



Tours: Terms and Conditions

- Rates are not applicable during fair periods; surcharges apply to packages during these times.
- For transfers required before 08:00 hrs. or after 18:00 hrs., please request the cost via email to obtain applicable surcharges.
- A non-refundable booking deposit of Rs. 20,000/- per person is required to initiate the booking process.
- Full payment for airline tickets must be made prior to ticket issuance. If tickets are non-refundable, cancellations will not result in refunds.
- Hotels included in the package are located near the city center.
- Services are not confirmed at this stage and remain subject to availability.
- Standard check-in time is 1400 hrs.; check-out is at 12 noon. Early check-in and late check-out depend on availability.
- Total tour costs must be paid in INR according to the exchange rate on the payment date.
- Rates are based on the specified number of passengers travelling together; any change in passenger number may affect rates.
- Cancellations after confirmation incur a 100% cancellation fee.
- Service taxes apply as per current Government of India rates. Updates to tax rates will be notified and levied accordingly.
- Rate of Exchange is calculated as INR 1.00 extra per total payment day from XE.com for proposals. The final ROE on the payment date will determine the price.
- Proposal validity applies only to specified dates/months; prices may change without prior notice.
- Flight and train operations are governed by respective authorities; changes in regulation or costs will be communicated accordingly.
- On-tour expenses, if incurred, are to be paid directly by the client.
- Visa issuance is determined by the respective consulate or embassy. Sam Talwar acts solely as an agent for submission and collection of visa documents and does not guarantee visa grants.
- Our Fees become non-refundable at the time Documents are submitted to us for process and later withdrawn for any number of Reasons



- A non-refundable deposit of Rs. 20,000 or 25% per person of the package cost (whichever is lower) is required to initiate bookings if travel is scheduled more than 30 days from booking.
- A non-refundable deposit of 50% of the tour cost is required if travel is scheduled more than 20 days from booking.
- For travel dates less than 7 days from booking, full payment is required.
- Submission of passport photocopies and passport-size photographs (3.5 by 4.5 cm, white background, 80% face visibility) is necessary.
- Payment Policy: Full payment is required upon confirmation of all services and prior to departure, according to the cancellation policy.
- Photocopy of Pan Card is required.

Cancellation Policy:

- More than 30 days prior: Booking Fee applies.
- 29–20 days prior: 50% of Holiday Cost applies.
- 19–10 days prior: 75% of Holiday Cost applies.
- 10 days or less before departure: 100% of Holiday Cost applies.
- No-show: 100% of Holiday Cost applies.

- **Your responsibilities**

Provide names exactly as shown on your passport. You are responsible for any costs resulting from corrections made after ticketing.

Tell us about any medical conditions, mobility needs, dietary requirements, or other factors that may affect your booking.

Arrive at pickup points on time. Shared transfers cannot wait, and missed pickups are non-refundable.

We strongly recommend travel insurance, which we do not provide.

Suppliers may occasionally change schedules, hotels, or itineraries. We will notify you as soon as we learn of any change. If a change is significant, you may accept it, choose an available alternative, or cancel under our refund policy.



- **Events beyond our control**

We are not liable for failures caused by events beyond our reasonable control, including weather, natural disasters, epidemics, strikes, civil unrest, government action, or airport and airline disruptions. In such cases, we will help you reschedule and pass on any refunds we receive from suppliers.

- **Limits of liability**

Our liability for a booking is limited to the amount you paid us for that booking. We are not responsible for indirect or consequential losses or for any act or omission by a third-party supplier.