

Candidate Experience Scorecard

How does your hiring process stack up?



HEAD OFFICE Level 4, 447 Collins Street, Melbourne VIC 3000



Candidate Experience Scorecard

Instructions:

Score yourself (or your team) from 1 (Never) to 5 (Always) on the areas below. Add up your score to see how candidate-friendly your process really is.

Section 1: Role Clarity & Job Brief

Question	1	2	3	4	5
Clear, concise job brief with role purpose, structure & expectations					
Realistic required experience (no unicorns!)					
Clear selling points: culture, projects, flexibility					

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Section 2: Communication & Responsiveness

Question	1	2	3	4	5
Timely responses to all candidates					
Interview steps and timeline communicated					
Prompt responses to recruiter/ candidate queries					

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Section 3: Interview Process

Question	1	2	3	4	5
Interviewers are prepared and professional					
Structured yet conversational interviews					
Candidates get time to ask questions					





Section 4: Decision-Making & Feedback

Question	1	2	3	4	5
Fast decisions after interviews					
Clear, respectful candidate feedback					
Offers reflect market reality					





Section 5: Onboarding & Post-Placement

Question	1	2	3	4	5
Regular check-ins pre-start					
Warm, supported onboarding					
Follow-up at 1 week, 1 month, 3 months					

TOTAL SCORE: _____ / 75

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Scorecard Results



How did you score?

Score Range	Rating	What It Means
60–75	Candidate Magnet	Your process is a dream — keep it up!
45–59	Room to Improve	A few tweaks could seriously boost your brand.
30–44	Red Flag Territory	Candidates may be turning away quietly.
Below 30	Let's Talk	You're losing talent — and fast. Time to fix it.

Want honest feedback on your hiring process?

We help studios and firms like yours improve the candidate experience, attract better talent, and make smoother hires.

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