



CareerSource Pasco Hernando

One Stop Operator Summary

Program
Year 24/25

ONE STOP OPERATOR

Terri Clark (Workforce Solutions) has been CareerSource Pasco Hernando's (CSPH) One Stop Operator (OSO) since September 2024. Services that are provided include reports for Partner Program Performance, sharing information between CSPH and partner agencies through Quarterly Partner Meetings via Go to Meeting. The purpose of the meetings is to engage community partners to utilize CareerSource resources and to keep CareerSource staff aware of the services offered by the various community partners. The OSO also assist with tracking within the One Stop including traffic flow, tracking in-house recruitments, placements, and services as needed by CSPH.

GULF COAST JEWISH FAMILIES

Non-Custodial Parent Employment Program (NCPEP) assists unemployed or underemployed noncustodial parents in establishing a pattern of regular child support payments by obtaining and maintaining unsubsidized, competitive employment. We have had 266 enrollments since July 1 with 145 placements and over 114 Non-Custodial Parents have made on time child support payments with 40 having a wage increase. 91 non-custodial parents have retained employment 180 days or more.

SECTOR STRATEGY

CSPH continues to place a strong emphasis on our targeted sector strategies. Those sectors include Healthcare, Manufacturing, Construction, Retail, Transportation, Warehouse, Finance and Technology. Since July CSPH has had 393 sector job orders open with 386 total positions of which 1596 job seekers referred and approximately 473 customers being placed in one of these sectors.

Our Business Services Team has a total of 95 new employers & conducted 2610 employer outreach YTD.

VETERANS

CareerSource Pasco Hernando is dedicated to the delivery of services to veterans. Veterans are identified at the point of entry to each center and are given priority over non-veterans with respect to all Department of Labor funded programs and services. Through June CSPH has assisted 80 Veterans in obtaining employment. Our Veteran staff visited nearly 308 of our local Employers CSPH has also held 1 job fairs for our Veterans with approximately 35 Veterans in attendance.



YOUTH

The CareerSource Pasco Hernando Youth Program is designed to serve at-risk young adults between the ages of 17-24 overcome obstacles and barriers on their way to self-sufficiency.

Since July 1, the program has served 49 participants. 18 participants have gained sustainable employment with an average wage rate of \$14.04 per hour and participants have earned 11 nationally recognized credentials that will assist them in their pursuit of employment. 8 participants have completed the program successfully and transitioned into follow-up services.

YOUTH PRE-MILITARY EMPLOYMENT

The CareerSource Pasco Hernando Youth Pre-Military enrollment program is designed to serve qualifying young adults between the ages of 17-24 overcome obstacles and barriers on their way to military enlistment. Education, supportive services, and paid work experience opportunities are personalized to fit each participant's goals for success. We have had 1 enroll, 1 in training in the program with 0 obtaining their HS Diploma and 0 in paid work experience.

YOUTH PHOENIX RISING

Phoenix Rising is an alternative education and construction trade program which seeks to revitalize economically challenged areas in Pasco and Hernando Counties, making a positive difference in the lives of young adults between the ages of 18-24.

Through Phoenix Rising, income-eligible participants receive hands-on and classroom training designed to develop workforce skills that lead to employment. A key feature of the program involves construction of Habitat for Humanity homes for deserving families in Pasco and Hernando County. Additionally, participants may earn their high school diploma, as well as industry-recognized certifications while receiving weekly participation payments.

A key feature of the program involves construction of Habitat for Humanity homes for deserving families in Pasco and Hernando County. Additionally, 0 participants have earned their high school diploma, as well as industry-recognized certifications while receiving weekly participation payments. Since July 1, 0 participants have completed employability and soft skills training and 0 participants have completed construction related training. Phoenix Rising staff have enrolled 0 youth to rehab Moore Mickens school.



PROJECT RESTART | HERNANDO COUNTY DETENTION CENTER

The Hernando County Sheriff's Office and CareerSource Pasco/Hernando started the Project Restart program that aims to curb recidivism for prisoners who are released from jail in April 2017 under grant funding. Since then, due to the success of the program, our continued partnership has grown to continue to assist inmates being released.

Project Restart focuses on teaching inmates: maturity skills, marketable training, and supportive services. These include résumé writing, interview techniques, business etiquette, and workplace communication. This knowledge is designed to enhance the individual's value in the workforce and remove much of the stigma associated with incarceration.

Since the start of the program, participants have received instruction toward certification in CPT (Certified Production Technician), basic keyboarding, Microsoft Office, QuickBooks, and other skills. In addition, the program has assisted with trying to eliminate barriers the inmates may have prior to being released. We try to make sure they have business attire so inmates, who may not own their own slacks, button-up shirts, or ties, can feel professional walking into an interview. In addition, the program offers several post-release support services, including help with housing, medication, transportation, and other services to ensure a seamless transition.

Recently, we have also been able to collaborate with DMV to have the FLOW bus assist with making ID's for inmates upon release as well to help find employment. Also, HCSO has also started offering GED services in conjunction with other programs offered to allow better employability opportunities upon release.

While inmates are preparing to be released, CareerSource leaders communicate with local employers to set up interviews to help facilitate the move from jail to a job. With a goal of 25 we currently have 40 enrolled From July 2024-June 2025. 34 have been released, 23 are employed. Avg wage rate \$15.44

PENNIES FOR PASCO | WORKFORCE REENTRY PROGRAM

The Workforce Re-Entry Program is a program targeted to reach underemployed individuals living in Pasco County, FL with significant barriers, including ex-offenders, people struggling with substance abuse, the homeless, and veterans. The goal of this Workforce Re-entry program is to provide participants with the opportunity to earn and gain the necessary, transferrable skills, and On the Job Training to become employed, self-sufficient, and nourish our local workforce. All the individuals served have either overcome one or multiple barriers as listed below or fall into one of the following categories: The under-served/ under-employed, Veterans, Individuals with disabilities, Ex-offenders, Individuals overcoming substance use syndrome; and Homelessness. With a goal of 100, we have placed a total of 93 Pasco County residents into sustainable employment. Of those individuals, 2 were On the Job Training (OJT) participants. To date, 89 have retained their employment. The average wage rate is \$19.70 per hour and the highest earning wage was \$70.00 per hour.



OPIOID RECOVERY PROGRAM

The Opioid Recovery Program, funded by USDOL, provides intensive services to individuals who are currently in recovery. CSPH works with the individual to develop short and long-term employment goals that coincide with treatment plans. Staff utilize career services in addition to On-the-Job Training (OJT) and/or Occupational Skills Training (OST) to achieve permanent employment, including domestic partners and family members. Supportive services are provided to individuals who need assistance to fulfill training and employment requirements such as transportation, uniforms, tools, etc. Individuals often face multiple barriers to employment; homelessness, criminal background, lack of transportation, limited work history, gaps in employment, receiving government assistance, single parents, no HSD/GED, etc. The Opioid Recovery Program works to remove such barriers. Since July 1, we have enrolled 1 and are actively working with 2 more with a total of 0 participants being placed in employment.

SUMMER TRADES 2024-25

Last year 25-26, the Summer Trades program had 40 enrollments / 40 completed. CSPH partnered with Pasco & Hernando County School Districts as well as Baycare and the Iron Workers Union. The Iron workers hosted 20 students for an 8-day work experience program on site. CSPH provided soft skills training, OSHA certifications and job placement support. Baycare hosted 20 students onsite at Baycare Hospital Wesley Chapel where students received their First Aid certifications and were able to gain daily work experience in a hospital setting. Students also worked on completing their enrollment into Employ Florida.

This 2-week program provided Career Exploration, introduction/overview of career pathways, demonstrations and hands on work experience that will assist with workforce preparation.

Students completed soft skills training, received resume assistance, interviewing tips and job search assistance. Suitable students will go on to enroll in our year-round, in school youth program where they will continue to receive support in all areas, followed by job placement assistance upon completion. All students completed the program with valuable knowledge about current apprenticeships, jobs and training options that are available to them. They have references and skills that they can now utilize as they enter the workforce.



YTD Summary: Program Year 2024/2025



1737

Businesses Served

Total Services Provided: 41,274
Date Range: 7/1/24 – 06/30/25

1956 New Job Postings

Date Range: 7/1/24 – 06/30/25

Targeted Sectors:

Job Orders Open - 393

Positions Available - 473 & Total referred -1596

\$67,933.37 CT & OJT

11 Customer Trained Date
Range: 7/1/24 -06/30/25



20,464 Job Seekers Served

Total Services Provided: 88,415
Date Range: 7/1/24 – 06/30/25

1458 Job Seekers Entered Employment

Date Range: 7/1/24 – 06/30/25

46 Veterans found employment

Date Range: 7/1/24 – 12/31/25

\$17.47 Average Placement Wage

Date Range: 7/1/24 – 03/31/25



21,601 Customers Served in Resource

Rooms

Date Range: 7/1/24 – 06/30/25

34,845 Calls , Live Chats, Virtual Services

Made by ESC, RR, and RESEA Staff
Date Range: 7/1/24– 03/31/25

1243

RESEA Customer Served

Date Range: 7/1/24 – 03/31/25



905 Cash Assistance New Cases

Enrolled Date Range: 7/1/25 - 06/30/25

186 Cash Assistance Existing Cases

Date Range: 7/1/24 – 06/30/25

3188 SNAP Applicants Referred

Average Open Cases 60

Date Range: 7/1/25 – 06/30/25



19 WIOA Youth Program found Employment or Enrolled in Post-

Secondary Education

Date Range: 7/1/24– 06/30/25

11 WIOA Youth Earned a Credential

Date Range: 7/1/24 – 06/30/25

Targeted Sectors:

Enrolled - 44 Employed - 20

12 WIOA Youth Completed

Internship Opportunities

Date
Range: 7/1/24 – 06/30/25



171 WIOA AD/DW Enrollments

Anticipated ITA of
\$255,938.86 Date Range:
7/1/24 – 06/30/25

92 WIOA AD/DW Gained Employment

68 Placements in Sector
Strategy Fields
Date Range: 7/1/24 – 03/31/25

Targeted Sectors: Construction, Finance,
Healthcare, IT, Manufacturing, Retail Trade,
Transportation & Warehousing
Training - 112
Employed - 68