

RAINY RIVER DISTRICT HEALTH CARE SURVEY



How to Share Your Experience: Instructions

Why take the survey?

By sharing your personal experiences, you can help identify what is working, where health-care challenges and barriers exist, and what the most critical areas of focus should be going forward. Your input will help guide future planning and improvements to health care across the Rainy River District.

The Rainy River District Health Care Survey is an important piece of the Rainy River District Health Care Matters campaign, designed to learn about what matters most to people in our communities on their health care journeys.



Take the survey online

The easiest and most effective way to complete the survey is online at rrdoht.ca/healthcarematters or by scanning the QR code.



Those who complete the online survey **by October 20, 2026** will have a chance to win a gift card.

See website for contest details and eligibility.

HOW TO PARTICIPATE



Who should take the survey

Every individual living in the district is encouraged to participate. The more broad and diverse ages, cultures and life circumstances are, the more likely we are to make an impact for change in the future.

You can keep up to date on the details of the campaign and Town Hall public engagement opportunities through the Rainy River District Ontario Health Team website.



REAL EXPERIENCES

from people who live here.



LOCAL INSIGHTS

*to understand community
needs and priorities.*



STRONGER HEALTH CARE

for our district's future.



Why is a paper survey included?

We want to make sure everyone in the district has the chance to have their say, including those who may not have internet access or prefer a physical copy.

This paper survey has been mailed to every household and postal box across the district and includes a **pre-paid return envelope** for one (1) completed survey.

Copies can be made for others in the household to be filled out as needed, placed in an envelope and mailed to the same address. All mail-in copies must be sent out by the survey's closing date: **November 20, 2026**.

Only the survey pages (9) are required to be returned.

RETURN TO:

Rainy River District Ontario Health Team
P.O. BOX 471, Fort Frances, ON P9A 3M8



One district. Many communities.
Many experiences.

We want to understand yours.



rrdoht.ca/healthcarematters

The Rainy River District Health Care Survey

What is this campaign about?

It's about listening to the people who live in the Rainy River District. We want to better understand what health care looks like in our communities and use that for future planning and advocacy for funding.

Why should I take the survey or attend the Town Halls?

Every person's experience with health care is different, and every voice matters. By sharing your experiences, you can help identify the priorities, barriers, and successes people across the district have in common and help guide future local improvements.

What do the Town Halls add if I have done the survey?

We encourage all to participate in every way possible. The Town Halls are planned to create a safe space to speak about personal health care experiences and map out patient journeys.

Who is leading this work?

The campaign is led by the Rainy River District Ontario Health Team (RRDOHT). The RRDOHT brings together leaders and representatives from Indigenous and non-Indigenous health care organizations across the district to work together to improve how care is planned, coordinated, and delivered. We're also working with an experienced third-party group — Western Management Consultants.

What happens after the survey closes?

Once the survey closes, responses will be analysed by the consulting company hired by the RRDOHT. We'll ask communities to help confirm that we've accurately captured the information with a public validation process to help ensure the voices of residents remain at the centre of the process.

How is my privacy protected?

Your responses will be kept confidential and survey findings will only be shared broadly in summary form. If you choose to provide your contact information, it will only be used for the purposes described in the survey and will never be included in public reports.

Why are you asking personal questions about income and culture?

These questions allow us to understand how experiences may be different between communities and groups of people, helping ensure future planning reflects the needs of the entire district regardless of life circumstances. Some questions are optional, and you may skip selections.



Completed it online?

Please recycle the paper survey!

Can I reach out for more info?

If you have specific questions about the survey or the public engagement campaign, please reach out to the RRDOHT at info@rrdoht.ca. We're happy to help and appreciate you taking the time to share your voice.

Share your experiences. Help us understand.