#### 1. Definitions

- 1.1 "RVSW" means Rose Valley Steel Works Pty Ltd, its successors and assigns or any person acting on behalf of and with the authority of Rose Valley Steel Works Pty Ltd.
- 1.2 "Client" means the person/s ordering the Works as specified in any invoice, document or order, and if there is more than one Client is a reference to each Client jointly and severally.
- 1.3 "Works" means all Works or Materials supplied by RVSW to the Client at the Client's request from time to time (where the context so permits the terms 'Works' or 'Materials' shall be interchangeable for the other).
- 1.4 "Price" means the Price payable for the Works as agreed between RVSW and the Client in accordance with clause 5 below.

# 2. Acceptance

- 2.1 The Client is taken to have exclusively accepted and is immediately bound, jointly and severally, by these terms and conditions if the Client places an order for or accepts delivery of any Works.
- 2.2 These terms and conditions may only be amended with RVSW's consent in writing and shall prevail to the extent of any inconsistency with any other document or agreement between the Client and RVSW.

#### 3. Electronic Transactions Act 2000

3.1 Electronic signatures shall be deemed to be accepted by either party providing that the parties have complied with Section 9 of the Electronic Transactions Act 2000 or any other applicable provisions of that Act or any Regulations referred to in that Act.

## 4. Change in Control

4.1 The Client shall give RVSW not less than fourteen (14) days prior written notice of any proposed change of ownership of the Client and/or any other change in the Client's details (including but not limited to, changes in the Client's name, address, contact phone or fax number/s, or business practice). The Client shall be liable for any loss incurred by RVSW as a result of the Client's failure to comply with this clause.

#### 5. Price and Payment

- 5.1 At RVSW's sole discretion the Price shall be either:
  - (a) as indicated on invoices provided by RVSW to the Client in respect of Works performed or Materials supplied; or
  - (b) RVSW's quoted Price (subject to clause 5.2) which shall be binding upon RVSW provided that the Client shall accept RVSW's quotation in writing within thirty (30) days.
- 5.2 RVSW reserves the right to change the Price:
  - (a) if a variation to the Materials which are to be supplied is requested; or
  - (b) if a variation to the Works originally scheduled (including any applicable plans or specifications) is requested; or
  - (c) where additional Works are required due to the discovery of hidden or unidentifiable difficulties (including, but not limited to, poor weather conditions, limitations to accessing the site, availability of machinery, safety considerations, prerequisite work by any third party not being completed, obscured building defects, change of design, hard rock barriers below the surface, iron reinforcing rods in concrete, or hidden pipes and wiring in walls etc) which are only discovered on commencement of the Works; or
  - (d) in the event of increases to RVSW in the cost of labour or materials which are beyond RVSW's control (including, but not limited to, any variation as a result of fluctuations in the dollar value of metal prices).
- 5.3 At RVSW's sole discretion a non-refundable deposit may be required.
- 5.4 Time for payment for the Works being of the essence, the Price will be payable by the Client on the date/s determined by RVSW, which may be:
  - (a) on completion of the Works; or
  - (b) by way of progress payments in accordance with RVSW's specified progress payment schedule. Such progress payment claims may include the reasonable value of authorised variations and the value of any Materials delivered to the site but not yet installed; or
  - (c) thirty (30) days following the end of the month in which an invoice is given to the Client by RVSW;
  - (d) the date specified on any invoice or other form as being the date for payment; or
  - (e) failing any notice to the contrary, the date which is seven (7) days following the date of any invoice given to the Client by RVSW.
- 5.5 Payment may be made by cash, cheque, electronic/on-line banking, credit card (plus a surcharge of up to two and a half percent (2.5%) of the Price), or by any other method as agreed to between the Client and RVSW.
- 5.6 Unless otherwise stated the Price does not include GST. In addition to the Price the Client must pay to RVSW an amount equal to any GST RVSW must pay for any supply by RVSW under this or any other agreement for the sale of the Materials. The Client must pay GST, without deduction or set off of any other amounts, at the same time and on the same basis as the Client pays the Price. In addition the Client must pay any other taxes and duties that may be applicable in addition to the Price except where they are expressly included in the Price.

## 6. Delivery of the Works

- 6.1 Subject to clause 6.2 it is RVSW's responsibility to ensure that the Works start as soon as it is reasonably possible.
- 6.2 The Works commencement date will be put back and/or the completion date extended by whatever time is reasonable in the event that RVSW claims an extension of time (by giving the Client written notice) where completion is delayed by an event beyond RVSW's control, including but not limited to any failure by the Client to: (a) make a selection; or

- (b) have the site ready for the Works; or
- (c) notify RVSW that the site is ready.
- 6.3 At RVSW's sole discretion the cost of delivery is either included in the Price or is in addition to the Price.
- 6.4 The Client must take delivery by receipt or collection of the Materials whenever they are tendered for delivery. In the event that the Client is unable to take delivery of the Materials as arranged then RVSW shall be entitled to charge a reasonable fee for redelivery and/or storage.
- 6.5 RVSW may deliver the Works by separate instalments. Each separate instalment shall be invoiced and paid in accordance with the provisions in these terms and conditions.
- 6.6 Any time or date given by RVSW to the Client is an estimate only. RVSW shall not be liable for any loss or damage whatsoever due to failure by RVSW to deliver the Works (or any part of them) promptly or at all, where due to circumstances beyond the reasonable control of RVSW.

### 7. Risk

- 7.1 If RVSW retains ownership of the Materials under clause 11 then;
  - (a) where RVSW is supplying Materials only, all risk for the Materials shall immediately pass to the Client on delivery and the Client must insure the Materials on or before delivery. Delivery of the Materials shall be deemed to have taken place immediately at the time that either;
    - (i) the Client or the Client's nominated carrier takes possession of the Materials at RVSW's address; or
    - (ii) the Materials are delivered by RVSW or RVSW's nominated carrier to the Client's nominated delivery address (even if the Client is not present at the address).
  - (b) where RVSW is to both supply and install Materials then RVSW shall maintain a contract works insurance policy until the Works are completed. Upon completion of the Works all risk for the Works shall immediately pass to the Client.
- 7.2 Notwithstanding the provisions of clause 7.1 if the Client specifically requests RVSW to leave Materials outside RVSW's premises for collection or to deliver the Materials to an unattended location then such materials shall always be left at sole risk of the Client and it shall be the Client's responsibility to ensure the Materials are insured adequately or at all. In the event that such Materials are lost, damaged or destroyed then replacement of the Materials shall be at the Client's expense.
- 7.3 RVSW shall be entitled to rely on the accuracy of any plans, specifications and other information provided by the Client. The Client acknowledges and agrees that in the event that any of this information provided by the Client is inaccurate, RVSW accepts no responsibility for any loss, damages, or costs however resulting from these inaccurate plans, specifications or other information.
- 7.4 Where RVSW is required to install the Materials the Client warrants that the structure of the premises or equipment in or upon which these Materials are to be installed or erected is sound and will sustain the installation and work incidental thereto and RVSW shall not be liable for any claims, demands, losses, damages, costs and expenses howsoever caused or arising in connection with the installation and work incidental thereto.
- 7.5 Any advice, recommendation, information, assistance or service provided by RVSW in relation to Materials or Works supplied is given in good faith, is based on RVSW's own knowledge and experience and shall be accepted without liability on the part of RVSW and it shall be the responsibility of the Client to confirm the accuracy and reliability of the same in light of the use to which the Client makes or intends to make of the Materials or Works.

#### 8. Access

8.1 The Client shall ensure that RVSW has clear and free access to the work site at all times to enable them to undertake the Works. RVSW shall not be liable for any loss or damage to the site (including, without limitation, damage to pathways, driveways and concreted or paved or grassed areas) unless due to the negligence of RVSW.

#### 9. Underground Locations

- 9.1 Prior to RVSW commencing any work the Client must advise RVSW of the precise location of all underground services on the site and clearly mark the same. The underground mains & services the Client must identify include, but are not limited to, electrical services, gas services, sewer services, pumping services, sewer connections, sewer sludge mains, water mains, irrigation pipes, telephone cables, fibre optic cables, oil pumping mains, and any other services that may be on site.
- 9.2 Whilst RVSW will take all care to avoid damage to any underground services the Client agrees to indemnify RVSW in respect of all and any liability claims, loss, damage, costs and fines as a result of damage to services not precisely located and notified as per clause 9.1.

## 10. Compliance with Laws

- 10.1 The Client and RVSW shall comply with the provisions of all statutes, regulations and bylaws of government, local and other public authorities that may be applicable to the Works.
- 10.2 The Client shall obtain (at the expense of the Client) all licenses and approvals that may be required for the Works.
- 10.3 The Client agrees that the site will comply with any work health and safety laws relating to building/construction sites and any other relevant safety standards or legislation.

#### 11. Title

- 11.1 RVSW and the Client agree that ownership of the Materials shall not pass until:
  - (a) the Client has paid RVSW all amounts owing to RVSW; and
  - (b) the Client has met all of its other obligations to RVSW.

- 11.2 Receipt by RVSW of any form of payment other than cash shall not be deemed to be payment until that form of payment has been honoured, cleared or recognised.
- 11.3 It is further agreed that:
  - (a) until ownership of the Materials passes to the Client in accordance with clause 11.1 that the Client is only a bailee of the Materials and unless the Materials have become fixtures must return the Materials to RVSW on request.
  - (b) the Client holds the benefit of the Client's insurance of the Materials on trust for RVSW and must pay to RVSW the proceeds of any insurance in the event of the Materials being lost, damaged or destroyed.
  - (c) the production of these terms and conditions by RVSW shall be sufficient evidence of RVSW's rights to receive the insurance proceeds direct from the insurer without the need for any person dealing with RVSW to make further enquiries.
  - (d) the Client must not sell, dispose, or otherwise part with possession of the Materials other than in the ordinary course of business and for market value. If the Client sells, disposes or parts with possession of the Materials then the Client must hold the proceeds of any such act on trust for RVSW and must pay or deliver the proceeds to RVSW on demand.
  - (e) the Client should not convert or process the Materials or intermix them with other goods but if the Client does so then the Client holds the resulting product on trust for the benefit of RVSW and must sell, dispose of or return the resulting product to RVSW as it so directs.
  - (f) unless the Materials have become fixtures the Client irrevocably authorises RVSW to enter any premises where RVSW believes the Materials are kept and recover possession of the Materials.
  - (g) RVSW may recover possession of any Materials in transit whether or not delivery has occurred.
  - (h) the Client shall not charge or grant an encumbrance over the Materials nor grant nor otherwise give away any interest in the Materials while they remain the property of RVSW.
  - (i) RVSW may commence proceedings to recover the Price of the Materials sold notwithstanding that ownership of the Materials has not passed to the Client.

## 12. Personal Property Securities Act 2009 ("PPSA")

- 12.1 In this clause financing statement, financing change statement, security agreement, and security interest has the meaning given to it by the PPSA.
- 12.2 Upon assenting to these terms and conditions in writing the Client acknowledges and agrees that these terms and conditions constitute a security agreement for the purposes of the PPSA and creates a security interest in all Materials and/or collateral (account) being a monetary obligation of the Client to RVSW for Works that have previously been supplied and that will be supplied in the future by RVSW to the Client.
- 12.3 The Client undertakes to:
  - (a) promptly sign any further documents and/or provide any further information (such information to be complete, accurate and up-to-date in all respects) which RVSW may reasonably require to:
    - (i) register a financing statement or financing change statement in relation to a security interest on the Personal Property Securities Register;
    - (ii) register any other document required to be registered by the PPSA; or
    - (iii) correct a defect in a statement referred to in clause 12.2(a)(i) or 12.2(a)(ii);
  - (b) indemnify, and upon demand reimburse, RVSW for all expenses incurred in registering a financing statement or financing change statement on the Personal Property Securities Register established by the PPSA or releasing any Materials charged thereby;
  - (c) not register a financing change statement in respect of a security interest without the prior written consent of RVSW;
  - (d) not register, or permit to be registered, a financing statement or a financing change statement in relation to the Materials and/or collateral (account) in favour of a third party without the prior written consent of RVSW;
  - (e) immediately advise RVSW of any material change in its business practices of selling the Materials which would result in a change in the nature of proceeds derived from such sales.
- 12.4 RVSW and the Client agree that sections 96, 115 and 125 of the PPSA do not apply to the security agreement created by these terms and conditions.
- 12.5 The Client hereby waives its rights to receive notices under sections 95, 118, 121(4), 130, 132(3)(d) and 132(4) of the PPSA.
- 12.6 The Client waives its rights as a grantor and/or a debtor under sections 142 and 143 of the PPSA.
- 12.7 Unless otherwise agreed to in writing by RVSW, the Client waives its right to receive a verification statement in accordance with section 157 of the PPSA.
- 12.8 The Client shall unconditionally ratify any actions taken by RVSW under clauses 12.2 to 12.5.
- 12.9 Subject to any express provisions to the contrary nothing in these terms and conditions is intended to have the effect of contracting out of any of the provisions of the PPSA.

## 13. Security and Charge

- 13.1 In consideration of RVSW agreeing to supply the Materials, the Client charges all of its rights, title and interest (whether joint or several) in any land, realty or other assets capable of being charged, owned by the Client either now or in the future, to secure the performance by the Client of its obligations under these terms and conditions (including, but not limited to, the payment of any money).
- 13.2 The Client indemnifies RVSW from and against all RVSW's costs and disbursements including legal costs on a solicitor and own client basis incurred in exercising RVSW's rights under this clause.

13.3 The Client irrevocably appoints RVSW and each director of RVSW as the Client's true and lawful attorney/s to perform all necessary acts to give effect to the provisions of this clause 13 including, but not limited to, signing any document on the Client's behalf.

# 14. Defects, Warranties and Returns, Competition and Consumer Act 2010 (CCA)

- 14.1 The Client must inspect all Materials on delivery (or the Works on completion) and must within seven (7) days of delivery notify RVSW in writing of any evident defect/damage, shortage in quantity, or failure to comply with the description or quote. The Client must notify any other alleged defect in the Materials/Works as soon as reasonably possible after any such defect becomes evident. Upon such notification the Client must allow RVSW to inspect the Materials or to review the Works provided.
- 14.2 Under applicable State, Territory and Commonwealth Law (including, without limitation the CCA), certain statutory implied guarantees and warranties (including, without limitation the statutory guarantees under the CCA) may be implied into these terms and conditions (**Non-Excluded Guarantees**).
- 14.3 RVSW acknowledges that nothing in these terms and conditions purports to modify or exclude the Non-Excluded Guarantees.
- 14.4 Except as expressly set out in these terms and conditions or in respect of the Non-Excluded Guarantees, RVSW makes no warranties or other representations under these terms and conditions including but not limited to the quality or suitability of the Materials/Works. RVSW's liability in respect of these warranties is limited to the fullest extent permitted by law.
- 14.5 If the Client is a consumer within the meaning of the CCA, RVSW's liability is limited to the extent permitted by section 64A of Schedule 2.
- 14.6 If RVSW is required to replace any Materials under this clause or the CCA, but is unable to do so, RVSW may refund any money the Client has paid for the Materials.
- 14.7 If RVSW is required to rectify, re-supply, or pay the cost of re-supplying the Works under this clause or the CCA, but is unable to do so, then RVSW may refund any money the Client has paid for the Works but only to the extent that such refund shall take into account the value of Works and Materials which have been provided to the Client which were not defective.
- 14.8 If the Client is not a consumer within the meaning of the CCA, RVSW's liability for any defect or damage in the Materials is:
  - (a) limited to the value of any express warranty or warranty card provided to the Client by RVSW at RVSW's sole discretion;
  - (b) limited to any warranty to which RVSW is entitled, if RVSW did not manufacture the Materials;
  - (c) otherwise negated absolutely.
- 14.9 Subject to this clause 14, returns will only be accepted provided that:
  - (a) the Client has complied with the provisions of clause 14.1; and
  - (b) RVSW has agreed that the Materials are defective; and
  - (c) the Materials are returned within a reasonable time at the Client's cost (if that cost is not significant); and
  - (d) the Materials are returned in as close a condition to that in which they were delivered as is possible.
- 14.10 Notwithstanding clauses 14.1 to 14.9 but subject to the CCA, RVSW shall not be liable for any defect or damage which may be caused or partly caused by or arise as a result of:
  - (a) the Client failing to properly maintain or store any Materials;
  - (b) the Client using the Materials for any purpose other than that for which they were designed;
  - (c) the Client continuing to use any Materials after any defect became apparent or should have become apparent to a reasonably prudent operator or user;
  - (d) interference with the Works by the Client or any third party without RVSW's prior approval;
  - (e) the Client failing to follow any instructions or guidelines provided by RVSW;
  - (f) fair wear and tear, any accident, or act of God.
- 14.11 In the case of second hand Materials, unless the Client is a consumer under the CCA, the Client acknowledges that it has had full opportunity to inspect the second hand Materials prior to delivery and accepts them with all faults and that to the extent permitted by law no warranty is given by RVSW as to the quality or suitability for any purpose and any implied warranty, statutory or otherwise, is expressly excluded. The Client acknowledges and agrees that RVSW has agreed to provide the Client with the second hand Materials and calculated the Price of the second hand Materials in reliance of this clause 14.11.
- 14.12 RVSW may in its absolute discretion accept non-defective Materials for return in which case RVSW may require the Client to pay handling fees of up to ten percent (10%) of the value of the returned Materials plus any freight costs.
- 14.13 Notwithstanding anything contained in this clause if RVSW is required by a law to accept a return then RVSW will only accept a return on the conditions imposed by that law.

## 15. Intellectual Property

- 15.1 Where RVSW has designed, drawn, written plans or a schedule of Works, or created any products for the Client, then the copyright in all such designs, drawings, documents, plans, schedules and products shall remain vested in RVSW, and shall only be used by the Client at RVSW's discretion.
- 15.2 The Client warrants that all designs, specifications or instructions given to RVSW will not cause RVSW to infringe any patent, registered design or trademark in the execution of the Client's order and the Client agrees to indemnify RVSW against any action taken by a third party against RVSW in respect of any such infringement.

15.3 The Client agrees that RVSW may (at no cost) use for the purposes of marketing or entry into any competition, any documents, designs, drawings, plans or products which RVSW has created for the Client.

### 16. Default and Consequences of Default

- 16.1 Interest on overdue invoices shall accrue daily from the date when payment becomes due, until the date of payment, at a rate of two and a half percent (2.5%) per calendar month (and at RVSW's sole discretion such interest shall compound monthly at such a rate) after as well as before any judgment.
- 16.2 If the Client owes RVSW any money the Client shall indemnify RVSW from and against all costs and disbursements incurred by RVSW in recovering the debt (including but not limited to internal administration fees, legal costs on a solicitor and own client basis, RVSW's contract default fee, and bank dishonour fees).
- 16.3 Further to any other rights or remedies RVSW may have under this contract, if a Client has made payment to RVSW by credit card, and the transaction is subsequently reversed, the Client shall be liable for the amount of the reversed transaction, in addition to any further costs incurred by RVSW under this clause 16 where it can be proven that such reversal is found to be illegal, fraudulent or in contravention to the Client's obligations under this agreement.
- 16.4 Without prejudice to any other remedies RVSW may have, if at any time the Client is in breach of any obligation (including those relating to payment) under these terms and conditions RVSW may suspend or terminate the supply of Works to the Client. RVSW will not be liable to the Client for any loss or damage the Client suffers because RVSW has exercised its rights under this clause.
- 16.5 Without prejudice to RVSW's other remedies at law RVSW shall be entitled to cancel all or any part of any order of the Client which remains unfulfilled and all amounts owing to RVSW shall, whether or not due for payment, become immediately payable if:
  - (a) any money payable to RVSW becomes overdue, or in RVSW's opinion the Client will be unable to make a payment when it falls due;
  - (b) the Client becomes insolvent or bankrupt, convenes a meeting with its creditors or proposes or enters into an arrangement with creditors, or makes an assignment for the benefit of its creditors; or
  - (c) a receiver, manager, liquidator (provisional or otherwise) or similar person is appointed in respect of the Client or any asset of the Client.

#### 17. Cancellation

- 17.1 RVSW may cancel any contract to which these terms and conditions apply or cancel delivery of Works at any time before the Works are commenced by giving written notice to the Client. On giving such notice RVSW shall repay to the Client any sums paid in respect of the Price, less any amounts owing by the Client to RVSW for Works already performed. RVSW shall not be liable for any loss or damage whatsoever arising from such cancellation.
- 17.2 In the event that the Client cancels the delivery of Works the Client shall be liable for any and all loss incurred (whether direct or indirect) by RVSW as a direct result of the cancellation (including, but not limited to, any loss of profits).
- 17.3 Cancellation of orders for products made to the Client's specifications, or for non-stocklist items, will definitely not be accepted once production has commenced, or an order has been placed.

### 18. Privacy Act 1988

- 18.1 The Client agrees for RVSW to obtain from a credit reporting body (CRB) a credit report containing personal credit information (e.g. name, address, D.O.B, occupation, previous credit applications, credit history) about the Client in relation to credit provided by RVSW.
- 18.2 The Client agrees that RVSW may exchange information about the Client with those credit providers and with related body corporates for the following purposes:
  - (a) to assess an application by the Client; and/or
  - (b) to notify other credit providers of a default by the Client; and/or
  - (c) to exchange information with other credit providers as to the status of this credit account, where the Client is in default with other credit providers; and/or
  - (d) to assess the creditworthiness of the Client including the Client's repayment history in the preceding two years.
- 18.3 The Client consents to RVSW being given a consumer credit report to collect overdue payment on commercial credit.
- 18.4 The Client agrees that personal credit information provided may be used and retained by RVSW for the following purposes (and for other agreed purposes or required by):
  - (a) the provision of Works; and/or
  - (b) analysing, verifying and/or checking the Client's credit, payment and/or status in relation to the provision of Works; and/or
  - (c) processing of any payment instructions, direct debit facilities and/or credit facilities requested by the Client; and/or
  - (d) enabling the collection of amounts outstanding in relation to the Works.
- 18.5 RVSW may give information about the Client to a CRB for the following purposes:
  - (a) to obtain a consumer credit report;
  - (b) allow the CRB to create or maintain a credit information file about the Client including credit history.
- 18.6 The information given to the CRB may include:
  - (a) personal information as outlined in 18.1 above;
  - (b) name of the credit provider and that RVSW is a current credit provider to the Client;

- (c) whether the credit provider is a licensee;
- (d) type of consumer credit;
- (e) details concerning the Client's application for credit or commercial credit (e.g. date of commencement/termination of the credit account and the amount requested);
- (f) advice of consumer credit defaults, overdue accounts, loan repayments or outstanding monies which are overdue by more than sixty (60) days and for which written notice for request of payment has been made and debt recovery action commenced or alternatively that the Client no longer has any overdue accounts and RVSW has been paid or otherwise discharged and all details surrounding that discharge(e.g. dates of payments);
- (g) information that, in the opinion of RVSW, the Client has committed a serious credit infringement;
- (h) advice that the amount of the Client's overdue payment is equal to or more than one hundred and fifty dollars (\$150).
- 18.7 The Client shall have the right to request (by e-mail) from RVSW:
  - (a) a copy of the information about the Client retained by RVSW and the right to request that RVSW correct any incorrect information; and
  - (b) that RVSW does not disclose any personal information about the Client for the purpose of direct marketing.
- 18.8 RVSW will destroy personal information upon the Client's request (by e-mail) or if it is no longer required unless it is required in order to fulfil the obligations of this agreement or is required to be maintained and/or stored in accordance with the law.
- 18.9 The Client can make a privacy complaint by contacting RVSW via e-mail. RVSW will respond to that complaint within seven (7) days of receipt and will take all reasonable steps to make a decision as to the complaint within thirty (30) days of receipt of the complaint. In the event that the Client is not satisfied with the resolution provided, the Client can make a complaint to the Information Commissioner at www.oaic.gov.au.

### 19. Unpaid Seller's Rights

- 19.1 Where the Client has left any item with RVSW for repair, modification, exchange or for RVSW to perform any other service in relation to the item and RVSW has not received or been tendered the whole of any monies owing to it by the Client, RVSW shall have, until all monies owing to RVSW are paid:
  - (a) a lien on the item; and
  - (b) the right to retain or sell the item, such sale to be undertaken in accordance with any legislation applicable to the sale or disposal of uncollected goods.
- 19.2 The lien of RVSW shall continue despite the commencement of proceedings, or judgment for any monies owing to RVSW having been obtained against the Client.

## 20. Building and Construction Industry Security of Payments Act 1999

- 20.1 At RVSW's sole discretion, if there are any disputes or claims for unpaid Materials and/or Works then the provisions of the Building and Construction Industry Security of Payments Act 1999 may apply.
- 20.2 Nothing in this agreement is intended to have the effect of contracting out of any applicable provisions of the Building and Construction Industry Security of Payments Act 1999 of New South Wales, except to the extent permitted by the Act where applicable.

### 21. General

- 21.1 The failure by RVSW to enforce any provision of these terms and conditions shall not be treated as a waiver of that provision, nor shall it affect RVSW's right to subsequently enforce that provision. If any provision of these terms and conditions shall be invalid, void, illegal or unenforceable the validity, existence, legality and enforceability of the remaining provisions shall not be affected, prejudiced or impaired.
- 21.2 These terms and conditions and any contract to which they apply shall be governed by the laws of New South Wales, the state in which RVSW has its principal place of business, and are subject to the jurisdiction of the courts in that state.
- 21.3 Subject to clause 14 RVSW shall be under no liability whatsoever to the Client for any indirect and/or consequential loss and/or expense (including loss of profit) suffered by the Client arising out of a breach by RVSW of these terms and conditions (alternatively RVSW's liability shall be limited to damages which under no circumstances shall exceed the Price of the Works).
- 21.4 The Client shall not be entitled to set off against, or deduct from the Price, any sums owed or claimed to be owed to the Client by RVSW nor to withhold payment of any invoice because part of that invoice is in dispute.
- 21.5 RVSW may license or sub-contract all or any part of its rights and obligations without the Client's consent.
- 21.6 The Client agrees that RVSW may amend these terms and conditions at any time. If RVSW makes a change to these terms and conditions, then that change will take effect from the date on which RVSW notifies the Client of such change. The Client will be taken to have accepted such changes if the Client makes a further request for RVSW to provide any Works to the Client.
- 21.7 Neither party shall be liable for any default due to any act of God, war, terrorism, strike, lock-out, industrial action, fire, flood, storm or other event beyond the reasonable control of either party.
- 21.8 The Client warrants that it has the power to enter into this agreement and has obtained all necessary authorisations to allow it to do so, it is not insolvent and that this agreement creates binding and valid legal obligations on it.