

## Cablelynx Automatic Payment Terms and Conditions

*These Terms and Conditions apply to customers of WEHCO Video, Inc., and its operating affiliates — Cam-Tel Company; Vicksburg Video, Inc.; Resort Television Cable Company, Inc.; Hope Community T.V., Inc.; Prescott Video, Inc.; Longview Cable Television Company, Inc.; Kilgore Video, Inc.; Pine Bluff Cable Television, Inc.; East Arkansas Video, Inc.; White County Video, Inc.; Tahlequah Cable Television Co., Inc.; and Bald Knob Video, Inc. — together doing business as Cablelynx Broadband (hereinafter: “Cablelynx”).*

By enrolling in automatic payments, you authorize Cablelynx to initiate monthly charges to your designated credit card or debits from your designated bank account for all charges reflected on your monthly Cablelynx bill.

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### 1. Authorization

By accepting these terms:

- You confirm that the payment method you provide (credit or debit account) is your own and is authorized for recurring transactions.
- You agree to maintain sufficient credit or funds to cover the total amount due each month.
- The transaction will be processed on or after your bill’s due date, or on a scheduled date you select (where options are available).
- This agreement constitutes your record of authorization; your monthly Cablelynx bill serves as your notice of the amount to be charged or debited.

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### 2. Payment Confirmation and Variations

The exact amount charged may vary from month to month depending on your subscribed services, usage, or adjustments.

- You will receive a billing statement in advance of each charge.
- Charges will be deemed accepted unless disputed in accordance with Cablelynx’s dispute resolution process.

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### 3. Cancellation of Authorization

You may cancel your automatic payment authorization at any time:

- By logging into your Cablelynx account at [www.cablelynx.com](http://www.cablelynx.com), navigating to billing preferences, and selecting “Change Payment Method” or “Cancel Auto Pay,”
- Or by contacting Customer Service at 1-800-903-0508.

Cablelynx requires adequate time to process cancellation requests. A cancellation is not effective until we have received and confirmed your request.

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#### 4. Failed Transactions and Service Fees

- If a transaction is declined or returned due to insufficient funds, expired accounts, or other errors, you remain responsible for the full payment amount.
  - A non-sufficient funds fee and/or late fee may be applied to your account as permitted by law.
  - Your bank or card issuer may impose additional fees, and Cablelynx is not responsible for reimbursing those fees.
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#### 5. Right to Refuse or Terminate Enrollment

Cablelynx reserves the right to refuse enrollment in automatic payment services or to cancel an existing automatic payment arrangement at its sole discretion, with or without notice.

This authorization will remain in effect until you cancel it or until Cablelynx terminates the agreement.

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#### 6. Acceptable Use Policy

Your participation in automatic payments is governed by the Cablelynx Acceptable Use Policy which is available to view and download at <https://cablelynx.com/legal>. Any abuse or misuse of billing systems may result in suspension or termination of services.

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#### 7. Limitation of Liability

To the maximum extent permitted by law, Cablelynx is not liable for any indirect, incidental, or consequential damages arising from your use of automatic payments, including missed or duplicate charges, third-party bank fees, or service interruptions.

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## 8. Dispute Resolution

You agree to resolve any disputes related to these payment terms through binding arbitration (where permitted by law) and waive your right to a class action or jury trial.

All legal policies, including the Cablelynx Privacy Policy, are available at [www.cablelynx.com/legal](http://www.cablelynx.com/legal).