

WORK ORDER AUTHORIZATION

PLEASE AGREE TO THESE TERMS AND/OR SIGN THIS WORK AUTHORIZATION AND RETURN VIA EMAIL OR PRINTED COPY AS SOON AS POSSIBLE.

A TECHNICIAN WILL BE DISPATCHED IMMEDIATELY UPON RECEIPT.

WORK ORDER AUTHORIZATION:

Authorization to perform Maintenance and Repair Services on trucks, trailers, bus, RV and auto.

Heartland Mobile Repair LLC is a repair company whose purpose is to respond to emergency breakdowns of vehicles.

Heartland Mobile Repair LLC will attempt to get our customers back on the road as quickly as possible. Please understand that not all vehicles can be repaired via roadside service and may need to be taken to a shop for further diagnosis. Also note that there will be no guarantees or warranties given on any roadside service. There will be absolutely no refunds on services completed.

I authorize Heartland Mobile Repair LLC to perform the repair work described by a Heartland Mobile Repair LLC employee in a written or verbalized estimate utilizing necessary labor, parts and materials. I agree that Heartland Mobile Repair LLC is not responsible for loss or damage to the vehicle, or articles left in the vehicle, in case of theft, fire, or any other cause beyond their control. I agree that Heartland Mobile Repair LLC is not responsible for delays caused by unavailability of parts, or delay in parts shipments by the supplier or transporter. I grant Heartland Mobile Repair LLC employees permission to operate my vehicle for the purpose of testing and/or inspection. I understand that, if any closer analysis finds additional labor, parts or materials are necessary to complete the repair, I will be contacted for authorization.

I acknowledge that this work authorization approved supplemental estimates. I agree that if I should halt repairs for any reason, I will be responsible for the cost of any and all repairs completed to that point, as well as the cost of the parts which are not returnable, or restocking fees charged to Heartland Mobile Repair LLC, if I choose not to purchase said parts outright. I am entitled to retain any parts I pay for that are not returnable to their vendors. Furthermore, I acknowledge that Heartland Mobile Repair LLC is not responsible for any damage caused by the installation of used tires.

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SERVICE RATES

Callout Fee: \$125.00

Callout Fee (nights/weekends): \$175.00

Callout Fee (holidays): \$200.00

Hourly Labor Rate (2 hour minimum): \$100.00 per

Holiday Labor Rate: (2 hour minimum) \$200.00 per

Mileage Rate: \$2.00 per mile (port to port)

Tire disposal fee \$15.00

ADDITIONAL FEES

3.10% CONVENIENCE FEE ON ALL CREDIT CARD TRANSACTIONS

CREDIT CARD AUTHORIZATION

If paying by credit card, your signature on this form gives Heartland Mobile Repair LLC permission to debit your credit card account, on or after the indicated date, for the agreed upon services according to the terms outlined on this Work Order. This payment authorization is for the goods/services described herein on the indicated date. By signing this form, you certify that you are an authorized user of this credit card and that you will not dispute the payment with your credit card company, as long as the transaction corresponds to the terms indicated on this agreement. Please note that the credit card must bear the name of your company, or if a personal credit card, must match the name on your ID; proof of ID will be requested onsite.

Thank you for giving Heartland Mobile Repair LLC the opportunity to serve you. We appreciate your business!

Your satisfaction is important to us. If, for any reason, you are not satisfied with the services you receive, please contact Heartland Mobile Repair LLC immediately at 816-848-4038.

SIGNATURE _____ (VIA Email respond to this email stating you agree to these terms, your name, company name, phone number and date.)

Date _____