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# CareerSource Pasco Hernando

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One Stop Operator Summary

Program Year  
22/23

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## **ONE STOP OPERATOR**

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Gulf Coast Jewish Family & Community Services (GCJFCS) has been CareerSource Pasco Hernando's (CSPH) One Stop Operator (OSO) since October 2019. Services that are provided include reports for Partner Program Performance, sharing information between CSPH and partner agencies through Quarterly Partner Meetings via Go to Meeting. The purpose of the meetings is to engage community partners to utilize CareerSource resources and to keep CareerSource staff aware of the services offered by the various community partners. The OSO also assist with tracking within the One Stop including traffic flow, tracking in-house recruitments, placements, and services as needed by CSPH.

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## **GULF COAST JEWISH FAMILIES**

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Non-Custodial Parent Employment Program (NCPEP) assists unemployed or underemployed noncustodial parents in establishing a pattern of regular child support payments by obtaining and maintaining unsubsidized, competitive employment. We have had 282 enrollments since July 1 with 138 placements and over 106 Non-Custodial Parents have made on time child support payments with 42 having a wage increase. 188 non-custodial parents have retained employment 180 days or more.

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## **SECTOR STRATEGY**

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CSPH continues to place a strong emphasis on our targeted sector strategies. Those sectors include Healthcare, Manufacturing, Construction, Retail, Transportation, Warehouse, Finance and Technology. Since July CSPH has had over 2,084 sector job openings with approximately 152 customers being placed in one of these sectors.

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## **VETERANS**

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CareerSource Pasco Hernando is dedicated to the delivery of services to veterans. Veterans are identified at the point of entry to each center and are given priority over non-veterans with respect to all Department of Labor funded programs and services. Through May CSPH has assisted 151 Veterans in obtaining employment. Our Veteran staff visited nearly 575 of our local Employers CSPH has also held 2 job fairs for our Veterans with approximately 65 Veterans in attendance.



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## **YOUTH**

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The CareerSource Pasco Hernando Youth Program is designed to serve at-risk young adults between the ages of 18-24 overcome obstacles and barriers on their way to self-sufficiency.

Since July 1, the program has served 152 participants. 74 participants have gained sustainable employment with an average wage rate of \$12.96 per hour and participants have earned 187 nationally recognized credentials that will assist them in their pursuit of employment. 77 participants have completed the program successfully and transitioned into follow-up services.

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## **YOUTH PRE-MILITARY EMPLOYMENT**

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The CareerSource Pasco Hernando Youth Pre-Military enrollment program is designed to serve qualifying young adults between the ages of 18-24 overcome obstacles and barriers on their way to military enlistment. Education, supportive services, and paid work experience opportunities are personalized to fit each participant's goals for success. We have had 21 enroll in the program with 21 obtaining their HS Diploma.

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## **YOUTH PHOENIX RISING**

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Phoenix Rising is an alternative education and construction trade program which seeks to revitalize economically challenged areas in Pasco and Hernando Counties, making a positive difference in the lives of young adults between the ages of 18-24.

Through Phoenix Rising, income-eligible participants receive hands-on and classroom training designed to develop workforce skills that lead to employment. A key feature of the program involves construction of Habitat for Humanity homes for deserving families in Pasco and Hernando County. Additionally, participants may earn their high school diploma, as well as industry-recognized certifications while receiving weekly participation payments.

A key feature of the program involves construction of Habitat for Humanity homes for deserving families in Pasco and Hernando County. Additionally, 5 participants have earned their high school diploma, as well as industry-recognized certifications while receiving weekly participation payments. Since July 1, 10 participants have completed employability and soft skills training and 50 participants have completed construction related training. All Phoenix Clients from most recent Cohort have completed all training elements and are currently working.



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## **PROJECT RESTART / HERNANDO COUNTY DETENTION CENTER**

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The Hernando County Sheriff's Office and CareerSource Pasco/Hernando started the Project Restart program that aims to curb recidivism for prisoners who are released from jail in April 2017 under grant funding. Since then, due to the success of the program, our continued partnership has grown to continue to assist inmates being released.

Project Restart focuses on teaching inmates: maturity skills, marketable training, and supportive services. These include résumé writing, interview techniques, business etiquette, and workplace communication. This knowledge is designed to enhance the individual's value in the workforce and remove much of the stigma associated with incarceration.

Since the start of the program, participants have received instruction toward certification in CPT (Certified Production Technician), basic keyboarding, Microsoft Office, QuickBooks, and other skills. In addition, the program has assisted with trying to eliminate barriers the inmates may have prior to being released. We try to make sure they have business attire so inmates, who may not own their own slacks, button-up shirts, or ties, can feel professional walking into an interview. In addition, the program offers several post-release support services, including help with housing, medication, transportation, and other services to ensure a seamless transition.

Recently, we have also been able to collaborate with DMV to have the FLOW bus assist with making ID's for inmates upon release as well to help find employment. Also, HCSO has also started offering GED services in conjunction with other programs offered to allow better employability opportunities upon release.

While inmates are preparing to be released, CareerSource leaders communicate with local employers to set up interviews to help facilitate the move from jail to a job. With a goal of 25 we currently have 25 enrolled From July 2022-June 2023. 17 have been released, 12 are employed. Avg wage rate \$14.35

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## **PENNIES FOR PASCO / WORKFORCE REENTRY PROGRAM**

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The Workforce Re-Entry Program is a program targeted to reach underemployed individuals living in Pasco County, FL with significant barriers, including ex-offenders, people struggling with substance abuse, the homeless, and veterans. The goal of this Workforce Re-entry program is to provide participants with the opportunity to earn and gain the necessary, transferrable skills, and On the Job Training to become employed, self-sufficient, and nourish our local workforce. All the individuals served have either overcome one or multiple barriers as listed below or fall into one of the following categories: The under-served/ under-employed, Veterans, Individuals with disabilities, Ex-offenders, Individuals overcoming substance use syndrome; and Homelessness. With a goal of 100, we have placed a total of 103 Pasco County residents into sustainable employment. Of those individuals, 6 were On the Job Training (OJT) participants. To date, 87 have retained their employment. The average wage rate is \$17.42 per hour and the highest earning wage was \$67.30 per hour.



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## **OPIOD RECOVERY PROGRAM**

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The Opioid Recovery Program, funded by USDOL, provides intensive services to individuals who are currently in recovery. CSPH works with the individual to develop short and long-term employment goals that coincide with treatment plans. Staff utilize career services in addition to On-the-Job Training (OJT) and/or Occupational Skills Training (OST) to achieve permanent employment, including domestic partners and family members. Supportive services are provided to individuals who need assistance to fulfill training and employment requirements such as transportation, uniforms, tools, etc. Individuals often face multiple barriers to employment; homelessness, criminal background, lack of transportation, limited work history, gaps in employment, receiving government assistance, single parents, no HSD/GED, etc. The Opioid Recovery Program works to remove such barriers. Since July 1, we have enrolled 26 and are actively working with 5 more with a total of 24 participants being placed in employment.

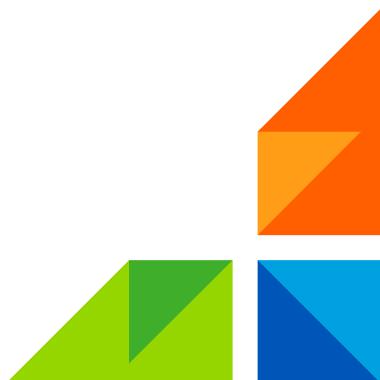
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## **SUMMER TRADES**

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The Summer Trades program had 62 enrollments this year. Students spent week one on PHSC Campus' where 58 students earned their OSHA certification while also working with CareerSource staff to enroll in Employ FL and work on Soft Skills training. During week two, students had a chance to visit three different employers, where they were able to gain hands on experience while learning about Union Trades. They visited the Electrical Union, Pipefitters Union and the Iron Workers Union. During week three students spent four days at the Learning Alliance. They got to learn about careers and training in Fiber Optics, Digital Installation, and Wind Turbines. They got to learn about knots, safety harnesses, basic tool safety and usage and many other relative skills. The students were served lunch daily at each location and were left with thorough details about each industry.

During week four, students completed soft skills training, attended a demonstration by Amskills apprenticeship, had a visit from Spherion staffing to learn about local available jobs and services and had a chance to tour the PHSC campus in which they were attending their program. All students completed the program with their OSHA certification and valuable knowledge about current apprenticeships, jobs and training options that are available to them. They have a resume as well as valuable references and skills that they can now utilize as they enter the workforce.





## YTD Summary: Program Year 2022/2023

<b>14,478 Businesses Served (48% increase)</b> Total Services Provided: 40,281 Date Range: 7/1/22 - 6/30/23	<b>4,122 New Job Postings (23% decrease)</b> Date Range: 7/1/22 - 6/30/23	<b>\$60,043.75 CT &amp; OJT (same as last PY)</b> 45 Customers Trained Date Range: 7/1/22 - 6/30/23
<b>18,423 Job Seekers Served (9% decrease)</b> Total Services Provided: 72,511 Date Range: 7/1/22 - 6/30/23	<b>1,846 Job Seekers Entered Employment</b> (9% increase) Date Range: 7/1/22 - 6/30/23 <b>208 Veterans found employment</b> (9% increase) Date Range: 7/1/22 - 6/30/23	<b>\$16.43 Average Placement Wage</b> (no change) Date Range: 7/1/22 - 6/30/23
<b>18,620 Customers Served in Resource Rooms</b> Date Range: 7/1/22 - 6/30/23	<b>62,024 Calls, Live Chats, Virtual Services</b> Made by ESC, RR, and RESEA Staff Date Range: 7/1/22 - 6/30/23	<b>1,413 RESEA Customer Served</b> Date Range: 7/1/22 - 6/30/23
<b>671 Cash Assistance New Cases Enrolled</b> Date Range: 7/1/22 - 6/30/23	<b>127 Cash Assistance Existing Cases</b> Date Range: 7/1/22 - 6/30/23	<b>3,875 SNAP Applicants Referred</b> <b>Average Open Cases 60</b> Date Range: 7/1/22 - 6/30/23
<b>78 WIOA Youth Program found Employment or Enrolled in Post-Secondary Education</b> Date Range: 7/1/22 - 6/30/23	<b>182 WIOA Youth Earned a Credential</b> Date Range: 7/1/22 - 06/30/23	<b>70 WIOA Youth Completed Internship Opportunities</b> Date Range: 7/1/22 - 6/30/23
<b>275 WIOA AD/DW Enrollments</b> Anticipated ITA of \$404,320.00 Date Range: 7/1/22 - 6/30/23	<b>197 WIOA AD/DW Gained Employment</b> 119 Placements in Sector Strategy Fields Date Range: 7/1/22 - 6/30/23	<b>Targeted Sectors:</b> Construction, Finance, Healthcare, IT, Manufacturing, Retail Trade, Transportation & Warehousing