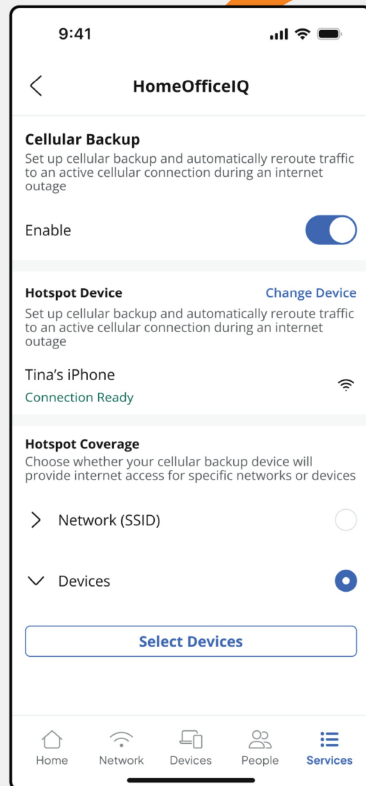


Step 5

Test Your Backup Connection

Once setup is complete:

- Disconnect the power cable from your modem or router
- Wait ~90 seconds for automatic failover
- Confirm that important devices remain connected through cellular backup
- Reconnect power to your modem or router
- HomeOfficeIQ will quickly return to the normal network as soon as service is restored



Step 6

What Happens During an Outage?

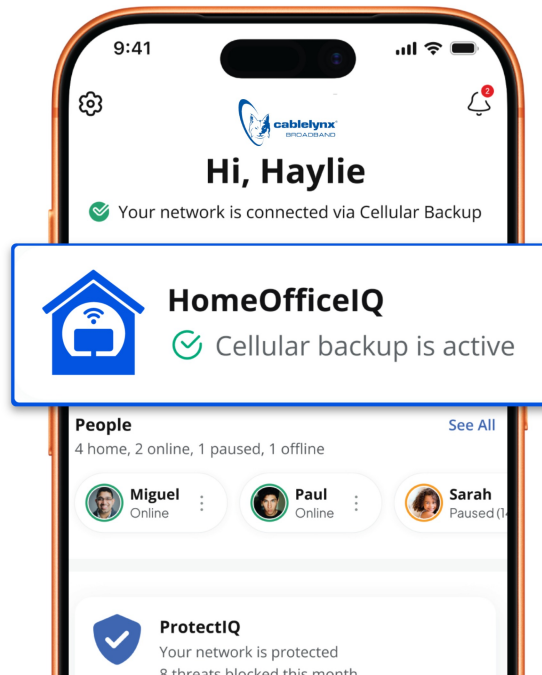
- Your GigaSpire detects the loss of network
- You activate your mobile hotspot
- Your GigaSpire automatically switches to your hotspot connection

You stay connected to critical apps, such as:

- Video calls
- Emails
- Medical equipment
- Security cameras

Contact Cablelynx for more info!

cablelynx.com/homeofficeiq
Text or Call: 800-903-0508
support@cablelynx.com



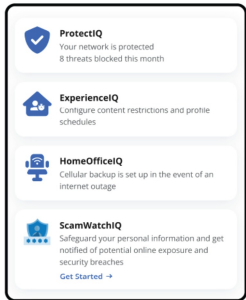
HomeOfficeIQ™
Your Internet Safety Net.
Stay connected – even
when life gets chaotic.

HomeOfficeIQ keeps your home Wi-Fi running – even during unexpected network disruptions by quickly switching to a cellular hotspot. Set-up is quick, simple, and done entirely through the CommandIQ app.



What You Need Before You Start:

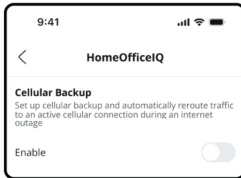
A GigaSpire® system
The Cablelynx CommandIQ app
A mobile hotspot or smartphone with an active data plan. (Standard carrier data rates apply).
A HomeOfficeIQ subscription



Step 1 To Enable HomeOfficeIQ:

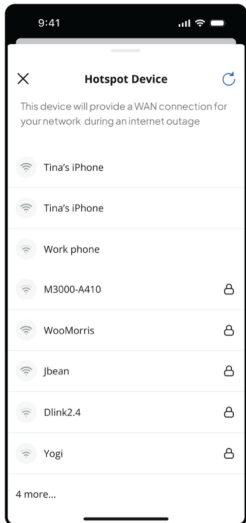
From the main CommandIQ app dashboard, navigate to HomeOfficeIQ

Tap “Set Up Cellular Backup” to begin

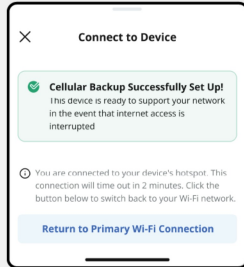


Step 2 Add Your Hotspot:

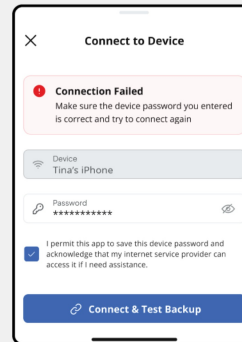
- Select “Add Hotspot Device”
- Enter your hotspot’s SSID and Password
- Tap Save



Tap Connect & Test Backup and the system will test the connection

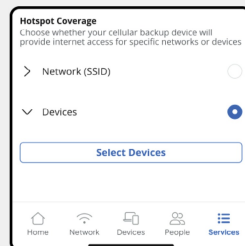


If successful, your hotspot is now paired

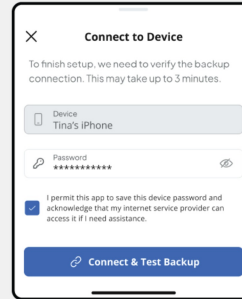


If not, confirm the hotspot is broadcasting and within range

Step 3 Select Which Devices Stay Online During an Outage



HomeOfficeIQ allows you to select which Wi-Fi networks or devices should stay online if the network goes down.

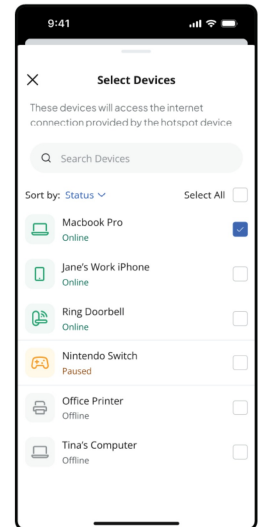
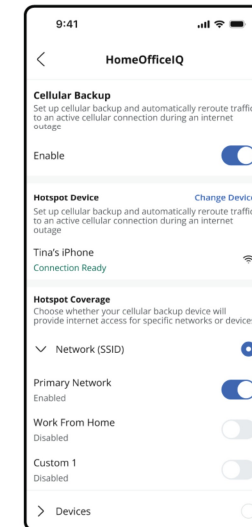


Step 4 Choose Hotspot Coverage

In the HomeOfficeIQ settings, choose:

- Primary Network
- Guest Network
- Work from Home Network (if applicable)

Or choose specific devices to stay active – helpful for laptops, VoIP phones, security devices, and telehealth equipment.



Tip: For best hotspot performance, avoid selecting high bandwidth devices (e.g. 4K TVs, gaming consoles) during backup mode.

