

# NCW / DV Support Process



## 1. Immediate Safety and Crisis Support

Emergency Services: If there is immediate danger, call Triple Zero (000) and request police assistance.

24/7 Crisis Support:

DVConnect Womensline: 1800 811 811

Website: [dvconnect.org/womensline](https://dvconnect.org/womensline)

DVConnect Mensline: 1800 600 636

Website: [dvconnect.org/mensline](https://dvconnect.org/mensline)

1800RESPECT: 1800 737 732

Website: [1800respect.org.au](https://1800respect.org.au)

Safe Accommodation: DVConnect can arrange emergency refuge or safe housing.

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## 2. Risk Assessment and Safety Planning

Professional Risk Assessment: Engage a DFV specialist to conduct a risk assessment using the Common Risk and Safety Framework ([CRASF](#)).

Safety Planning: Develop a tailored safety plan that includes:

Escape strategies

Emergency contacts

Secure storage of important documents

Code words for emergency situations

Safe communication methods

Support services like 1800RESPECT and DVConnect can assist in creating and reviewing safety plans.

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### 3. Legal Protection – Applying for a Domestic Violence Order (DVO)

Application Methods:

Self-application via the DV01 form (available online or at a Magistrates Court)

Assistance from police, legal representatives, or support services

Temporary Protection Orders: If immediate protection is required, apply for a temporary order to ensure safety until a full hearing can be conducted.

Legal Advice: Seek guidance from Legal Aid Queensland or a Community Legal Centre to navigate the application process effectively.

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### 4. Accessing Legal and Support Services

Legal Assistance:

Legal Aid Queensland: Offers free legal advice and representation.

Website: [legalaid.qld.gov.au](http://legalaid.qld.gov.au)

Women's Legal Service Queensland: Provides legal support specifically for women.

Website: [wlsq.org.au](http://wlsq.org.au)

Support Services:

DVConnect: Offers counselling, information, and referrals.

Website: [dvconnect.org](http://dvconnect.org)

1800RESPECT: Provides 24/7 counselling and support.

Website: [1800respect.org.au](http://1800respect.org.au)

Specialised Support:

AMPARO Advocacy: Assists individuals from culturally and linguistically diverse backgrounds.

Website: [amparo.org.au](http://amparo.org.au)

Immigrant Women's Support Service (IWSS): Offers support to immigrant and refugee women.

Website: [iwss.org.au](http://iwss.org.au)

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## 5. Workplace Safety Measures

Workplace Safety Planning: If the individual is employed, develop a workplace safety plan in collaboration with their employer to address potential risks and ensure a supportive work environment.

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## 6. Financial Assistance and Recovery Support

Victim Assist Queensland: Provides financial assistance for expenses related to safety and recovery, such as medical costs, counselling, and relocation expenses.

Website: [qld.gov.au/law/crime-and-police/victim-assist-queensland](http://qld.gov.au/law/crime-and-police/victim-assist-queensland)

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## 7. Ongoing Monitoring and Support

Regular Check-ins: Maintain consistent communication to monitor the individual's safety and well-being.

Review Safety Plans: Periodically reassess and update safety plans to adapt to changing circumstances.

Engage Support Networks: Encourage the individual to connect with support groups or counselling services for ongoing emotional and psychological support.

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## Where to get help

**If you are in immediate danger, phone the police on [Triple Zero \(000\)](tel:000).**

For help and advice:

- access [DFV information and support](#)
- find a [local DFV support service](#)
- call a [DFV helpline](#).