



AU Stone Company - Lifetime Workmanship Warranty :

Why a Lifetime Workmanship and Installation Warranty Matters When Choosing a Stone Benchtop Company-

When investing in new stone benchtops, splashbacks, or overlays for your home or commercial space, the quality of the installation is just as important as the stone itself. Even the highest-quality stone can underperform if it is not measured, fabricated, and installed correctly.

At [AU Stone Company](#), we stand behind the craftsmanship of every installation we complete. That is why we proudly offer a **Lifetime Workmanship Warranty** on all our installation work.

What Our Lifetime Workmanship Warranty Covers-

Our Lifetime Workmanship and Installation Warranty covers the quality and integrity of our installation workmanship. This means you can have confidence knowing that the installation has been completed by experienced, qualified stonemasons who take pride in precision, durability, and attention to detail.

From accurate measurements and seamless joins to professional fitting and finishing, our team is committed to delivering workmanship that lasts.

We believe that when a job is done properly the first time, our clients should have long-term peace of mind.

This does not cover some of the most common culprits that can harm a stone benchtop, such as: **Heat and Thermal Shock, Acids, Impact and Weight, Scratches and Abrasions, Staining and Corrosion.*

Understanding the Difference Between Workmanship and Material Warranties-

It is important to understand that workmanship and material warranties are different.

While AU Stone Company's Lifetime Workmanship Warranty covers the installation process itself, **material defects and slab-related issues are covered by the manufacturer's warranty** supplied by the stone brand or manufacturer.

This includes matters such as:

- Manufacturing defects
- Slab inconsistencies
- Material performance issues
- Product-specific warranty claims

Many leading stone manufacturers provide extensive warranties on their products, giving customers additional confidence in the quality of their selected surfaces.

By separating workmanship coverage from manufacturer material coverage, clients receive complete transparency and protection across both the installation and the product itself.

Why Workmanship Quality Is So Important-

Stone benchtops are a long-term investment. Poor installation can lead to:

- Uneven joins
- Incorrect support
- Chipping around cut-outs
- Premature cracking due to installation stress
- Alignment and finish issues

Industry discussions regularly highlight how installation quality can significantly impact the long-term durability and appearance of stone surfaces.

At AU Stone Company, we focus heavily on quality control, precise fabrication, and experienced installation practices to ensure every project is completed to the highest standard.

Added Value for Our Commercial Clients-

We understand that commercial spaces experience heavy daily use, which is why we also provide additional aftercare support for our business clients.

For all commercial clients, AU Stone Company offers **stone chip repairs at no additional cost**.

This extra level of service helps businesses maintain the appearance and longevity of their stone surfaces while minimising disruption and maintenance costs over time.

A Commitment That Goes Beyond Installation-

At AU Stone Company, we believe great service does not end once the installation is complete. Our Lifetime Workmanship Warranty reflects our confidence in the quality of our work and our commitment to customer satisfaction.

Whether you are renovating your kitchen, upgrading a commercial fit-out, or installing new stone surfaces in your home, you deserve the reassurance that your investment is protected.

To learn more about our stone benchtops, splashbacks, overlays, and warranty coverage, visit or contact our team for a free measure and quote.

Call Us today: 1300 781 283