## Is Your Business Performing As It Should?

## Plumbing Services

In this series we will provide benchmark statistics to help you compare the performance of your business to your competitors.

In comparing your business, these benchmarks should be considered the minimum acceptable performance. Don't settle for average. Seek to outperform.

| Key benchmark range | Annual turnover range |  |  |
| :---: | :---: | :---: | :---: |
|  | \$50,000 - \$150,000 | \$150,001 - \$600,000 | More than \$600,000 |
| Cost of sales/turnover | 25\%-36\% | 30\% - 38\% | 31\%-41\% |
| Labour/turnover | 18\% - 30\% | 16\% - 25\% | 24\% - 33\% |
| Motor vehicle expenses/turnover | 6\%-9\% | 4\% - 6\% | $3 \%-4 \%$ |
| Total expenses/turnover | 51\%-66\% | 63\%-76\% | 78\%-88\% |
| Average total expenses | 59\% | 70\% | 83\% |
| Average net profit before income tax | 41\% | 30\% | 17\% |

Regularly comparing your business to the industry benchmarks will assist you to keep improving its performance. Should you have any questions concerning either your business or how to identify and monitor your business' key drivers, please contact us at Lowe Lippmann.

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