

PRAIRIE STRIDES PRIVACY POLICY

Effective Date: April 27, 2026

1. WHAT WE COLLECT

To safely deliver our adaptive horse-riding programs, we may collect:

From parents/guardians:

- Name, phone number, email, and address
- Emergency contact information
- Payment details (processed through secure third-party providers)
- Communication history (emails, forms, messages)

About riders:

- Name, age, and basic identifying information
- Medical and health information relevant to participation
- Physical, emotional, or behavioural considerations needed for safe programming

From volunteers:

- Name, phone number, email, and address
- Emergency contact information
- Availability and experience
- Criminal Record Checks and/or Child Abuse Registry Checks (as required)

2. WHY WE COLLECT IT

We collect and use information to:

- Ensure the safety and well-being of riders
- Match programming to each child's needs
- Communicate with families and volunteers
- Process payments and manage registrations
- Respond to questions or concerns
- Share updates, fundraising opportunities, or program news (with consent)
- Meet legal and regulatory requirements

3. WHO HAS ACCESS

We limit access to personal information.

Only authorized individuals may access it, including:

- Program staff and instructors
- Key volunteers involved in program delivery
- Administrative personnel

Health information is only shared with those who need it to safely support your child.

We do not sell or trade personal information.

4. WHEN WE SHARE INFORMATION

We may share information:

- With trusted service providers (e.g., registration platforms, payment processors)
- When required by law
- With your consent

All third-party providers are expected to handle your information securely.

5. HOW WE PROTECT INFORMATION

We take reasonable steps to protect personal information, including:

- Restricted access (need-to-know basis)
- Secure digital systems and password protection
- Staff and volunteer training on confidentiality
- Safe storage and disposal of records

While no system is 100% secure, we actively work to reduce risk and respond quickly to any concerns.

6. HOW LONG WE KEEP INFORMATION

We keep personal information only as long as necessary to:

- Deliver our programs
- Meet legal and insurance requirements

After that, information is securely destroyed.

7. YOUR CHOICES AND RIGHTS

You can:

- Request access to your or your child's information
- Ask for corrections or updates
- Withdraw consent (where applicable)

Please note: withdrawing certain information may impact your child's ability to safely participate in the program.

8. WEBSITE AND DIGITAL TOOLS

We may collect limited information through:

- Online registration forms
- Email communications
- Website usage (e.g., basic analytics)

This helps us improve our services and communication. We use reputable third-party tools and limit access to authorized individuals.

9. QUESTIONS OR CONCERNS

If you have questions, want to access your information, or have a concern, please contact:

Prairie Strides Privacy Officer
Email: exedir@prairiestrides.com
Phone: (204) 995-7932
Mail: Box 402, Oak Bluff, MB R0G 1N0

10. UPDATES TO THIS POLICY

We may update this policy from time to time. When we do, we will share the updated version and revise the effective date.