

Conflict Map

Resolution Steps

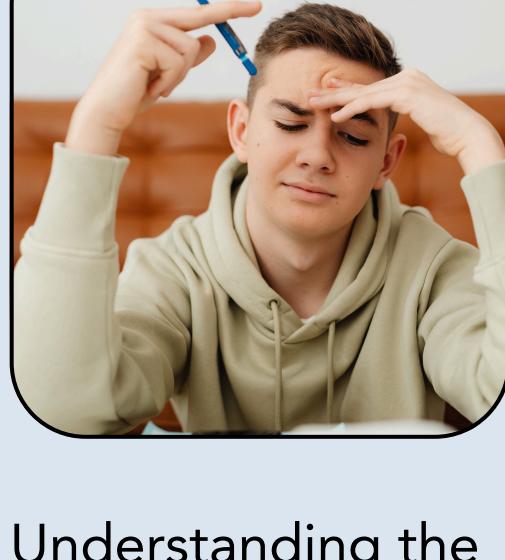
A guide to effective conflict resolution

Identify the Issue

Define the specific problem clearly by separating the people from the conflict and focusing solely on the issues in dispute rather than the emotions surrounding them.

Be able to articulate:

- The core issue
- Steps you have take to resolve
- Your desired outcome



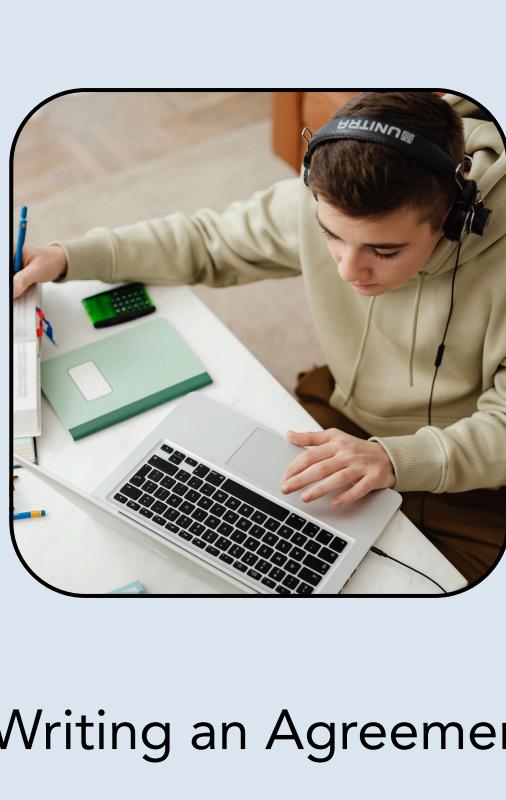
Understanding the Other Side's position

Facilitate better communication by actively listening to clarify the other party's priorities and reduce misunderstandings, ensuring you understand their perspective even if you do not agree with it



Creative Solutions

Engage in open brainstorming to explore areas of compromise and find points of agreement that might not be available through a strict legal ruling.



Reaching an Agreement

Exercise your right to self-determination by negotiating a voluntary, uncoerced solution that satisfies the core needs of everyone involved.

Writing an Agreement

Draft a clear "summary of understanding" that details exactly who will do what, when, and how, ensuring the terms are unambiguous to prevent future conflict.