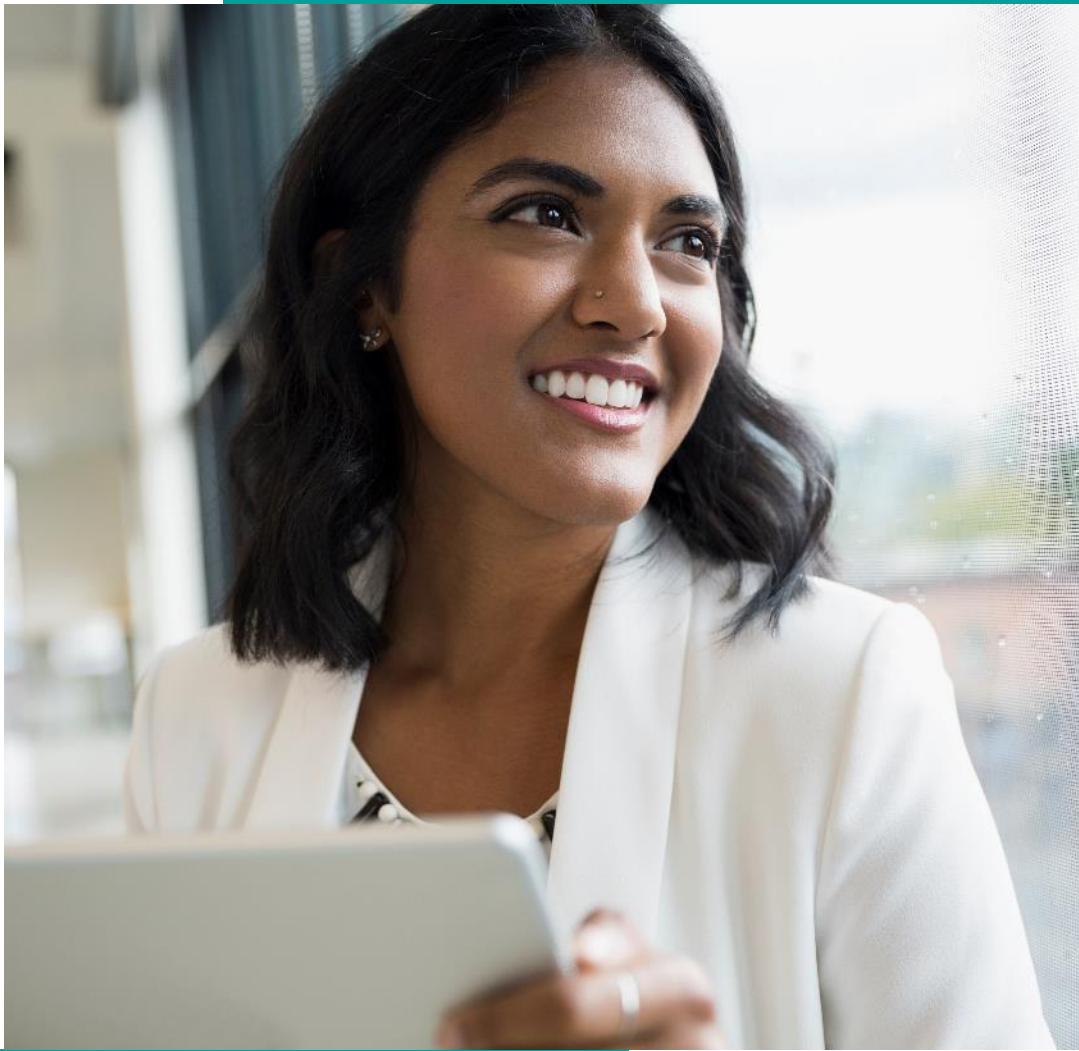




Economic Recovery Process Phase 1

Health Subgroup



Guiding Principles

- Protect residents who are most vulnerable to COVID-19
- Protect the healthcare system and maintain the ability to care for COVID-19 and Non-COVID-19 patients
- Return our economy to pre-COVID employment levels
- Minimize increased COVID-19 cases
- Optimize tests, testing sites and contact tracing

COVID CORONAVIRUS DISEASE 19

STOP THE SPREAD OF GERMS

Help prevent the spread
of respiratory diseases
like COVID-19.

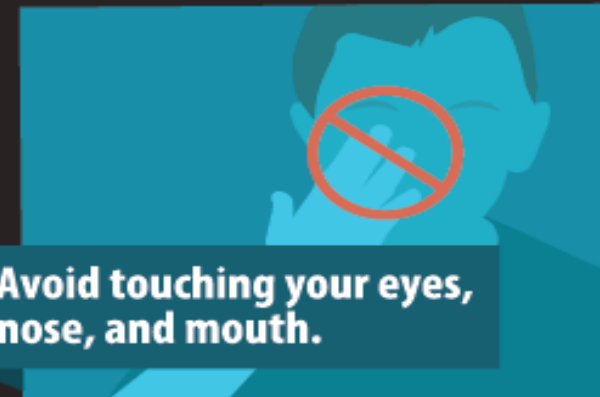


www.cdc.gov/COVID19

Avoid close contact with
people who are sick.



Avoid touching your eyes,
nose, and mouth.



Stay home when you are sick,
except to get medical care.



Wash your hands
often with soap and
water for at least
20 seconds.



Cover your cough or sneeze with
a tissue, then throw the tissue
in the trash.



Clean and disinfect frequently
touched objects and surfaces.



Special Guidance for Residents Over 65 and Compromised Immune Systems

People 65 years or older, especially people 65 years or older with medical issues like heart disease, diabetes, cancer, or a weakened immune system, are at a higher risk for getting very sick or dying from COVID-19. Strictly adhere to all CDC guidelines, as well as all recommendations in this document.

Stay Home If You Can

- Minimize face-to-face contact with others.
- Avoid young children.
- If someone is assisting you, you and your family members or caretaker should wear cloth face coverings. Remember a family member or caretaker can give you the virus even if they don't appear to have symptoms.
- Try grocery or restaurant delivery, mail-order prescriptions and phone appointments with your doctor.
- Reach out to friends, family, or neighbors who can deliver essential items.

Help Save Lives

- If you must go out, wear a cloth face covering and stay six feet away from others.
- Wash your hands often and for at least 20 seconds, or use hand sanitizer with at least 60% alcohol.
- Disinfect surfaces, buttons, handles, knobs, and other places touched often.
- Do not share dishes, drinking glasses, cups, or eating utensils with others.
- If you have mild symptoms (difficulty breathing, or a rapidly worsening cough or fever), call your healthcare provider. If symptoms are severe, call 911.

Support for Behavioral Health

- The mental health effects of COVID-19 are as important to address as the physical health effects. With the economic crisis on the heels of the health crisis, thousands of lives and their sense of well-being have been altered across our city. ¹One in five Americans suffer from a mental health condition and one in two are at risk of developing such a condition. As we consider guidelines for re-opening Jacksonville, we must be cognizant of the mental health concerns and assist in de-escalating increased anxiety. Employers with Employee Assistance Program (EAP) benefits are encouraged to remind employees of this resource.
- Highly encourage the city administration to identify additional mental health services for Jacksonville residents.
- Below are behavioral health community services available in our community:
 - LSF Health Systems is providing a no-cost, 24/7 Access to Care Line:
 - 1-877-229-9098
 - Florida Blue is providing a no-cost, bi-lingual 24/7 Emotional Support Helpline:
 - (1-833-848-1762), for Floridians experiencing feelings of stress, anxiety or grief.
- *1 Mental Health America*



Strategic Framework

Infrastructure Phase

- Leverage the state-led program to dramatically expand COVID-19 testing and contact tracing that supports reopening the economy – 40,000 tests per day (statewide). Hospitals would continue their testing strategies. Recommended daily community testing goals (based on the availability of testing supplies):
 - 1,700 now; 3,000 by mid-May; 5,000 by June 1
- Continued social distancing guidelines.
- Work and coordinate with the State of Florida on optimizing testing and contact tracing.
- Work and coordinate with the State of Florida on a COVID-19 Data Commons and Digital Platform.
 - Collaborate with leading-edge data technical firms to develop an integrated, real-time data platform to include all testing at all sites.
- Convene a consensus group of business and clinical leaders on the use of testing for workplace monitoring and early detection of COVID-19 recurrences.
- Make options available to address behavioral health needs as individuals plan for returning to work.
- Create an interactive, informational website for public use
 - Would feature the most up-to-date COVID-19 information.
 - To include a FAQ section that based on feedback and questions received from the public.

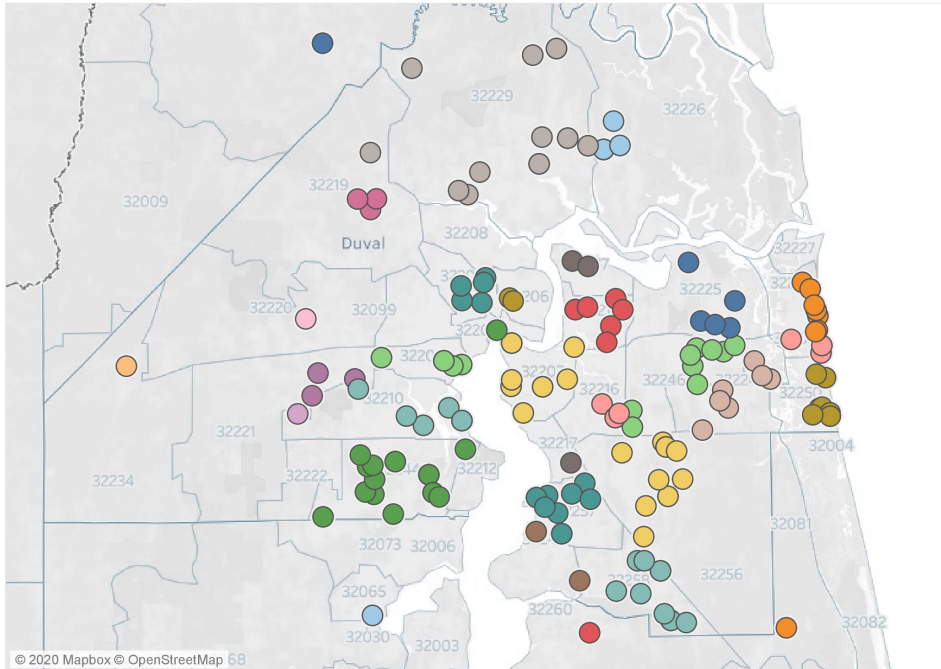
Infrastructure Phase — Testing



- Develop and administer workforce testing and monitoring
- Create more infrastructure to administer tests
- Targeted testing of symptoms, contacts, hospital patients
- Utilize home, point of care and pharmacy testing as technology develops

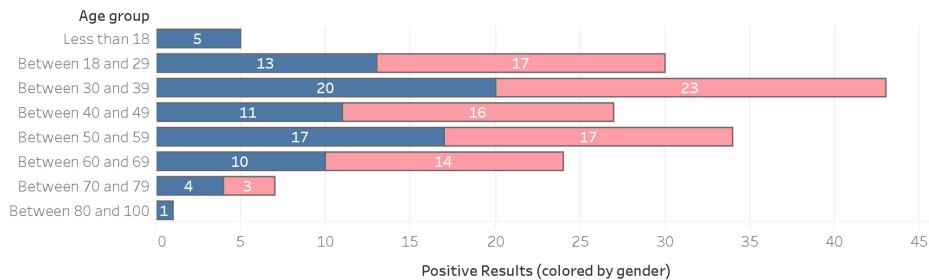
- Engage producers of tests, local labs, universities, public and private healthcare funders
- Identify and resolve choke points in the test and PPE supply chain
- Create infrastructure for ongoing surveillance
- Employ a targeted testing strategy

COVID-19 positive by geography



Patients seen by a Telescope Health practitioner that resulted in a positive test for COVID-19 between the dates of 3/16/2020 and 4/25/2020. Color coded by zip code. 4 positive cases have been omitted from the map due to an incomplete street address.

COVID-19 positive by age group



Infrastructure Phase – Data Analytics

Collaborate with local healthcare systems to have real-time data on volumes, capacity, surge, ventilator needs and COVID-19 patients

Data represents patients seen by Telescope Health practitioners that resulted in a positive test for COVID-19 between 3/16/20 and 4/25/20



Infrastructure Phase – Healthcare Infrastructure

- Use existing Emergency Operations Center to create a 24/7 platform to monitor COVID-19 activity in real-time
- Monitor doubling times
- Monitor test positivity rates of greater than 5% in the select communities
- Once applicable, monitor serology test results
- Work with the State on a COVID-19 Data Commons and Digital Platform
 - Collaborate with leading-edge data firms to develop and integrate a real-time data platform to include all testing at all sites.
- Collaborate with local healthcare systems to have real-time data on volumes, capacity, surge, ventilator needs and COVID-19 patients

Healthcare Implications

- Hospitals and Healthcare
 - Hospitals and Healthcare should have the capacity to care for patients with COVID-19 now and in the event of a resurgence of cases.
 - Hospitals and Healthcare should have electronic, real-time dashboards to monitor volumes, flow, etc. and have the ability to share that with the Emergency Operations Center.
 - Hospitals and Healthcare should follow CDC guidelines as it relates to patient testing, PPE and supply usage.
 - Hospitals and Healthcare should have tele-health options for patients and telework options for employees who do not need to be on site.
- Pharmacy
 - Pharmacies should monitor all employees for COVID-19 symptoms and follow recommended CDC guidelines for PPE usage.
 - Social Distancing measures should remain in-place until relaxed by phased in approach.
 - Electronic transmittal of prescriptions and availability should be optimized.
 - Cleaning and sanitization should be increased and optimized to support patron flow and activity
- Retail Chains with Healthcare (CVS, Walmart, etc.)
 - Should have guidelines consistent with healthcare and pharmacy since they are operating both models.

Financial Implications

- Dollars for testing, tracing and personnel must be available.
- Mayor's office should work with necessary federal and state counterparts for recovery budgets to include dollars for testing.
- Mayor's Office should consider a budget line item for testing, tracing and equipment.
- Mayor's Office should consider funding for additional behavioral health services.
- Business community will need to commit to expanded testing either through their own environments or through a collective pool of dollars necessary to support the Jacksonville community.
- Philanthropic community should consider gifts to expand testing, tracing and equipment.

Steps to Open Jacksonville Businesses

Remember — COVID-19 can be spread through the air and by surface contamination. Jacksonville residents are strongly encouraged to wear cloth face coverings.

- The virus that causes COVID-19 can be spread to others by infected persons who appear to have few or no symptoms.
- Even if an infected person is only mildly ill, the people they spread it to may become seriously ill or even die, especially if that person is 65 or older with pre-existing health conditions that place them at higher risk.
- Because of the hidden nature of this threat, everyone should rigorously follow the practices specified in the protocols on the following pages, all of which will support a safe and measured reopening of Jacksonville.
- The virus that causes COVID-19 is still circulating in our communities. We should continue to observe practices that protect everyone, including those who are most vulnerable.
- **Individuals, employers, employees, and customers are encouraged to review, print out and follow the health protocols recommended on the following pages, in addition to federal and state employment laws and workplace safety standards. The minimum recommended health protocols are subject to change based on new and evolving information.**

Economic Recovery — Phase 1

Remember — COVID-19 can be spread through the air and by surface contamination. Jacksonville residents are strongly encouraged to wear cloth face coverings.

- Retail stores can operate, but must adopt appropriate social distancing measures and limit their indoor occupancy to no more than 50% of their building occupancy.
- Restaurants can operate, but must adopt appropriate social distancing measures and limit their indoor occupancy to no more than 50% of their building occupancy; can offer outdoor seating as long as there is six feet of space between tables.
 - Seating only groups of 10 or fewer people
 - Keeping bar seating closed to customers
- Bars and movie theaters will remain closed in Phase 1.

Guidelines for Businesses with Divisions Excluded from Reopening in Phase One

Some businesses have multiple divisions with one or more of the divisions excluded from opening in the first phase of the reopening plan. These businesses are expected to adhere to the guidelines of the state and city as it pertains to reopening. The divisions excluded from opening in this phase must remain closed until the appropriate phase. Below is an example:

- Business A — provides health and wellness services to its customers. The business has several divisions/services:
 - Fitness Center
 - Gym
 - Pool
 - Child Development
 - Nutrition Counseling

- In this example, Business A is allowed to reopen their pool, child development and nutrition counseling divisions while adhering to the reopening guidelines. The fitness center and gym divisions/services must remain closed at this time.

Phase Two Recommendations

Based on recent recommendations from Gov. DeSantis, the following activities, businesses and industries would be considered to reopen in Phase 2.

The list includes, but is not limited to:

- Aquatic Facilities
- Bars
- Entertainment Venues
- Gaming Facilities
- Movie Theaters

Minimum Standard Health Protocols

Remember — COVID-19 can be spread through the air and by surface contamination. Jacksonville residents are strongly encouraged to wear cloth face coverings.

- The following are the minimum recommended health protocols for all individuals in Jacksonville. These minimum health protocols are not a limit on the health protocols that individuals may adopt.
- Individuals are encouraged to adopt additional protocols consistent with their specific needs and circumstances to help protect the health and safety of all.
- The virus that causes COVID-19 can be spread to others by infected persons who have few or no symptoms. Even if an infected person is only mildly ill, the people they spread it to may become seriously ill or even die, especially if that person is 65 or older with pre-existing health conditions that place them at higher risk.
- Because of the hidden nature of this threat, everyone should rigorously follow the practices specified in these protocols, all of which facilitate a safe and measured reopening of Jacksonville.
- The virus that causes COVID-19 is still circulating in our communities. We should continue to observe practices that protect everyone, including those who are most vulnerable. Please note, public health guidance cannot anticipate every unique situation. Individuals should stay informed and take actions based on common sense and wise judgment that will protect health and support economic revitalization.

Health Protocol Checklist for all Individuals

Remember — COVID-19 can be spread through the air and by surface contamination. Jacksonville residents are strongly encouraged to wear cloth face coverings.

Please note, public health guidance cannot anticipate every unique situation. Stay informed and take actions based on common sense and wise judgment that will protect health and support economic revitalization.

Health protocols for individuals:

Practice social distancing:

- Stay at least 6 feet (about 2 arms length) from other people not in the same household
- Do not gather in groups
- Stay out of crowded places and avoid mass gatherings.
- Before going into a business, self-screen for any of the following new or worsening signs or symptoms of possible COVID-19:
 - Feeling feverish or have a measured temperature greater than 100.4
 - Cough
 - Shortness of breath or difficulty breathing
 - Chills
 - Repeated shaking with chills
 - Muscle pain
 - Headache
 - Sore throat
 - Loss of taste or smell
 - Diarrhea
 - Known close contact with a person who is test-confirmed to have COVID-19

Wash or disinfect hands upon entering a business and after any interaction with employees, items or merchandise in the business and the payment process.

Health Protocol Checklist for Employers (1 of 3)

Remember — COVID-19 can be spread through the air and by surface contamination. Jacksonville residents are strongly encouraged to wear cloth face coverings.

Employers should be mindful of federal and state employment laws and workplace safety standards.

Health protocols for your employees:

- If feasible, daily temperature screening is recommended — any employee feeling feverish or who has a measured temperature greater than 100.4 must be sent home.
- Conduct brief COVID-19 screening:
 - Have you had close contact with or cared for someone diagnosed with COVID-19 within the last 14 days?
 - Have you experienced any cold or flu-like symptoms in the last 14 days (to include fever, cough, sore throat, respiratory illness, difficulty breathing)
- Train all employees on appropriate cleaning and disinfection, hand hygiene, and respiratory etiquette.

Health Protocol Checklist for Employers (2 of 3)

- Practice social distancing — stay at least 6 feet (about 2 arms length) away from others, when possible.
- Send home any employee who has any new or worsening signs or symptoms of possible COVID-19:
 - Cough
 - Shortness of breath or difficulty breathing
 - Chills
 - Repeated shaking with chills
 - Muscle pain
 - Headache
 - Sore throat
 - Loss of taste or smell
 - Diarrhea
 - Feeling feverish or a measured temperature greater than 100.4
 - Known close contact with a person who is test-confirmed to have COVID-19

Health Protocol Checklist for Employers (3 of 3)

- ❑ Do not allow employees with the new or worsening signs or symptoms listed on previous slide to return to work until:
 - ❑ In the case of an employee who was diagnosed with COVID-19, the individual may return to work when all three of the following criteria are met: at least 3 days (72 hours) have passed since recovery (resolution of fever without the use of fever-reducing medications); and the individual has improvement in respiratory symptoms (e.g., cough, shortness of breath); and at least 7 days have passed since symptoms first appeared; or
 - ❑ In the case of an employee who has symptoms that could be COVID-19 and does not get evaluated by a medical professional or tested for COVID-19, the individual is assumed to have COVID-19, and the individual may not return to work until the individual has completed the same three-step criteria listed above; or
 - ❑ If the employee has symptoms that could be COVID-19 and wants to return to work before completing the above self-isolation period, the individual must obtain a medical professional's note clearing the individual for return based on an alternative diagnosis.
- ❑ Do not allow any employee with known exposure to a person who is test-confirmed to have COVID-19 to return to work until the end of the 14-day self-quarantine period from the last date of close exposure (with an exception granted for healthcare workers and critical infrastructure workers).

Exposure Guidelines

Guidance based on community exposure, for asymptomatic persons exposed to persons with known or suspected COVID-19 or possible COVID-19.

- If an individual who has had close contact (< 6 feet) for a prolonged period of time and has had exposure to a person with symptomatic COVID-19 during the period from 48 hours before symptoms onset until they meet the criteria for discontinuing home isolation;

Then the recommended precautions for the public are:

- Stay home until 14 days after last exposure and maintain social distance (at least 6 feet) from others at all times
- Self-monitor for symptoms
- Check temperature twice a day
- Watch for fever, cough, or shortness of breath
- Avoid contact with people at higher risk for severe illness (unless they live in the same home and had exposure)
- Follow CDC guidance if symptoms develop

GUIDANCE FOR CLEANING & DISINFECTING

PUBLIC SPACES, WORKPLACES, BUSINESSES, SCHOOLS, AND HOMES



SCAN HERE
FOR MORE
INFORMATION

1 DEVELOP YOUR PLAN

DETERMINE WHAT NEEDS TO BE CLEANED.

Areas unoccupied for 7 or more days need only routine cleaning. Maintain existing cleaning practices for outdoor areas.

DETERMINE HOW AREAS WILL BE DISINFECTED. Consider the type of surface and how often the surface is touched. Prioritize disinfecting frequently touched surfaces.

CONSIDER THE RESOURCES AND EQUIPMENT NEEDED. Keep in mind the availability of cleaning products and personal protective equipment (PPE) appropriate for cleaners and disinfectants.

2 IMPLEMENT

CLEAN VISIBLY DIRTY SURFACES WITH SOAP AND WATER prior to disinfection.

USE THE APPROPRIATE CLEANING OR DISINFECTANT PRODUCT. Use an EPA-approved disinfectant against COVID-19, and read the label to make sure it meets your needs.

ALWAYS FOLLOW THE DIRECTIONS ON THE LABEL. The label will include safety information and application instructions. Keep disinfectants out of the reach of children.

3 MAINTAIN AND REVISE

CONTINUE ROUTINE CLEANING AND DISINFECTION. Continue or revise your plan based upon appropriate disinfectant and PPE availability. Dirty surfaces should be cleaned with soap and water prior to disinfection. Routinely disinfect frequently touched surfaces at least daily.

MAINTAIN SAFE PRACTICES such as frequent handwashing, using cloth face coverings, and staying home if you are sick.

CONTINUE PRACTICES THAT REDUCE THE POTENTIAL FOR EXPOSURE. Maintain social distancing, staying six feet away from others. Reduce sharing of common spaces and frequently touched objects.

Disinfecting Your Facility

- Recommend use of [EPA-registered household disinfectant](#).
- Follow the instructions on the label to ensure safe and effective use of the product.
- Many products recommend:
 - Keeping surface wet for a period of time (see product label).
 - Precautions such as wearing gloves and making sure you have good ventilation during use of the product.
- Diluted household bleach solutions may also be used if appropriate for the surface.
 - Check the label to see if your bleach is intended for disinfection, and ensure the product is not past its expiration date.
 - Some bleaches, such as those designed for safe use on colored clothing or for whitening may not be suitable for disinfection.
 - Unexpired household bleach will be effective against coronaviruses when properly diluted.
 - Follow manufacturer's instructions for application and proper ventilation. Never mix household bleach with ammonia or any other cleanser.
 - Leave solution on the surface for at least 1 minute.
- To make a bleach solution, mix:
 - 5 tablespoons (1/3rd cup) bleach per gallon of water OR 4 teaspoons bleach per quart of water.
- Bleach solutions will be effective for disinfection up to 24 hours.
- Alcohol solutions with at least 60% alcohol may also be used.

Guidelines for Medical and Health Services (1 of 2)

Remember — COVID-19 can be spread through the air and by surface contamination. Jacksonville residents are strongly encouraged to wear cloth face coverings.

If feasible, daily temperature screening is recommended — any employee feeling feverish or who has a measured temperature greater than 100.4 must be sent home.

- Practice social distancing — stay at least 6 feet (about 2 arms length) away from others.
- Guidelines include: Dentists, Optometrists, Physical Therapists, Occupational Therapists
- Staff will be educated and trained on the appropriate use and disposal of Personal Protective Equipment (PPE) and will have appropriate PPE available to them.
- All staff will be screened for symptoms of COVID-19.
- The waiting room will be closed except that one person per patient will be permitted only if necessary, i.e., parent with child, caregiver for patients with disabilities.
- Persons accompanying patients will be required to wait in the car.
- Patients will be required to wait in the car and will be notified via cell phone when an exam room is available and they will be escorted directly into exam room.
- Patients will be screened upon arrival and those who are ill or possibly with symptoms of COVID-19 will be referred to the appropriate health care facility.

Guidelines for Medical and Health Services (2 of 2)

(Continued)

- When possible, non-emergent conditions will be handled via telemedicine.
- Routine follow-ups on stable conditions and the reporting of test results will be done via telemedicine or the patient portal.
- All staff and physicians will wear face masks and gloves.
- The office will be cleaned and disinfected hourly.
- Each surface in contact with patients and exam rooms will be cleaned and disinfected after each patient encounter.

Guidelines for Child Care Providers (1 of 3)

Remember — COVID-19 can be spread through the air and by surface contamination. Jacksonville residents are strongly encouraged to wear cloth face coverings.

If feasible, daily temperature screening is recommended — any employee feeling feverish or who has a measured temperature greater than 100.4 must be sent home.

Child care programs should adhere to the Governor's Executive Order 20-91 regarding Essential Services and Activities. Child care programs that remain operational and continue to provide services to enable essential employees to work as permitted, to the extent possible, should operate under the following conditions:

- Practice social distancing — stay at least 6 feet (about 2 arms length) away from others.
 - Work with the Duval County Health Department to determine a set of strategies appropriate for our community's situation.
- Intensify cleaning and disinfection efforts, including devising a schedule, and focus on toys, games, and other objects and surfaces that are frequently used.
- Modify drop-off and pick-up procedures to include thorough screening – all individuals entering a facility should be screened according to CDC guidelines.

Guidelines for Child Care Providers (2 of 3)

- ❑ Maintain an adequate ratio of staff to children to ensure safety; ensure groups are 10 or fewer (inclusive of child care providers).
- ❑ Children and child care providers shall not change from one group to another.
- ❑ If more than one group of children is cared for at one facility, each group shall be in a separate room and not mix or interact with each other.
- ❑ The CDC has guidance for child care programs that remain open available for reference:
<https://www.cdc.gov/coronavirus/2019-ncov/community/schools-childcare/guidance-for-childcare.html>

- ❑ If a case of COVID-19 is suspected in a child care program, providers should immediately notify parents and other relevant contacts. In addition, the facility should temporarily close and follow disinfecting procedures as outlined by the county health department and the CDC. Additional information may be found on the CDC website:
<https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html>

Guidelines for Child Care Providers (3 of 3)

- ❑ Cleaning and disinfecting after individuals suspected/confirmed to have COVID-19 have been in the facility:
 - ❑ It is recommended to close off areas that the individual entered or neared.
 - ❑ Open outside doors and windows to increase air circulation in the area. If possible, wait up to 24 hours before beginning cleaning and disinfecting.
- ❑ Staff should clean and disinfect all areas (e.g., offices, bathrooms, and common areas) used by the individual, focusing especially on frequently touched surfaces.
- ❑ Observe/evaluate staff and children who may have come into contact with the individual in question for early signs or symptoms.
- ❑ If there is a confirmed case of COVID-19 at the child care program, the Duval County Health Department will provide guidance and next steps. In addition, the facility should close temporarily and reopen at the direction of the Department of Health. To be clear, if there is a confirmed positive:
 - ❑ Coordinate with county health department.
 - ❑ Dismiss children and child care providers for several days.
 - ❑ Communicate with parents and providers.
 - ❑ Clean and disinfect thoroughly.

Guidelines for the Restaurant Industry (1 of 2)

Remember — COVID-19 can be spread through the air and by surface contamination. Jacksonville residents are strongly encouraged to wear cloth face coverings.

If feasible, daily temperature screening is recommended — any employee feeling feverish or who has a measured temperature greater than 100.4 must be sent home.

Health protocols for your facilities

- Restaurants can operate, but must adopt appropriate social distancing measures and limit their indoor occupancy to no more than 50% of their building occupancy with outdoor seating offering six feet of space between tables.
- Practice social distancing — stay at least 6 feet (about 2 arms length) away from others
- Consider having an employee manage and control access to the restaurant, including opening doors to prevent patrons from touching door handles.
- High customer contact areas (e.g. door entrances) will be cleaned every hour.
 - Clean and disinfect the area used for dining (table, etc.) after each group of customers depart, including the disinfecting of tables, chairs, stalls, and countertops.
 - Clean restrooms every hour and document the cleanings.
 - Disinfect any items that come into contact with customers.

Guidelines for the Restaurant Industry (2 of 2)

- Make hand sanitizer, disinfecting wipes, soap and water, or similar disinfectant readily available to employees and customers.
- Place readily visible signage at the restaurant to remind everyone of best hygiene practices.
- Condiments are not to be left on tables. Provided by request and sanitized after usage or disposable packets should be used.
- Drink refills shall be in clean/unused glass/cups.
- Menus, if laminated, should be cleaned after each usage or paper menus shall be designed for single use and disposed of.

Guidelines for Corporate Offices (1 of 2)

Remember — COVID-19 can be spread through the air and by surface contamination. Jacksonville residents are strongly encouraged to wear cloth face coverings.

If feasible, daily temperature screening is recommended — any employee feeling feverish or who has a measured temperature greater than 100.4 must be sent home.

- Practice social distancing — stay at least 6 feet (about 2 arms length) away from others.
- The use of cloth face coverings are recommended.
 - Masks do not need to be worn while at desks.
- Log and manage visitors while maintaining social distancing.
 - Create alternate waiting areas to enforce social distancing.
- Communicate to staff the increased need for precautions will be ongoing and does not stop because of office reopening.
- Ensure processes still in place to have 100% infection prevention practices.
- Leave room\office doors open to create a touch free environment.

Guidelines for Corporate Offices (2 of 2)

- Highly encourage presenting new precaution education to employees prior to return to workplace
- Continuing social distancing
 - When reopening bring staff back in rotating shifts to limit contact
 - Rotate staff in workspace in minimize contact
- Provide guidelines on meetings to ensure social distancing of 6 feet
- Develop contingency staff to address potential staff shortages due to either quarantine requirements or illness
- Recruitment
 - Continuation of virtual interviews easing into safe in-person interviews
- New Employee Orientation
 - Virtual orientations instead of in-person meetings
- Spread and rearrange conference room to allow for social distancing

Guidelines for the Retail Industry (1 of 2)

Remember — COVID-19 can be spread through the air and by surface contamination. Jacksonville residents are strongly encouraged to wear cloth face coverings.

If feasible, daily temperature screening is recommended — any employee feeling feverish or who has a measured temperature greater than 100.4 must be sent home.

- In Phase 1, retail stores can operate, but must adopt appropriate social distancing measures and limit their indoor occupancy to no more than 50% of their building occupancy.
- Practice social distancing — stay at least 6 feet (about 2 arms length) away from others
- Take all steps to comply with guidelines on sanitation from the Centers for Disease Control and Prevention and the Florida Department of Public Health.
 - Increase the frequency of cleaning; high contact areas should be cleaned hourly.
 - If feasible, touchless payment options are highly encouraged.
- A sign will be posted on the storefront that individuals who have a fever or other symptoms of COVID-19 should not enter the store.
- Customers will be encouraged to use hand sanitizer upon entering the store.
- All persons in the store should practice sensible social distancing of at least 6 feet between another person.

Guidelines for the Retail Industry (2 of 2)

- If feasible, sales registers should be at least 6 feet apart
- Employees will have access to hand sanitizer or a place to wash their hands.
- Workers and customers will be provided an adequate number of trash receptacles.
- Point of sale equipment will be frequently cleaned and sanitized.
- The stores will encourage customers to make non-cash payments.
- The entrance/exit doors should be sanitized at least every hour. When possible, door should be propped open to avoid surface contamination and potential spread of the virus.
- Encourage workers to report any safety and health concerns to the employer.

Guidelines for Nonprofits

Remember — COVID-19 can be spread through the air and by surface contamination. Jacksonville residents are strongly encouraged to wear cloth face coverings.

If feasible, daily temperature screening is recommended — any employee feeling feverish or who has a measured temperature greater than 100.4 must be sent home.

- In Phase 1 nonprofits can operate, but must adopt appropriate social distancing measures (stay at least 6 feet -- about 2 arms length) away from others.
- Employees who display symptoms of COVID-19 will be sent home.
- Provide a place to wash hands; recommend alcohol and gel-based hand sanitizers for employees.
- Provide cloth face coverings for employees to wear while at work, if they do not have their own.
- Avoid meetings with more than 10 people present.
- Avoid using other employees' phones, desks, offices, or other work tools. If necessary, clean and disinfect them before and after use.
- Provide workers and visitors with tissues and trash receptacles.
- Encourage employees to report any safety and health concerns to the employer.
- Retrain employees in proper hygiene practices if needed.
- Spread and rearrange conference room to allow for social distancing.

Guidelines for Museums and Libraries

Remember — COVID-19 can be through the air and by surface contamination. Jacksonville residents are strongly encouraged to wear cloth face coverings.

If feasible, daily temperature screening is recommended — any employee feeling feverish or who has a measured temperature greater than 100.4 must be sent home.

- In Phase 1, museums and libraries can operate, but must adopt appropriate social distancing measures — stay at least 6 feet (about 2 arms length) away from others — and limit their indoor occupancy to no more than 50% of their building occupancy.
- Take all steps to comply with guidelines on sanitation from the Centers for Disease Control and Prevention and the Florida Department of Public Health.
 - Increase the frequency of cleaning; high contact areas should be cleaned hourly.
 - If possible, move to online ticketing only; “Touchless” payment options are highly encouraged
- Employees who display symptoms of COVID-19 will be sent home
- Provide a place to wash hands
- Recommend alcohol and gel-based hand sanitizers for employees
- Practice sensible social distancing, maintaining six feet between co-workers.
- Provide workers and visitors with tissues and trash receptacles.
- Encourage employees to report any safety and health concerns to the employer.
- Retrain employees in proper hygiene practices if needed.

Guidelines for the Real Estate Industry (1 of 2)

Remember — COVID-19 can be spread through the air and by surface contamination. Jacksonville residents are strongly encouraged to wear cloth face coverings.

If feasible, daily temperature screening is recommended — any employee feeling feverish or who has a measured temperature greater than 100.4 must be sent home.

- Real Estate industry can operate, but must adopt appropriate social distancing measures — stay at least 6 feet (about 2 arms length) away from others.
- The measures recommended take into account the necessary physical requirements for real estate agents and their customers.
- Measures to limit physical meetings and real estate showings are recommended in order to minimize the potential spreading of COVID-19.
- Tenant COVID-19 education is important.
- Utilize lock boxes and implement one day showings.
- Employment of videographers to shoot virtual tours eliminating homes not attractive to potential buyers and making actual showings more effective and eliminating potential exposure for both sellers and potential buyers is recommended.

Guidelines for the Real Estate Industry (2 of 2)

The recommended measures include, but are not limited to:

- Educating the workforce on safe work practices to reduce the spread of COVID-19.
- Monitoring the health of employees and sending home any employee who displays symptoms of COVID-19.
- Increasing the utilization of PPE in certain circumstances.
- Encouraging virtual real estate showings.
- Disinfecting wipes for agents and clients for all in-person real estate showings.
- Maintain social distancing requirements when showing houses.
- Clean the office and limit number of people in office at one time.
- Sanitizing station in home — minimum soap, paper towels, garbage can, hand sanitizer.
- Only realtor or sellers turn lights on, open doors, cabinets, closets etc.
- Sanitize everything touched after showing the home.
- Only allow adult buyers in the home-no other family members.

Guidelines for the Manufacturing Industry (1 of 3)

Remember — COVID-19 can be spread through the air and by surface contamination. Jacksonville residents are strongly encouraged to wear cloth face coverings.

If feasible, daily temperature screening is recommended — any employee feeling feverish or who has a measured temperature greater than 100.4 must be sent home.

Manufacturing/Industry are those companies involved in the processing of raw materials and manufacturing of goods and/or the transformation of goods, materials or substances into new products. The transformational process can be physical, chemical or mechanical. Manufacturers often have plants, mills or factories that produce goods for public consumption.

The goal of repopulating the workforce is to ensure employees, customers and visitors are unlikely to transmit or contract the coronavirus. To that end, the following measures are important to safely repopulating the workplace and returning to successful business operations.

Establish an internal pandemic response team that will design and implement a "return-to-work" plan and maintain disciplined social distancing protocols in accordance with city and state guidelines.

Guidelines for the Manufacturing Industry (2 of 3)

- ❑ The plan should establish:
 - ❑ A COVID-19 pandemic response team, protocol coordinator and training strategy.
 - ❑ A disinfection team to clean/disinfect entire facility.
 - ❑ A recurring disinfection schedule for all areas of facility based on risk of transmission.
 - ❑ Employee-based testing capabilities (i.e., screening for eligibility to return to work, voluntary testing-on-demand, etc.)
 - ❑ Use of remote working and meeting capabilities, when appropriate and possible.
 - ❑ Health screening checkpoints upon entrance to facility.
 - ❑ Appropriate markings (6 ft.) to ensure adherence to social distancing standards.
 - ❑ Barriers or screens in areas where workflow prohibits adherence to social distancing protocol.
 - ❑ An adequate supply of preventative material inventory (soap, sanitizer, thermometers, etc.)
 - ❑ An adequate supply of personal protective equipment (i.e., masks, gloves, goggles, etc.)
 - ❑ Health screening strategy.
- ❑ A social distancing strategy based on the layout and workflow of the facility.
 - ❑ Include protocols for employees and visitors to maintain a 6-foot distance (i.e., clocking-in, break rooms, elevators, etc.) at all times.
- ❑ A materials development/packaging/shipping and receiving disinfection strategy..
- ❑ A transportation contamination mitigation strategy.

Guidelines for the Manufacturing Industry (3 of 3)

- Isolation protocols in case an employee contracts COVID-19 and contaminates an area of the facility.
- For employees with the greatest risk (age 65+, heart disease, diabetes, lung disease, etc.) of serious complications from COVID-19, consider remote working options during phase one of the reopening plan.
- Maintain a Clean Work Environment
 - Disinfectant spray/wipes should be in adequate supply.
 - Hand sanitizer dispensers (floor-stand) should be placed at entry/exit points and all points of employee/visitor contact (i.e., meeting rooms, elevators, stairwell entry, etc.) within the facility.
 - Hand soap should be in adequate supply at all times.
 - Bio-hazard containers (bags that can be sealed and tagged as contaminated material) must continue to be handled in accordance with regulations.
 - Paper towels and/or electronic hand dryers must be available and operational.
- Sanitization of Supply Chains (i.e., incoming stock, component parts, raw material, etc.)
 - Expedited shipments (transit time less than 48 hours) should be handled utilizing PPE and post-COVID-19 company sanitization practices.
 - Expedited shipment may be sanitized (only by appropriately trained personnel.)
 - When possible, allow incoming materials to remain untouched for 48 hours when received.

Guidelines for Communities of Faith (1 of 2)

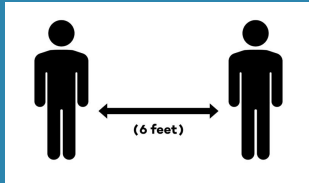
Remember — COVID-19 can be spread through the air and by surface contamination. Jacksonville residents are strongly encouraged to wear cloth face coverings.

- ❑ Places of worship can begin to operate, but should maintain appropriate social distancing measures and limit their occupancy to no more than 25% of their building occupancy.
 - ❑ Should maintain appropriate social distancing measures by staying at least 6 feet (about 2 arms length) from others.
 - ❑ The goal of social distancing is to limit face-to-face contact to decrease the spread of illness among people in community settings.
 - ❑ People who live in the same household do not have to practice social distancing.
- ❑ Recommend developing entrance and exit strategy to limit interaction among attendees:
 - ❑ Prop open all appropriate entrance and exit doors
 - ❑ Ask attendees to enter and exit building in stages to allow for social distancing guidelines.
- ❑ Limit gatherings to those that can be held virtually (by remote viewing) for vulnerable populations and consider video streaming or drive-in options for services.
- ❑ Establish and continue communication with local and state authorities to determine current mitigation levels in your community.
- ❑ Protect staff and congregants who are at higher risk for severe illness encouraging use of options to participate virtually, if possible.

Guidelines for Communities of Faith (2 of 2)

- ❑ Continue to provide congregants with spiritual and emotional care and counseling on a flexible or virtual basis, or refer them to other available resources.
- ❑ Encourage other entities using the facilities to also follow this guidance.
- ❑ If the facility offers child care or educational programming for children and youth, follow CDC guidance for such programs.
- ❑ Promote healthy hygiene practices.
- ❑ Have adequate supplies to support healthy hygiene behaviors, including soap, hand sanitizer with at least 60% alcohol (for staff and older children who can safely use hand sanitizer), tissues, and no-touch trash cans.
- ❑ Consider posting signs on how to stop the spread of COVID-19 and promote everyday protective measures, such as washing hands and covering coughs and sneezes and properly wearing a face covering.
- ❑ Intensify cleaning, disinfection, and ventilation.
- ❑ Clean and disinfect frequently touched surfaces hourly and shared objects between use.
- ❑ Consider temporarily limiting the sharing of frequently touched objects, such as worship aids, prayer books, hymnals, religious texts and other bulletins, books or other items passed or shared among congregants, and encourage congregants to bring their own, if possible, photocopying, or projecting prayers, songs, and texts using electronic means.
- ❑ Modify the methods used to receive financial contributions. Consider a stationary collection box, the mail, or electronic methods.

Public Communication



We must continue to emphasize social distancing for the foreseeable future, including the use of masks

Public should have real-time information on status of cases, testing capabilities, surge capacity and economic data to show progress



Real-time information related to testing, vaccine progress and treatment options should be widely shared

As we open in phases, public should be aware of metrics that have been met before we move to the next phase

