

**Interagency Cooperative Agreement Between
CareerSource Pasco Hernando
And
One Community Now**

July 1, 2020 to June 30, 2023

Purpose

The purpose of this agreement is to increase and improve services to area employers through the development of a quality workforce. Working together we will continue to reduce welfare dependency and enhance productivity and competitiveness in Pasco and Hernando counties by providing effective workforce services to job seekers, including dislocated workers, youth, incumbent workers, employed workers, new entrants to the workforce, veterans, and individuals with disabilities.

Goals

The goals of this agreement are to build on and strengthen the existing partnership between CSPH and One Community Now in the provision of employment related services for joint customers, to ensure best practices and ethical standards are maintained and the consumer's rights and meaningful choices are respected. We agree not to discriminate by age, race, religion, sex or national origin, and will not knowingly work with organizations which do.

Roles and Responsibilities

To this end, the parties agree to:

1. Maintain and provide updated information and eligibility determination services to customers interested in Pasco Hernando One-Stop Services.
2. Accept and process customers referred by other Pasco Hernando One-Stop System agencies/organizations.
3. Actively participate in a referral and information exchange process that ensures job seeking customers maximize their employment potential.
4. Coordinate customer needs to develop the best mix of services.
5. Participate in and contribute to cultural cross training, meetings, data entry, collaboratively developed reports and other activities as required to maintain good customer service, achieve organizational goals and further effective partnerships.
6. Follow all applicable federal, state, and local laws, regulations, policies and procedures to the best of our ability.
7. Process and maintain customer files and personal information as confidential information.
8. Negotiate solutions to differences/problems that threaten this agreement and/or the Pasco Hernando One-Stop System.

Either party can terminate this agreement by providing the other party thirty (30) days written notice by certified mail, return receipt requested.

Signed

One Community Now

CareerSource Pasco Hernando


Patti Templeton, Executive Director


Jerome Salatino, CEO