

UI Solutions Group's

Billing & CRM Module



*Available typically
as part of our
Revenue Solution*

Legacy billing systems are often costly, rigid and time-consuming to update and maintain. As the utility industry moves to new, more complex rate structures across all rate classes, it is becoming more critical to have fast, flexible and scalable billing systems to support the new rate structures, along with robust, quality bill checks to ensure bill accuracy.

UI's Billing & CRM Module is a **comprehensive, scalable billing solution** designed to cost-effectively address the evolving complexities of the customer billing process, and it seamlessly links to leading CRM systems like Salesforce.

UI'S BILLING & CRM MODULE ENABLES UTILITIES TO:

- ▶ **Improve the accuracy of complex bills:** Reduce costly errors in producing bills by minimizing manual intervention.
- ▶ **Streamline calculations:** Systematize calculations to expedite billing tasks.
- ▶ **Lower costs:** Decrease the labor costs required to implement billing systems, as well as to generate bills.
- ▶ **Promote customer satisfaction:** Produce accurate, detailed bills that are more easily understood by customers.

COMPONENT EXAMPLES

Our **Billing & CRM Module** can be configured with robust components, including:

Billing:

Provide data governance, systemization, and workflow management for billing, while retaining the flexibility of a user-driven calculation engine complete with Excel bill exports.

Quality Bill Check:

Run fast and efficient parallel bill calculations to validate billing in real-time, run quality assurance during rate calculation changes, and provide shadow billing against multiple alternate rates.

Workflow Management:

Integrate user tasks, validations, and process steps in a billing process workflow.

The Power of Integration: UI's Billing & CRM Module integrates with other modules, ensuring data accuracy and saving time.

