions, procedures, memorandums, internal correspondence and updates are announced to the departments via e-mail.
- Our “Waste Separation Boxes” are used in our hotel general areas to separate waste at its source.

HAZARDOUS & NON-HAZARDOUS WASTE MANAGEMENT

- **Non-hazardous waste** temporary storage is stored in a section where human use is not intense, such as building and campus entrances and exits, where precautions are taken against possible fires (having a fire extinguisher, etc.), and where there will be no waste sealing to avoid being affected by rain. Waste

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rooms are always closed and precautions are taken to prevent animals and vermin from entering.

- In the non-hazardous waste temporary storage area, there are blue paper - cardboard-plastic-metal waste containers and green containers for waste glass.
- There are labels regarding which wastes will be stored in temporary storage sections.
- After the waste is given to the necessary institutions and organizations from the temporary storage section, the temporary storage area is cleaned, disinfected and disinfected by authorized personnel by taking necessary precautions such as masks and gloves.
- **Hazardous waste** in order to be disposed of without harming the environment, it is stored in a temporary storage area and then disposed of by licensed companies.
- There is a separate Hazardous Waste area for hazardous waste in our facility.
- Our vegetable oils used for frying purposes are temporarily stored in our hazardous waste area and then given to a licensed company for recycling.
- Battery Collection boxes have been created at different points of our facility for waste batteries.
- Our hazardous wastes (pressure containers, chemical bottles, cables, batteries, fluorescents, waste vegetable oils, paint and thinner cans, sprays, etc.) are stacked in accordance with the legislation and laws and delivered to İSTAÇ İSTANBUL ENVIRONMENTAL MANAGEMENT SANAYİ VE TİCARET ANONİM ŞİRKETİ against a receipt .

SUSTAINABLE PURCHASING POLICY

Our purchasing policy includes policies for local, environmentally friendly, fair trade and efficient purchasing.

Local / Regional purchasing : Our hotel gives priority to local suppliers when purchasing goods and services, provided that they are of high quality and reasonably priced.

When purchasing goods and services, our hotel also gives priority to fair trade suppliers, provided that the imported products are of high quality and reasonably priced.

Environmentally conscious purchasing: Our hotel follows an environmentally friendly policy by giving importance to efficient purchasing, energy saving and water saving in order to reduce food and solid waste in purchasing,

Efficient purchasing: Our purchasing policy favors reusable, returnable and recycled goods .

In line with the sustainable supply approach, our suppliers / solution partners;

- Having Quality Assurance Management Systems, Environmental and Occupational Health and Safety Management Systems, internationally accepted environmental and sustainability labels / certificates,
- It has no harmful effects on the environment in production and supply and complies with environmental legislation,
- Sources; It uses/consumes appropriately, without harming natural life or the ecosystem, and complies with hunting bans,
- It works to minimize and manage its wastes correctly, and offers less packaging or bulk packaging alternatives in its product packaging,
- Environmentally friendly, economical, local, attaches importance to ethical values, uses recyclable or recycled materials, organic, bio , vegan, not tested on animals, does not contain harmful chemical components, etc. to offer alternatives,
- We make sure that it is a domestic and local production/service provider.

We attach importance to products/services that reflect/promote the cuisine, traditions and culture of our country/region, and we convey this perspective to our stakeholder suppliers.

We try to create efficient purchasing opportunities with our suppliers. For sustainable tourism, we aim to make environmentally friendly purchases that produce less energy, water and waste, and to reduce the environmental impacts arising from procurement processes.

When purchasing devices that require energy consumption, we prefer to have A+++ class product groups.



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WITHIN THE SCOPE OF PROTECTION OF CULTURAL HERITAGE

Presentation of cultural heritage:

- Our hotel respects the intellectual property rights of its local people.
- Authentic elements of traditional and contemporary local culture are evaluated in our design and decoration.
- In addition, donations are made to the Culture and Education Foundation on behalf of our hotel to support educational institutions / students that reflect and preserve Turkish culture.
- Artifacts: Our hotel does not buy or sell historical and archaeological artifacts, does not mediate their trade, and does not exhibit them.
- However, for the purpose of promoting and continuing our history and culture, our historical decorative products attract the attention of our guests in certain areas of our hotel.

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WITHIN THE SCOPE OF PROTECTION OF CULTURAL HERITAGE

Featuring local products and flavors;

- Our business attaches importance to the promotion and consumption of local and regional products and products within the scope of its service.
- It introduces innovative and creative practices to ensure sustainability in gastronomy in all its activities.

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PROTECTION AND IMPORTANCE OF BIODIVERSITY

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NATURE-FRIENDLY PRACTICES

- As Taksim Gönen Hotel, we are aware of the importance of protecting biodiversity.
- Biodiversity refers to the diversity of life on Earth; It is necessary to provide critical ecosystem services such as survival, food supply, water purification, flood and drought control, nutrient cycling and climate regulation.
- deremensis flower plants are grown in various areas of our business .
- We take precautions against invasive species to protect biodiversity in our work area.
- In order to protect and support natural life, architectural changes were made in the cafe section of our business and existing trees were preserved.
- We do our best to prevent hazardous wastes and substances that pollute nature, which most deeply affect natural life, from coming into contact with nature. • We remove hazardous waste from our business in a controlled manner and keep the use of products harmful to nature to a minimum.

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CARBON FOOTPRINT POLICIES

Carbon footprint is a measure of the damage caused by human activities to the environment in terms of the amount of greenhouse gases produced, measured in units of carbon dioxide, and consists of two main parts:

Direct (primary) footprint and indirect (secondary) footprint.

- Primary footprint Direct CO₂ emissions from the burning of fossil fuels, including energy consumption and transportation (e.g. cars and planes)
- The secondary footprint is a measure of the indirect CO₂ emissions associated with the entire life cycle of the products we use, including the manufacturing and eventual degradation of these products.

The main sources of carbon emissions in our business are; electricity consumption, natural gas consumption, air conditioning gas charging, energy consumption used to transform the waste produced in the hotel, consumption of petroleum products of the vehicles and generators used in the hotel, and energy consumption used in cleaning.

Our Greenhouse Gas and Carbon footprint reduction activities ;

- In order to prevent waste in food purchases, precautions are taken against the risk of spoilage, decay and disposal by purchasing sufficient quantities.
- We support recycling and reuse by separating paper , glass and plastic waste on site.
- All electronic products continue to be used until they break down.
- No unnecessary or unnecessary purchases are made.
- Care is taken to turn off lighting that is not in use and we act sensitively.
- Stay in rooms to retain hot/cold air. out curtain is used.
- Purchases are made in bulk.
- There is a revolving door to prevent heat loss.
- to increase the QR system and reduce paper consumption continue. (Menus, Directory , Guest Survey)
- Digital display of the list of TV channels

Our planned work to reduce carbon footprint is SÜR.PR001.F002 Ver. Aim
It is included in the Tracking Form

STAFF TRAININGS

Training is provided to our staff within the scope of annual training programs in order to ensure sustainable environmental awareness, quality service, measurable guest satisfaction, handling of complaints and evaluation of suggestions as much as possible.

In line with the training plans prepared by our OHS specialist;

- Environmental awareness and waste management training is given to all our staff by our environmental consultant at least once a year.
- Occupational Health and Safety training by our OHS expert
- Sustainability education
- Child abuse prevention and awareness training
- Gender equality training
- Fundamental rights and freedoms training
- Hygiene and chemical use training

Legal trainings are;

- Fire training and drill by the fire brigade
- Earthquake awareness trainings on Afad side
- First aid training and certificates

With all these trainings, the awareness of all our staff is ensured.

CHEMICAL CONSUMPTION

HYGIENE AND CHEMICAL USE TRAININGS

- Chemical substances are substances that we use in many areas of our lives, that make our lives easier, but can also cause negative consequences with their harmful effects.
- in a way that will negatively affect health and the environment as little as possible. Care is taken in its use .
- Damage to the environment can be minimized not only by using environmentally friendly cleaning products, but also by using these products economically and adjusting their dosage well. Thus, the total harm of chemicals to the environment can be significantly reduced.
- that all chemicals we use are approved, labeled and in appropriate packaging, and that MSDS (Material Safety Data Sheets) have been received by us.
- Our employees who will use the chemicals are trained by the purchased department on the use of chemicals, the information in their MSDS , the amount and methods of use, personal protective equipment information.
- Our chemical warehouses are free of leaks, spills, etc. that may harm the environment. Necessary precautions have been taken against such situations.
- Chemical storage is done in accordance with the type of chemical, the manufacturer's storage instructions and regulations.
- We control our chemical usage amounts and provide personnel training to prevent wasted and incorrect chemical use.
- We use automatic dosing systems that use minimum amounts of chemicals for hygiene practices in our pool.
- We guarantee that the medicines used by the pest control company we outsource are products that do not harm human health and the environment.
- We reduce our chemical and energy consumption by having our laundry washed by an external company that our hotel has a contract with.

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- We attach importance to ensuring that our training is provided by the contracted company from which we purchase chemical products, so that it is more effective, economical and hygienic.

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- Earthquake awareness training is given by AFAD to raise the awareness of the personnel .

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