

☎ 03 9398 0493 | ✉ sales@hardwoodforestproducts.com.au | 🌐 www.hfpattachments.com.au

HFP Attachments – Standard Terms of Sale & Warranty

Seller: HFP Attachments Pty Ltd

ABN: 64 165 917 288

Address: Factory 3, 217 Colchester Road, Kilsyth VIC 3137

Phone: (03) 9398 0493

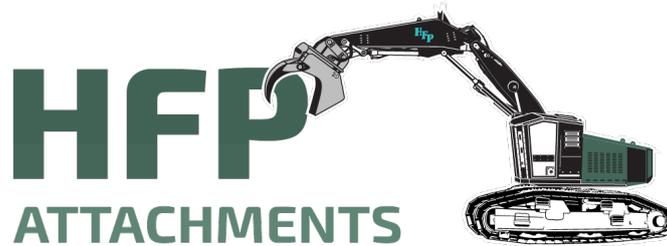
Email: sales@hardwoodforestproducts.com.au

Website: www.hfpattachments.com.au

This contract applies to the **sale of all HFP Attachments products**, including goods, attachments, spare parts, and services. The contract is **legally binding** once the customer submits an order or completes a purchase.

1. Definitions

- **Contract:** This agreement, including these terms, any quotation, invoice, delivery docket, or other documents specifying payment terms.
 - **Goods:** Any equipment, attachments, spare parts, or accessories supplied by HFP Attachments.
 - **Manufacturer:** The maker of the Goods or any component thereof.
 - **Non-recoverable costs:** Costs not recoverable upon resale of Goods, including customer-specific options, transport, handling, storage, shipping, assembly, and interest.
 - **Order:** Customer order for Goods or Spare Parts.
 - **Price:** The amount payable for Goods, Spare Parts, or Services.
 - **Purchaser:** The person or entity purchasing Goods or Services.
 - **Repairs/Services:** Any repair, maintenance, or service performed by HFP Attachments.
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2. Contract Formation

This contract becomes binding when:

- The Purchaser submits an executed Order and HFP Attachments accepts it in writing; or
- The Purchaser completes a purchase on the website or through any other sales channel.

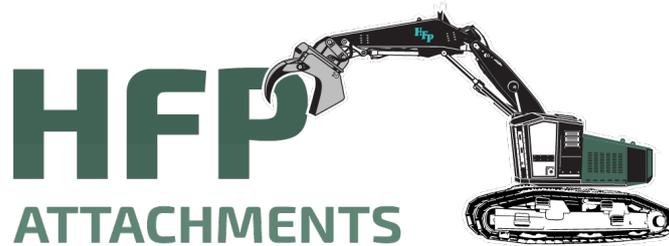
HFP Attachments reserves the right to **revise or withdraw quotations** before acceptance without liability.

3. Price & Payment

- Prices are **as stated in the quotation or order** and exclude taxes, duties, shipping, or insurance unless otherwise specified.
 - Payment for Goods must be made:
 - **Goods:** On or before delivery.
 - **Spare Parts or Repairs:** Within 30 days from the invoice month.
 - Interest of **2% per annum above the Seller's bank overdraft rate** applies to overdue payments.
 - Credit card payments (Visa, MasterCard) are accepted with a **1.5% surcharge**.
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4. Delivery & Risk

- Purchasers must **take delivery within 7 days** of notification unless otherwise agreed.
- Risk transfers at **earliest of title passing, physical delivery to Purchaser, or delivery to carrier**.
- HFP Attachments is **not liable for delays** beyond reasonable control.
- Returns of Spare Parts are allowed within **28 days** with written approval and a restocking fee of 10–15%.



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5. Warranty

5.1 Coverage

HFP Attachments provides a **1-year limited warranty** on all products we manufacture or distribute, covering defects in **materials and workmanship** under normal use.

5.2 Warranty Period

12 months from the **invoice date** for the original purchaser, unless otherwise specified in product documentation.

5.3 Covered by Warranty

- Defects in manufacturing or materials under normal usage.
- Structural failure due to faulty workmanship (e.g., weld failure).
- Replacement or repair of defective components at HFP Attachments' discretion.

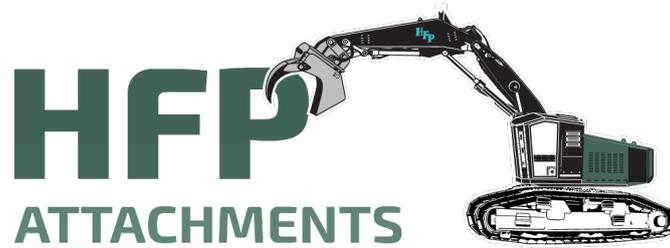
5.4 Exclusions

- Normal wear and tear.
- Misuse, neglect, improper installation, or lack of maintenance.
- Unauthorized modifications or repairs.
- Damage from collisions, accidents, or environmental conditions.
- Consumables (hoses, pins, cutting edges) unless defective at manufacture.

5.5 Claims Process

1. Contact **HFP Attachments** via phone: **(03) 9398 0493**, email: **sales@hardwoodforestproducts.com.au**, or our website.
2. Provide invoice, product details, and a description/photos of the issue.
3. Approved claims are repaired or replaced at HFP Attachments' discretion.

Shipping: HFP Attachments covers reasonable transport for valid claims. Misuse or unauthorized modifications incur **customer responsibility for costs**.



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5.6 Limitations

- Liability is limited to **repair or replacement** of defective items.
- HFP Attachments is **not liable** for indirect, incidental, or consequential losses, including loss of profits or productivity.

5.7 Australian Consumer Law

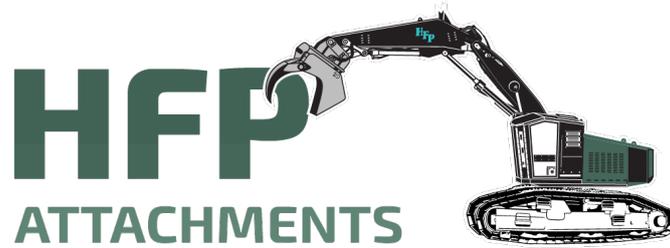
This warranty is **in addition to ACL rights**. You are entitled to replacement or refund for major failures, compensation for foreseeable losses, or repair/replacement for non-major failures.

6. Cancellation & Returns

- Cancellations require HFP Attachments' **prior written consent**.
 - Approved cancellations may incur **direct and indirect costs**, including transport, handling, labor, and loss of profit, as reasonably determined.
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7. PPSA & Security

- The Purchaser grants HFP Attachments a **security interest** in all Goods and Spare Parts supplied, and in proceeds of previous or future supplies if payment is due.
 - HFP Attachments may **register a Purchase Money Security Interest** on the PPSR.
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8. General

- Governed by **Victoria law**; non-exclusive jurisdiction of **Victorian courts**.
- Notices may be emailed to the Purchaser if provided.
- Entire agreement: supersedes previous agreements.
- HFP Attachments may vary these terms **without prior notice**.
- Purchaser cannot assign rights without written consent.

✅ Binding for All Purchases

This contract applies to all HFP Attachments sales, whether online, in person, or via any other channel. Completing a purchase **constitutes acceptance** of these terms.