

## **Meet and Greet Terms & Conditions**

### **Bookings:**

After booking with Sam Talwar, a confirmation email is sent with all details. Passengers must check and confirm these details; notify us promptly if there are discrepancies. Services cannot be provided for incomplete or incorrect information.

[Sandeep@SamTalwar.com](mailto:Sandeep@SamTalwar.com)

### **Group Bookings:**

Groups over five require two greeters. All bookings need a local contact number; no-shows are fully charged. If a Greeter meets a group from multiple vehicles, they wait for all before entering. Separate guidance counts as additional billable service. Arrangements must be made at least four days prior.

### **Baggage:**

Provide accurate baggage count 72 hours before travel. Extra bags without notice incur fees. Sam Talwar is not liable for lost or valuable items. Greeters do not handle personal belongings but can assist with necessary documentation if items are left onboard.

### **US Customs and Immigration:**

Greeters cannot enter secure Customs areas. International meet-and-greet starts at the Customs exit; greeters do not carry passengers' baggage.

### **Greeter Availability:**

Greeters arrive up to two hours before domestic flights, three hours before international departures, and are present one hour prior. Contact details are for travel coordination only. Early passenger arrivals do not constitute a service failure.

### **Short Notice Meet and Greet:**

Requests must be made at least 24 hours in advance; service starts one hour before arrival/departure. A Greeter will be assigned.

### **Inbound Flight Gate Assignments:**

Gate changes are monitored, and Greeters aim to meet passengers at updated locations, but cannot guarantee in rare cases.

### **Wheelchair Guide Service:**

Passengers needing wheelchairs must arrange this with their airline; greeters cannot operate wheelchairs. Sam Talwar is not liable for damages.

**Drug and Alcohol:**

Use of drugs or alcohol is prohibited at airports. Offenders may be denied boarding, responsible for fines, and services may be terminated without refund.

Sam Talwar is not liable for lost items, flight delays, weather disruptions, or issues with ground transport. All parties must comply with regulations. Liability for incomplete documentation or passenger actions is disclaimed.

By using Sam Talwar's services, passengers waive claims against Sam Talwar and agree to indemnify them for any breach.

**Additional surcharges may apply for:**

- Itinerary changes after quotation
- Multiple booking modifications
- Multiple vehicle arrivals
- On-the-day extra services
- Additional unlisted passengers
- Night differential (between 10pm–6am)

**Meet and Greet Hours: 7am to 9pm**

Booking Contact: [Sandeep@SamTalwar.com](mailto:Sandeep@SamTalwar.com) or Phone: 703.862.4518.

Send complete forms via email.

**Office hours or closures may vary on these India holidays:**

India Republic Day | Holi | Id-ul-Fitr | Good Friday | Budha Purnima  
Id-ul-Zuha (Bakr Id) Muharram | India Independence Day | Janmashtami  
Mahatma Gandhi Birthday | Dussehra Deepavali | Guru Nanak Birthday  
Christmas Day. | **Holiday Rates Apply**

**Office hours or closures may vary on these U.S. holidays:**

New Year's Day | Martin Luther King, Jr. | Washington's Birthday | Memorial Day  
Juneteenth Day | Independence Day | Labor Day | Columbus Day | Veterans Day  
Thanksgiving Day | Christmas Day. | **Holiday Rates Apply**

Sam Talwar stores customer data to deliver services, with consent implied by booking. Privacy is maintained, and third parties respect confidentiality. See our Privacy Policy for more details.

**Phone: 703.862.4518 | Fax: 703.889.5100**

**Web Site: [www.SamTalwar.com](http://www.SamTalwar.com) | Email: [Sandeep@SamTalwar.com](mailto:Sandeep@SamTalwar.com)**

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**Note:** Meet and Greet services at Washington Dulles International Airport require booking at least 4 days in advance. For bookings made less than 24 hours before the service, the fees are doubled. Cancellations must be submitted in writing with a minimum notice of 48 hours. Cancellations made within 24 hours of the scheduled service are non-refundable.

**Note:** Payment is required prior to provision of services. Net 30 is not accepted.

**Note:** Service fees are non-negotiable.

**Note:** Service Fee Per Person

**Credit Cards:** There is a 5.00% convenience surcharge associated with the use of Credit Card.

**Note:** No show results in no refund.

**Note:** Please complete Meet and Greet Order Form and Email back to us.