

Terms of Service

Polarity Air, LLC.

These Terms of Service ("Terms") govern your use of the services provided by Polarity Air, LLC. ("we," "us," "our," or "Polarity Air"). By scheduling, purchasing, or using our HVAC services or accessing our website, you agree to be bound by these Terms.

1. Services

Polarity Air provides heating, ventilation, and air conditioning (HVAC) installation, repair, maintenance, and related services for residential and commercial properties. We reserve the right to modify, suspend, or discontinue any part of our services at any time, with or without notice.

2. Appointments and Cancellations

- All appointments are scheduled based on technician availability.
- Customers must provide at least 24 hours' notice to cancel or reschedule an appointment.
- Missed appointments or late cancellations may be subject to a service charge.

3. Pricing and Payment

- All service charges are clearly communicated before work begins.
- Invoices are due upon completion of service unless otherwise stated.
- We accept payment via credit/debit card, cash, or other approved methods.
- Late payments may be subject to interest and collection fees.

4. Estimates and Warranty

- Estimates are provided as good-faith approximations and are not binding.
- All equipment and labor warranties are subject to the terms provided at the time of service.
- Warranty coverage does not include damage caused by improper use, lack of maintenance, or third-party interference.

5. Customer Responsibilities

- Ensure accessibility to equipment, service areas, and utilities.
- Inform Polarity Air of any known hazards or issues before work begins.
- Maintain a safe environment for our technicians.

6. Limitation of Liability

To the maximum extent permitted by law, Polarity Air shall not be liable for any

indirect, incidental, consequential, or punitive damages arising from use of our services. Our total liability shall not exceed the amount paid for the specific service provided.

7. Intellectual Property

All content on our website, including logos, text, images, and designs, are the intellectual property of Polarity Air, LLC. and may not be used without express written permission.

8. Website Usage

By using our website, you agree not to engage in any activity that interferes with its operation or attempts to access areas or data not intended for you.

9. Termination

We reserve the right to terminate service or access to our website for violations of these Terms or unlawful behavior.

10. Governing Law

These Terms are governed by the laws of the State of Texas. Any disputes arising from these Terms or our services shall be resolved in the appropriate courts located in Collin County, Texas.

11. Updates to Terms

We may update these Terms of Service at any time. Revisions will be posted on our website with a new effective date. Continued use of our services after changes are made constitutes acceptance of the revised Terms.

Contact Information

If you have questions or concerns about these Terms, please contact us:

Polarity Air, LLC.

163 Town Place, Ste. 36

Fairview, TX 75069

Phone: 972-379-7563

Email: info@polarityair.com

Effective Date: July 4, 2025