



General Rental Terms

1. The rental agreement applies to the holiday homes La Vallée and Le Verger, located in Neuvic-Entier, France, including all furnishings and equipment.
The contract is made with SARL Le Veau Vert as the lessor.
2. A deposit of 50 % of the total rental amount is due upon booking.
The remaining balance must be paid no later than 6 weeks before arrival.
If the rental period begins within 6 weeks, the full amount is due immediately.
The booking becomes final once the first deposit has been received.
3. The tenant may cancel up to 6 weeks before the start of the rental period in cases of serious necessity.
The deposit will be retained to cover incurred costs.
For later cancellations, no refund will be made.
However, if another tenant is found for the same period, the rent will be refunded minus 5 % administration costs.
It is therefore advisable to take out travel cancellation insurance.
Different terms apply for stays longer than 3 weeks.
4. If the tenant fails to pay on time, the lessor may cancel the agreement.
This does not release the tenant from the obligation to pay.
5. The lessor may cancel the contract only in cases of proven force majeure.
In such cases, a full refund of payments will be made.
6. A security deposit of € 250 is required for each booking.
This amount will be refunded within 3 days after the property is left in good condition.
7. In accordance with local regulations, a tourist tax applies to all adults aged 18 and over.
8. The rental period starts on the day of arrival at 4 p.m. and ends on the day of departure at 10 a.m., unless otherwise agreed.
9. The tenant is liable for any damage caused to the property or its contents, regardless of the cause, unless they can prove that the damage was not due to negligence, fault or intent on their part or on the part of anyone for whom they are responsible.
10. Any damage or defect must be reported immediately to the lessor.
If the deposit does not cover the costs, the balance must be paid before departure.
11. The tenant is responsible for all members of their party.
12. The tenant must avoid disturbing others and follow the instructions of the lessor.
Misconduct may result in removal from the property without refund of the rent.
13. The lessor shall not be liable for any damage or injury to tenants, regardless of cause.
Nor is the lessor liable for loss, damage or theft of tenants' property.

Insurance for such risks is not included in the rental price.

Tenants are strongly advised to take out appropriate travel and liability insurance before departure.

14. Pets are welcome only with prior approval and at an additional charge.
15. Smoking inside the accommodation is not permitted.
16. The tenant is not allowed to occupy the property with more persons than agreed in the rental contract.
17. The tenant agrees to use and leave the property properly.
Upon departure, the tenant must ensure that:
 - general waste is disposed of in closed bags and recyclable materials (plastic, glass, paper) placed in the designated public containers,
 - no dirty dishes are left,
 - the refrigerator is empty,
 - the accommodation is tidy.Failure to comply may result in additional cleaning charges.
18. If the tenant fails to comply with any obligation under this contract and the lessor must take legal or extrajudicial action, the tenant shall bear all resulting costs, including legal fees of the lessor.

Important General Information

Le Veau Vert is located in rural France.

Life here can differ from what you may be used to – for example, limited mobile coverage, few charging points for electric cars, and the presence of animals and insects that can sometimes be seen or heard. We are not responsible for such circumstances and cannot be held liable.

Both gîtes are well equipped and offer everything needed for a comfortable stay.

Consumable items (food, drinks, coffee/tea, firewood, etc.) are not included in the rental price – guests are expected to provide these themselves.

We do, however, supply toilet paper, cleaning and dishwashing products, which are compatible with the septic tank system.

Upon arrival, you will find a small welcome supply of sugar, tea, Nespresso capsules and a bottle of water, as well as a starter supply of firewood (additional wood available on site for a fee).

For more details about inventory, facilities and what is included in the price, please visit our website: www.leveauvert.com/aanbod, under the listings for La Vallée and Le Verger.

Le Veau Vert also offers a shared swimming pool (10 m²) with a counter-current system and sun terrace with loungers and a lounge sofa.

The pool is open from May to October, 9:00 a.m. to 7:00 p.m.

It is not heated, but reaches a pleasant temperature in summer.

It is designed for normal use only and not for jumping or rough play.

We kindly ask our guests to respect this.

Since water restrictions often apply in summer, we also ask you to use water sparingly.