

☎ 03 9398 0493 | ✉ sales@hardwoodforestproducts.com.au | 🌐 www.hfpattachments.com.au

HFP Attachments – Warranty Terms and Conditions

Business Name: HFP Attachments Pty Ltd

ABN: 64 165 917 288

Website: www.hfpattachments.com.au

Phone: (03) 9398 0493

Email: sales@hardwoodforestproducts.com.au

1. Warranty Coverage

HFP Attachments (“we”, “our”, or “us”) provides a **1-year limited warranty** on all products we manufacture and/or distribute, unless otherwise stated in writing at the time of sale. This warranty covers **defects in materials and workmanship** under normal use and service.

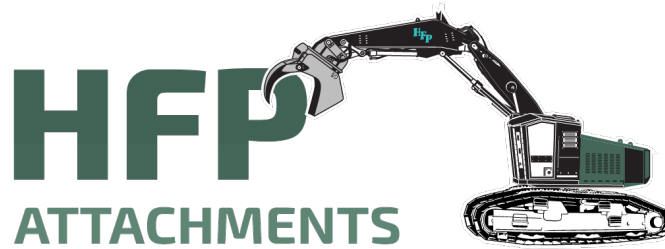
2. Warranty Period

The standard warranty period is **12 months (1 year)** from the date of invoice to the original purchaser. Certain products may have a different warranty period as expressly stated in product documentation or invoices.

3. What This Warranty Covers

This warranty covers:

- Defects in manufacturing or materials under normal usage.
 - Structural failure due to faulty workmanship (e.g., weld failure).
 - Replacement or repair of defective components at our discretion.
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4. What This Warranty Does Not Cover

This warranty does **not** cover:

- Normal wear and tear.
 - Damage caused by misuse, neglect, improper installation, or lack of maintenance.
 - Modifications or repairs not authorised by HFP Attachments.
 - Damage caused by collision, accident, or environmental conditions.
 - Consumable components (e.g., hoses, pins, cutting edges) unless failure is due to a manufacturing defect.
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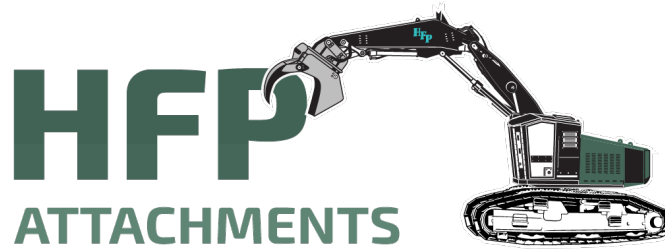
5. Claims Process

To make a warranty claim:

1. Contact HFP Attachments at **(03) 9398 0493** or **sales@hardwoodforestproducts.com.au**, or via our website at **www.hfpattachments.com.au**.
2. Provide your **original invoice**, product details, and a clear description (including photos, if possible) of the issue.
3. HFP Attachments will assess the claim and, if approved, will **repair or replace** the product or components at our discretion.

Shipping and Transport Costs:

- HFP Attachments will cover all reasonable shipping or transport costs associated with approved warranty claims.
 - If the fault is determined to be due to misuse, neglect, or unauthorised modification, the customer will be responsible for all associated costs.
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6. Limitations of Liability

To the maximum extent permitted by law:

- HFP Attachments' liability is limited to the **repair or replacement** of the defective item.
- We are **not liable for any indirect, incidental, or consequential damages**, including loss of productivity or profits.

7. Australian Consumer Law

This warranty is provided in addition to the guarantees and rights under the **Australian Consumer Law (ACL)**. Our goods come with guarantees that cannot be excluded under the ACL. You are entitled to:

- A replacement or refund for a **major failure**.
- Compensation for any other reasonably foreseeable loss or damage.
- Have the goods repaired or replaced if they fail to be of acceptable quality and the failure does not amount to a major failure.

8. Contact Information

HFP Attachments Pty Ltd

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