

Cablelynx Paperless Billing Terms and Conditions

These Terms and Conditions apply to customers who elect to receive electronic billing (“paperless billing”) from WEHCO Video, Inc., and its operating affiliates — Cam-Tel Company; Vicksburg Video, Inc.; Resort Television Cable Company, Inc.; Hope Community T.V., Inc.; Prescott Video, Inc.; Longview Cable Television Company, Inc.; Kilgore Video, Inc.; Pine Bluff Cable Television, Inc.; East Arkansas Video, Inc.; White County Video, Inc.; Tahlequah Cable Television Co., Inc.; and Bald Knob Video, Inc. — together doing business as Cablelynx Broadband (hereinafter: “Cablelynx”).

By enrolling in paperless billing, you consent to receive all monthly billing statements and legally required notices in electronic format only, subject to the terms below.

1. Scope of Consent

By choosing paperless billing, you agree to receive:

- Your monthly Cablelynx billing statement;
- Any legally required disclosures, notices, or inserts that would typically be included in a paper bill;
- Updates or communications that relate to billing, terms, or service notifications.

All such information will be sent electronically to the email address associated with your account. Paper copies will not be mailed unless you specifically request them.

2. Requesting Paper Copies

You may request a printed copy of any electronic billing communication at no charge. To request paper copies:

- Call Customer Service at 1-800-903-0508;
 - Or visit www.cablelynx.com and use the support or live chat feature.
-

3. Withdrawing Consent

You may opt out of paperless billing at any time and resume receiving printed bills by:

- Logging into your Cablelynx account at www.cablelynx.com;
- Navigating to billing preferences;
- Selecting “Resume paper billing.”

Please allow one full billing cycle for changes to take effect.

4. Maintaining a Valid Email Address

It is your responsibility to ensure the email address on file is current and accurate. If you fail to update your email address and your billing notice becomes undeliverable, your statement will still be considered received and payment will still be due by the listed due date.

Cablelynx is not responsible for missed communications due to outdated contact information or email filtering (e.g., spam folders). Please add no-reply@cablelynx.com to your safe sender list.

5. System Requirements

To receive and retain your electronic billing information, you must have:

- Access to a current web browser (such as Chrome, Firefox, Safari, or Edge) that supports 128-bit encryption;
- A valid email account;
- Access to a computer, tablet, or smartphone with internet access;
- The ability to download and save or print PDF documents.

If these system requirements change and present a material risk to your ability to access your billing information, Cablelynx will notify you and allow you to withdraw consent if necessary.

6. Printing and Saving Records

You may print or electronically save your statements for your records. You are encouraged to retain copies for personal reference or tax purposes.

7. Confirmation of Consent

By enrolling in paperless billing, you confirm that:

- You can access information provided electronically;
- You have reviewed and accept these Terms and Conditions;
- You understand you may withdraw consent at any time.

All Cablelynx legal documents, including our Privacy Policy and Acceptable Use Policy, are available at www.cablelynx.com/legal.

8. Contact Information

For assistance, please contact Cablelynx Customer Service:

- Phone: 1-800-903-0508
- Email: support@cablelynx.com
- Click to Chat: www.cablelynx.com