

REFUND & RETURN POLICY

Last Updated: 06/08/2026

Due to the personal nature of skincare and tattoo aftercare products, we cannot accept returns of opened or used products.

Eligible Returns

Unused and unopened products may be eligible for return within 14 days of delivery.

Customers are responsible for return shipping costs unless the item was received damaged or incorrect.

Damaged or Incorrect Orders

If you receive a damaged, defective, or incorrect item, please contact us within 7 days of delivery and include:

- Order number
- Description of issue
- Photographs of the product

Refund Processing

Approved refunds will be issued to the original payment method.

Refund processing times may vary depending on your financial institution.