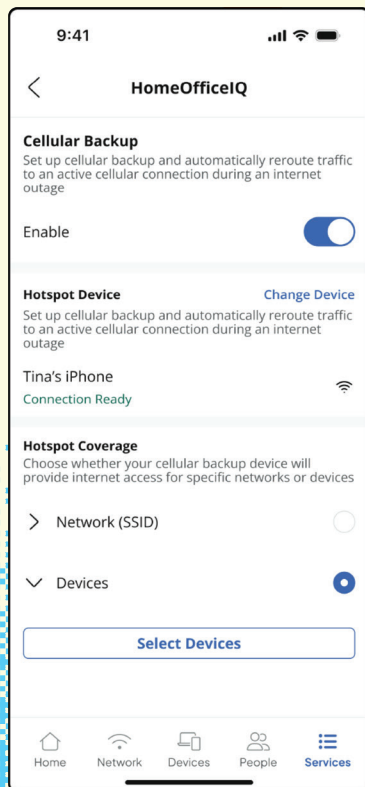


STEP 5

Test your backup connection

Once setup is complete:

- Disconnect the power cable from your modem or router
- Wait ~90 seconds for automatic failover
- Confirm that important devices remain connected through cellular backup
- Reconnect power to your modem or router
- HomeOfficeIQ will quickly return to the normal network as soon as service is restored



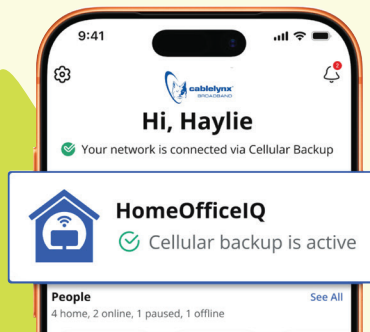
STEP 6

What happens during an outage?

- Your GigaSpire detects the loss of network
- You activate your mobile hotspot
- Your GigaSpire automatically switches to your hotspot connection

You stay connected to critical apps, such as:

- Video calls
- Emails
- Medical equipment
- Security cameras



cablelynx®

Text or call us at
(800) 903-0508

cablelynx.com/homeofficeiq

support@cablelynx.com

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HOMEOFFICE IQ™

*Your internet safety net.
Stay connected – even
when life gets chaotic.*

HomeOfficeIQ™ keeps your home Wi-Fi running – even during unexpected network disruptions by quickly switching to a cellular hotspot. Set-up is quick, simple, and done entirely through the CommandIQ app.

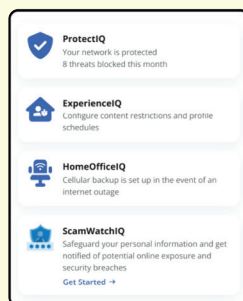
What you need before you start:

- A GigaSpire® system
- The Cablelynx CommandIQ app
- A mobile hotspot or smartphone with an active data plan. (Standard carrier data rates apply.)
- A HomeOfficelQ subscription

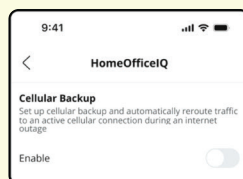
STEP 1

Enable HomeOfficelQ

From the main CommandIQ app dashboard, navigate to HomeOfficelQ



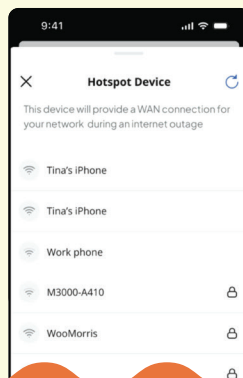
Tap "Set Up Cellular Backup" to begin



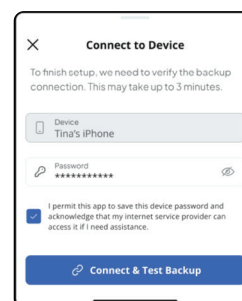
STEP 2

Add your hotspot

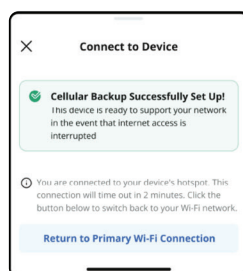
- Select "Add Hotspot Device"
- Enter your hotspot's SSID and Password
- Tap Save



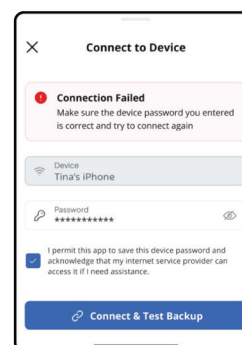
Tap Connect & Test Backup and the system will test the connection



If successful, your hotspot is now paired



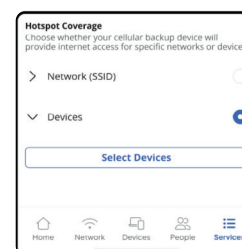
If not, confirm the hotspot is broadcasting



STEP 3

Select which devices stay online during an outage

HomeOfficelQ allows you to select which Wi-Fi networks or devices should stay online if the network goes down.



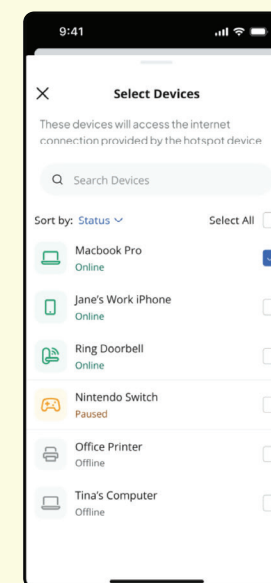
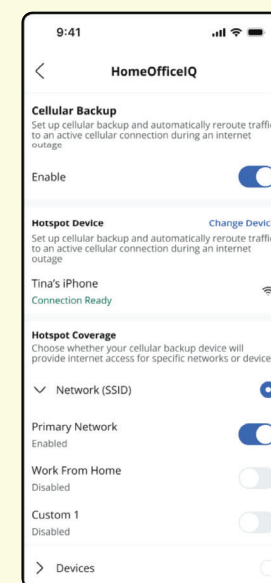
STEP 4

Choose hotspot coverage

In the HomeOfficelQ settings, choose:

- Primary Network
- Guest Network
- Work from Home Network (if applicable)

Or choose specific devices to stay active – helpful for laptops, VoIP phones, security devices, and telehealth equipment.



TIP: For best hotspot performance, avoid selecting high bandwidth devices (e.g. 4K TVs, gaming consoles) during backup mode.