

## TERMS AND CONDITIONS

1. This document is a quotation only and includes recommended door types suitable for the job. All quotations are valid for 30 days. LT Doors reserves the right to requote after this period.
2. A quotation may be accepted via the ServiceM8 acceptance link, or by issuing a formal purchase order, or by paying 50% of the quoted amount. These terms and conditions form part of any accepted order.
3. You are deemed to accept these terms in full when you do any of the following: accept the quote, provide further instructions, make a payment to LT Doors, or otherwise request LT Doors to commence work.
4. The 50% progress payment is non-refundable.
5. All details in this quotation are subject to any preparation or alterations to be undertaken by the client as specified on the front page.
6. If openings are incomplete or measurements cannot be taken on site, all sizes and costings provided are estimates only, subject to revision once accurate measurements are available, unless the client is constructing the opening to a specified size.
7. Manufacturing will not commence until accurate measurements have been taken and confirmed. The client has confirmed the colour, style and finish of the door/s and the 50% progress payment has been received
8. Where doors are manufactured to suit floor levels, height limits or opening sizes provided by the client, any departure from these measurements is the client's responsibility. Any associated alteration costs or remanufacturing charges will be payable by the client. All manufacturing costs incurred prior to cancellation or alteration after commencement will also be charged.
9. The final invoice will be issued 24 hours prior to installation and payment is due before or on the installation day. If payment is not received, all remotes and accessories will be taken back to LT Doors premises and may be collected once proof of payment is provided.
10. Installation costs cover only the work specified in the quotation. They do not include rectifying out-of-square openings, removing existing doors or fittings, or similar works unless explicitly stated.
11. LT Doors and its directors will not be responsible for damage to masonry, render, concealed electrical wiring, gas or water pipes resulting from drilling or fixing. Reasonable care will be taken. If existing surfaces are unsuitable for secure fixing or cause structural/cosmetic issues, additional costs for repair, materials or labour will be payable by the client. Work may be paused until the area is suitable for installation.
12. Clients must ensure the garage area is fully cleared (the full width of the opening and 4 metres back from the opening). LT Doors is not responsible for damage to items left in this area. An additional charge of \$150.00 may apply for delays, rescheduling or return visits if said clearance is not provided.
13. Storage fees of \$35.00 per day will apply if the door/s cannot be installed or collected within four (4) weeks of manufacture.
14. All woodwork is supplied in its natural state unless specified. LT Doors recommends sealing with three coats of suitable exterior paint as soon as possible after installation. No liability will be accepted for unsealed timber after installation.
15. Where motor gear or control systems are supplied/installed by others, LT Doors' warranty does not cover damage caused by incorrect limit or travel-time settings.
16. LT Doors is permitted to use contractors such as independent contractors or subcontractors to provide all or any of the goods or services to the client at our absolute and sole discretion.
17. Installations and doors are covered by a 12-month warranty or the manufacturer's warranty, commencing from the date of installation. Warranty excludes abuse, impact damage or improper use. If LT Doors is not notified in writing of any faults within 24 hours of installation, the job is deemed accepted.
18. All repairs and service calls are covered by a 3-month warranty.
19. Any warranty repairs or claims will only be undertaken once the invoice is paid in full. These will happen during our standard work hours which are between the hours of 8am – 4pm, Monday to Friday.
20. All warranties are void if payments are not made in accordance with agreed terms.
21. Doors are finished to an acceptable standard on the front face only. No cosmetic warranty applies to the internal (rear) side. Minor blemishes not visible from 3 metres are not considered defects and may be touched up.
22. Accounts not paid by the due date or within 7 days of delivery will incur interest at 10% per month, compounded monthly.
23. Accounts outstanding for more than 60 days will incur all debt recovery, legal and internal fees.
24. Powder-coated products may contain minor imperfections inherent to the coating process (including bubbles, dust, colour variation and blemishes). Such imperfections are not considered defects. Scratches, dents or gouges caused by LT Doors during handling will be rectified at our cost.
25. To maintain warranty validity for both door/s and motor/s, they must be serviced by a qualified technician between 12 and 18 months after installation. Failure to complete servicing may void the warranty. Registration is to be completed by the client.
26. When LT Doors attends a site for installation, the buyer must ensure all appropriate safety policies, procedures and equipment are in place and maintained, including risk assessments and safety communication tools.
27. Ownership of goods does not transfer until full payment is received. Until paid in full, the buyer:
  - a. must store goods clearly as LT Doors' property, maintain them in good condition and protect them from damage or theft;
  - b. may sell goods only as a fiduciary agent of LT Doors, holding proceeds in trust;
  - c. must hold in trust any proceeds from manufacturing or construction processes involving the goods;
  - d. acknowledges LT Doors' right to enter premises to repossess goods in the event of payment default, with all associated costs payable by the buyer;
  - e. acknowledges "equipment" includes all doors, motors, logic systems and parts supplied.

28. Except as required by law or any written warranty, all other warranties, liabilities or representations are excluded. Where legislation implies a non-excludable condition or warranty, LT Doors' liability is limited to, at our election:
  - a. for goods — replacement, equivalent supply or refund;
  - b. for advice or services — resupply of the advice/services.
29. In the case of advice or recommendations, liability is limited to resupplying the advice or service.
30. Subject to clause 27 — LT Doors is not liable for any loss or damage of any kind, including indirect or consequential loss (profit, revenue, contracts, goodwill or increased working costs), even if caused by negligence.
31. If any provision of these terms becomes unenforceable or void, it will be severed and the remainder will continue in full force.
32. The United Nations Convention on Contracts for the International Sale of Goods (1980) is excluded.
33. You (the client):
  - a. consent to LT Doors collecting personal information for assessment of this quotation;
  - b. acknowledge that withholding requested information may prevent LT Doors from supplying quoted services;
  - c. consent to LT Doors disclosing information as permitted, including to advisors, credit agencies and debt collectors;
  - d. consent to receiving marketing or service communications;
  - e. acknowledge LT Doors may seek credit information from other providers;
  - f. acknowledge LT Doors may take photos/videos before, during and after installation for marketing unless written objection is received within 7 days of acceptance;
  - g. confirm you have read, understood and agree to these Terms and Conditions;
  - h. acknowledge that notices will be deemed received if sent to your nominated address;
  - i. warrant that all supplied information is true and not misleading;
  - j. warrant that you are authorised to sign on behalf of the buyer.