



Professional Computer Management (PCM) celebrates 30 years of excellence in 2023! Our talented team of computer professionals is our strongest asset and success. We are proud of our employee retention and have many staff members who have been with us for years. We are looking for talented individuals to join our dedicated team as we continue to grow.



For more details visit:

pcm.ca/careers

Looking for a **Help Desk Technician** to work in Hamilton, ON

Responsibilities include:

- Perform remote troubleshooting of hardware, software and networking issues for various clients
- Monitor central ticketing system to ensure timely resolution of tech support issues within defined SLA
- Working as a team to support technology in small and medium businesses across the greater Hamilton & Toronto area

Core Values: Integrity, Respect, Quality, Professionalism, Teamwork