REFUND POLICY

Refunds will be given when requests are submitted no less than 7 days prior to the first day of the program. Refunds are subject to a $25 administration fee.

No refunds will be given after the program begins, except in the following situations:

1. Due to injury.
    a. Refunds due to injury will be provided once KSYSA administration receives a letter from the doctor noting the date of the injury or documentation that shows the injury, player name and date (E.g. X-rays). Refunds may be pro-rated, less $25 administration fee, from the date of injury, depending on how much of the program has occurred.
2. Program change.
    a. Refunds due to program change that families can not accommodate will be provided. (E.g. Day or location of program.)

*NOTE: player insurance fees are not refundable. These fees are submitted annually. Once player fees are sent to BC Soccer, they can not be refunded. This fee will be deducted from the refund.