

A seasoned **Quality Manager** with extensive experience leading plant-level quality operations in fast-paced Tier 1 automotive manufacturing. Skilled at ensuring all products meet customer, internal, and regulatory standards while driving a culture of compliance, accountability, and continuous improvement. Adept at building strong cross-functional relationships, developing high-performing teams, and serving as a trusted liaison with OEM customers.

Leadership & Quality Management Experience

- Leads, mentors, and develops quality inspectors, technicians, and engineers to strengthen performance, engagement, and professional growth.
- Promotes a proactive quality culture through training, coaching, and cross-functional influence.
- Oversees daily quality operations including incoming inspection, in-process control, and final product audits.
- Maintains and improves Quality Management Systems in compliance with **IATF 16949**, **ISO 9001**, and customer-specific requirements.
- Develops and executes internal and external audit plans for products, processes, and systems.
- Drives corrective and preventive actions through root-cause analysis, data evaluation, and trend identification.
- Investigates customer complaints, determines root cause, and implements effective resolutions.
- Creates and manages PPAP/ISIR processes, ensuring accurate measurement, documentation, and submission.
- Performs capability studies, GR&R/MSA, PFMEA development, and interpretation of results.
- Reads and interprets customer drawings, GD&T, and develops GD&T schemes aligned with part function and customer expectations.
- Interfaces directly with customers to maintain strong relationships, gather feedback, and resolve issues quickly.

Technical Strengths

- Deep knowledge of **IATF-16949**, **ISO 9001**, lean manufacturing, Kaizen, 5S, and continuous improvement methodologies.
- Strong command of automotive core tools: **FMEA**, **PFMEA**, **SPC**, **PPAP**, **MSA**, **Root Cause Analysis**.
- Skilled in GD&T, gauge development, and customer gauge approval processes.
- Experienced with spectrophotometer/color measurement systems.

- Knowledge of injection molding, welding processes, work instructions, and process flow diagram creation.
- Proficient with SAP and MS Office (Word, Excel, PowerPoint, Outlook, Teams).

Documentation, Compliance & Systems Management

- Manages quality documentation, records, samples, and measurement instrument archives.
- Ensures inspections follow control plans, customer agreements, and QMS requirements.
- Conducts supplier and production audits to verify compliance with standards and specifications.
- Maintains current knowledge of materials, technologies, and statistical methods relevant to quality control.

Leadership Competencies

- Strong communicator across all levels of the organization; models professionalism, respect, and integrity.
- Skilled at multitasking, prioritizing, and adapting to changing production needs.
- Demonstrates analytical thinking, problem-solving, and structured decision-making.
- Engages teams through clear goals, consistent communication, and collaborative leadership.
- Champions safety, 5S, and a clean, organized work environment.

Education & Background

- Bachelor's degree in Quality Engineering, Manufacturing Engineering, Industrial Engineering, or equivalent experience.
- Master's degree preferred.
- Minimum **5 years of quality management experience** in a manufacturing environment; Tier 1 automotive and seating experience are strong advantages.
- Proven leadership experience managing teams and driving accountability.

Physical & Work Environment Capabilities

- Comfortable working in both office and warehouse environments.
- Able to perform essential physical tasks such as standing, walking, fine manipulation, lifting up to 25 lbs, and occasional bending or reaching.