

## **Brazadas Membership – Frequently Asked Questions**

### **1. Why are we moving to this new structure?**

This shift lowers the barrier to entry, increases accessibility for our community, removes annual fees, provides flexible training options, and creates clearer development pathways.

### **2. When does the new membership structure begin?**

The new membership structure and billing begin April 1.

### **3. I already paid the annual registration this season. What happens now?**

As we transition to the new membership model and updated team branding, all current swim team members will move into the new structure on April 1.

Current swim team members will pay a one-time \$100 transition fee in April.

In previous seasons, families paid an annual registration fee. This transition fee allows us to fairly shift into a model with no annual registration going forward while aligning all members under the new structure.

This transition package includes:

- 1 new team suit (new design)
- 2 new team caps (new design)
- 2 new team t-shirts (will be a Gildan tee)
- 1 team sweatshirt
- 1 private training session

Total value: approximately \$200.

Current Masters swimmers did not previously pay a join or annual fee and will NOT pay the \$100 transition fee. However, if a Masters swimmer would like the full welcome package and private training session, they may opt to pay the \$100 transition fee in April. Please let us know.

### **4. Do I need to re-register?**

We are currently working with Captyn to determine the smoothest transition process. Our goal is to make this as seamless as possible for you. We will share an update soon.

### **5. Is membership month-to-month?**

Yes. Membership is month-to-month.

## **6. Can I cancel anytime?**

Yes. We require 30 days written notice to cancel. Dues are prorated when joining mid-month and prorated during cancellation periods as applicable. There is no membership pause option.

## **7. Can my swimmer compete with only the base membership?**

Yes. Swimmers may compete in meets with only the base membership. Division add-ons increase practice frequency and include additional benefits but are not required for competition.

## **8. Are division add-ons required year-round?**

No. Add-ons may be adjusted based on your swimmer's goals and availability. A \$50 administrative fee applies to removing an add-on.

## **9. What division will my swimmer be in?**

Coaches will assign swimmers based on age, ability, and development.

Current transitions:

- Bronze & Silver → White Division
- Gold & Senior Prep → Navy Division
- B-Team → B-Team Division

Masters Division is for adults who are 18 and over and out of high school. High school swimmers, including those 18 years old, may remain in B-Team if appropriate.

## **10. What if I disagree with my swimmer's division placement?**

Our coaching staff are the professionals responsible for swimmer development and progression. Division placement is coach-directed based on readiness, development, and long-term growth. We are always open to respectful conversations about goals and progression.

## **11. Who can participate in Masters?**

Masters Division is for adults 18 years and older who are out of high school.

## **12. Are we affiliating with U.S. Masters Swimming?**

We are currently working to establish an official B-Town Brazadas U.S. Masters affiliated team with U.S. Masters Swimming. More information coming soon.

## **13. What if I only want lap swim?**

You may join under the base membership and swim lap swim anytime it is offered. Base membership also allows you to attend up to 2 Masters coached workouts per week.

If you would like to attend additional Masters workouts, you may add the Masters add-on.

Lap swim is scheduled year-round on Saturdays, with additional lap swim times offered throughout the week depending on the season. Summer typically has the most availability, while fall, winter, and spring schedules vary. Schedules times will be published.

**14. I am a college swimmer returning home for the summer. What are my options?**

We will offer a summer-only option for returning college swimmers.

This will be a flat \$200 summer training fee with no join fee and no welcome package included. This option is designed specifically for short-term summer training.

**15. Is USA Swimming registration included?**

No. USA Swimming annual registration remains separate. All swimmers age 18 and under must maintain active registration.

**16. How do meet fees work now?**

Intra-squad meets are free for members and run as USA Swimming Block Parties. These meets count for official times. While they are free to families, they do cost Brazadas to host.

Hosted home meets require a flat meet fee unless you have a performance add-on (championship meets excluded).

All away meets move to a flat meet fee beginning in April. Flat fees will be published in each meet fact sheet.

**17. How does Swim League fit into this?**

Swim League is a summer program. It may be added as a member add-on, or non-members may join Swim League independently. Swim League details and registration will be published soon to join!

**18. Is private training still available?**

Yes. Private training remains available. We will be updating pricing to reflect member discounts and will offer various private training packages soon.

**19. Is there a family discount on division add-ons?**

No. The family rate applies only to base membership. Division add-ons are per swimmer.

**20. What if I join mid-season?**

Dues are prorated when joining at any time during the month.

**21. What if I need a new team suit or team t-shirt?**

Team suits and shirts are included at join and with division add-ons but are not reissued annually. You may purchase items individually or purchase a bundle package. Details will be shared later.

**22. What happens if I leave and later return?**

A \$150 rejoin fee applies. A new welcome package is not included upon rejoining.