

EUID has been updated successfully.



Amend

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EEO Form 396-C

File No.: CBL0021844

Filing Status: **Ready for Review****554558**Reference
Copy
OMB Control
No. 3060-1033

General Information

FCC Registration Number (FRN)

0005028030

Filing Year

2025

Employment Unit ID (EUID)

554558

Section I - Identifying Information

Has the identifying information associated with this EUID changed?

No

Operator Legal Name

RESORT TV CABLE CO., INC.

Operator Address 1

410 Airport Rd, Ste H

Operator City

Hot Springs

Operator state

AR

Operator Zip Code

71913

State of Employment Office

AR

County of Employment Office

Garland

Application Purpose

New Program Report

Supplemental Investigation Sheet (SIS) Required

true

Category of Respondent

Six (6) or more full-time employees during the selected reporting period

Reporting Period Start Date

2024-09-01

Reporting Period End Date

2025-08-31

Section II - Community Information

PSID

005400

Communities

AR0030

Section III - EEO Policy and Program Requirements

Complied with outreach provisions

Yes

Disseminated widely EEO Program

Yes

Contacted multiple sources of applicants

Yes

Offered promotions in nondiscriminatory manner

Yes

Sought out entrepreneurs in a nondiscriminatory manner

Yes

Analyzed the results of efforts to recruit hire promote and use services

Yes

Defined responsibility of management

Yes

Conducted continuing program to exclude prejudice

Yes

Conducted continuing review of job structure

Yes

Section IV - Additional Information

FCC FORM 396-C -- Supplemental Investigation Sheet PART I - PART I - Employee Job Descriptions

Job Description

Professionals

Exhibit Employee Job Descriptions

Regional Sales Manager-Resort.pdf

PART II - Inquiries Concerning EEO Program and Practices

SIS Question 3

Question 3.pdf

SIS Question 5

Question 5.docx

SIS Question 8

Question 8.docx

PART III - EEO Public File Report

EEO Public File Report for Previous Year

Resort TV Cable EEO Public Report 2024-2025.xlsx

Exhibits

Exhibit Employee Job Descriptions

Regional Sales Manager-Resort.pdf

EEO Public File Report for Previous Year**SIS Question 3**

Question 3.pdf

Resort TV Cable EEO Public Report 2024-
2025.xlsx

SIS Question 5

Question 5.docx

SIS Question 8

Question 8.docx

Certifications

I certify that to the best of my knowledge, information and belief, all statements contained in this filing are true and correct. WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT (U.S. CODE, TITLE 18, SECTION 1001), AND/OR REVOCATION OF ANY STATION LICENSE OR CONSTRUCTION PERMIT (U.S. CODE, TITLE 47, SECTION 312(a)(1)), AND/OR FORFEITURE (U.S. CODE, TITLE 47, SECTION 503).

Certifier Information

Certifying Official Name and Signature

Kristin Young

Certifying Official Title

Business Process Specialist

Certifying Official Phone

5013783529

Certifying Official Email

kyoung@wehco.com

Certifying Date Signed

2025-09-17

2024-2025 FCC EEO Public File Report for Resort TV Cable, Inc.
Employment Unit # 554558
This Report Covers September 1, 2024- August 31, 2025

Total # of Full-Time Vacancies Filled During Reporting Period: 12
Total # of People Interviewed for Full-Time Vacancies During Reporting Period: 25

Req #	Position Title	Recruitment Source(s) Used to Fill Vacancy	Number of Interviews Referred by Each Recruitment Source	Number of Hires Referred by Each Recruitment Source
		Total		
1441	Fiber Maintenance Technician	Indeed		
	7/29/2024	Department of Workforce Services		
	closed without hiring	jobs.wehco.com		
		Other		
		Total	0	0
1444	Installer	Indeed		
	8/1/2024	Department of Workforce Services		
	expired without hiring	jobs.wehco.com		
		Other		
		Total	0	0
1454	Fiber Maintenance Technician	Indeed	1	0
	9/11/2024	Department of Workforce Services		
		jobs.wehco.com		
		Other	6	1
		Total	7	1
1455	Installer	Indeed	3	1
	9/11/2024	Department of Workforce Services		
		jobs.wehco.com		
		Other		
		Total	3	1
1458	Maintenance Technician	Indeed		
	9/17/2024	Department of Workforce Services		
		jobs.wehco.com		
		Other	1	1
		Total	1	1
1460	Service Tech	Indeed	1	1
	9/23/2024	Department of Workforce Services		
		jobs.wehco.com		
		Other		
		Total	1	1
1479	Installer	Indeed		
	10/23/2024	Department of Workforce Services		
		jobs.wehco.com		
	closed without hiring	Other		
		Total	0	0
1509	Installer	Indeed		
	11/22/2024	Department of Workforce Services		

			jobs.wehco.com		
	Extended to 1/24/25		Other	1	1
			Total	1	1
1536	Installer		Indeed	1	1
		2/10/2025	Department of Workforce Services		
			jobs.wehco.com		
			Other		
			Total	1	1
1549	Installer		Indeed		
		3/20/2025	Department of Workforce Services		
			jobs.wehco.com		
			Other	2	1
			Total	2	1
1564	Installer		Indeed	1	1
		5/9/2025	Department of Workforce Services		
			jobs.wehco.com		
			Other		
			Total	1	1
1584	Installer		Indeed	3	3
		7/14/2025	Department of Workforce Services		
			jobs.wehco.com		
			Other		
			Total	3	3
1587	Maintenance Technician		Indeed		
		7/21/2025	Department of Workforce Services		
			jobs.wehco.com		
			Other	5	1
			Total	5	1
1595	Service Technician		Indeed		
		8/27/2025	Department of Workforce Services		
			jobs.wehco.com		
			Other		
			Total		

	A	B	C	D	E	F	G
1	Resort TV Cable	Employment Unit # 554558					
2	Recruitment Source List						
3							
4	Name of Recruitment Source	Address	Contact	Telephone Number/Email	Entitled to Notification	Interviewees Referred	Hires Referred
5	Dept. of Workforce Services	2254 Albert Pike Rd, Suite S, Hot Springs, AR 71913	mailto:Walter.Zaleszewski@arkansas.gov/mailto:Janet.Edgar@arkansas.gov	501-525-3450	N	0	0
6	Indeed.com	www.indeed.com/hire/contact-us	Coordinator	800-475-4361	N	10	7
7	jobs.wehco.com/Resorttvable.com	jobs.wehco.com	Kristin Young	kyoung@wehco.com		0	0
8	other	Channel 10, Radio, employee referral, walk in, hired from within, Facebook	Colleen Atchley	catchley@wehco.com	N	15	5
9	National Park College	101 College Drive, Hot Springs, AR 71913	Career Link Coordinator	501- 760-4222	N	0	0
10							
11					Total	25	12

Date	Initiative	Description/Participation	Participants
Ongoing	Jones/NCTI Education Program	Training program designed to enable employees to acquire skills that could qualify them for higher level positions. The cable system reimburses employees for the cost of the course upon completion and offers bonus payouts for those employees who score a "B" or higher on the final exam.	All field personnel, including supervisors and management, have an opportunity to participate in this training. Administrative staff has the opportunity to take Customer Service and Cable Service Overview courses.

4/8/2025	Job Fair-National Park College	Info Booth-Installer Trainee job posted and applications available Backup documents are in the documents of proof folder.	Colleen Atchley
4/9/2025	Job Fair-Lake Hamilton School Draft day/Future Fest	Info Booth-Installer Trainee job posted and applications available. Backup documents are in the documents of proof folder.	Colleen Atchley