

**2025-2026 FCC EEO Public File Report for WEHCO Video Client Care
Employment Unit # 12851
This Report Covers September 1, 2025 - August 31, 2026**

Total # of Full-Time Vacancies Filled During Reporting Period: 80
Total # of People Interviewed for Full-Time Vacancies During Reporting Period: 226

Please see attached recruitment source list for recruitment source contact information

Req #	Position Title	Recruitment Source(s) Used to Fill Vacancy	Number of Interviews Referred by Each Recruitment Source	Number of Hires Referred by Each Recruitment Source
1616	Account Advisor-01/09/26			
		Indeed	50	13
		WEHCO.com		
	class started: 01/09/26	Other Sources	5	5
		Facebook		
		Total	55	18
1623	Account Advisor-02/13/26			
		Indeed	12	5
	class started: 02/13/26	WEHCO.com		
		Other Sources	2	2
		Facebook		
		Total	14	7
1629	Account Advisor-03/13/26			
		Indeed	46	14
	class started: 03/13/26	WEHCO.com		
		Other Sources	4	
		Facebook	1	

			Total	51	14
1643	Account Advisor-05/15/26				
		Indeed		47	12
	class started: 05/15/26	WEHCO.com			
		Other Sources		3	3
		Facebook			
			Total	50	15
1651	Account Advisor-06/19/26				
		Indeed		17	8
	Class started: 6/19/2026	WEHCO.com			
		Other Sources		3	4
		Facebook			
			Total	20	12
1675	Account Advisor-08/21/26				
		Indeed		32	11
	class started: 08/21/26	WEHCO.com			
		Other Sources		4	3
		Facebook			
			Total	36	14

WEHCO Video Client Care Recruitment Source List

Employment Unit # 12851

Name of Recruitment Source	Address	Contact	Telephone Number/Email	Entitled to Notification	Interviewees Referred	Hires Referred
AR Democrat/Gazette Newspaper	121 E Capitol Ave, Little Rock 72201	Michael Woolfolk	mwoolfolk@arkansasonline.net	N		
WEHCO Media website	https://jobs.wehco.com/	Tori Plunkett	tplunkett@wehco.com	N		
Facebook	https://www.facebook.com/CablelynxClientCare/	Drusilla Peterson	dwestfall@wehco.com	N	1	0
Employee Referral -	WEHCO Video Client Care			N		
Other Sources	Word of Mouth, walk in applicants, Now Hiring Sign, etc.			N		
Indeed.com	www.indeed.com	Customer Service	arkansasashelli@gmail.com	N	21	17
MySaline.com	P.O. Box 307, Bryant, AR 72089	Shelli Poole	amy@bentonchamber.com	N	204	63
Benton Commerce	607 N. Market St. Benton AR, 72015	Amy McCormick		N		
Total					226	80

WEHCO Video Client Care
Supplemental Recruitment Initiatives
Reporting Period: September 1, 2025 - August 31, 2026

Employment Unit # 12851

Date	Initiative	Description/Participation	Participants
General Manager Meeting	Management EEO Review and Training	During the bi-annual General Manager meeting, Managers meet with the President and VP of Admin to review methods of ensuring equal employment opportunity and preventing discrimination in the workplace.	Director of Customer Experience - Rob Sleck
16-Jun-26	Annual EEO Review & Training	Managers and supervisors meet with employees to review company policies, including the Equal Employment Opportunity (EEO) Policy, Sexual and Unlawful Harassment Policy, and Grievance Policy. These meetings are conducted to ensure employees understand their rights, the company's commitment to equal employment opportunity, and the appropriate procedures and resources available for reporting and addressing workplace concerns.	all employees
Friday, August 21, 2026	Central Arkansas Job Fair	Job Fair hosted by Benton Chamber of Commerce. We were one of multiple booths set up for individuals to speak with regarding employment opportunities.	Drusilla Peterson (Client Care Recruiter)

Amend

 Print

EEO Form 396-C

File No.: CBL0025811

Filing Status: **Ready for Review**Reference Copy
OMB Control
No. 3060-1033**12851**

General Information

FCC Registration Number (FRN)

0005027941

Filing Year

2026

Employment Unit ID (EUID)

12851

Section I - Identifying Information

Has the identifying information associated with this EUID changed?

No

Operator Legal Name

WEHCO VIDEO, INC.

Operator Assumed Name

WEHCO VIDEO, INC.

Operator Address 1

115 E Capitol Ave

Operator City

LITTLE ROCK

Operator state

AR

Operator Zip Code

72203

State of Employment Office

AR

County of Employment Office

Pulaski

Application Purpose

New Program Report

Supplemental Investigation Sheet (SIS)
Required

false

Category of Respondent

Six (6) or more full-time employees during the selected reporting period

Reporting Period Start Date

2025-09-01

Reporting Period End Date

2026-08-31

Section II - Community Information

PSID

Communities

Complied with outreach provisions

Yes

Disseminated widely EEO Program

Yes

Contacted multiple sources of applicants

Yes

Offered promotions in nondiscriminatory manner

Yes

Sought out entrepreneurs in a nondiscriminatory manner

Yes

Analyzed the results of efforts to recruit hire promote and use services

Yes

Defined responsibility of management

Yes

Conducted continuing program to exclude prejudice

Yes

Conducted continuing review of job structure

Yes

Section IV - Additional Information

Exhibit 3 (Optional)

WEHCO Video_EUID 12851_092326.pdf

FCC FORM 396-C -- Supplemental Investigation Sheet PART I - PART I - Employee Job Descriptions

PART II - Inquiries Concerning EEO Program and Practices

PART III - EEO Public File Report

Exhibits

Exhibit 3 (Optional)

WEHCO Video_EUID 12851_092326.pdf

Certifications

I certify that to the best of my knowledge, information and belief, all statements contained in this filing are true and correct. WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT (U.S. CODE, TITLE 18, SECTION 1001), AND/OR REVOCATION OF ANY STATION LICENSE OR CONSTRUCTION PERMIT (U.S. CODE, TITLE 47, SECTION 312(a)(1)), AND/OR FORFEITURE (U.S. CODE, TITLE 47, SECTION 503).

Certifier Information

Certifying Official Name and Signature

Kristin Young

Certifying Official Title

Workflow Performance Manager

Certifying Official Phone

5019184597

Certifying Official Email

kyoung@wehco.com

Certifying Date Signed

2026-09-23