

# Prairie Clinic and NextMD

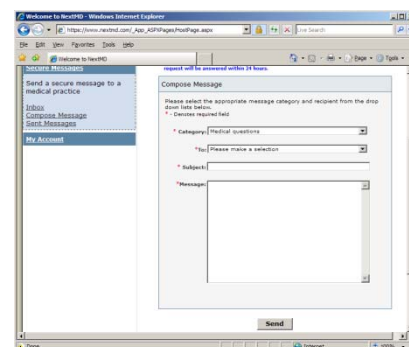
Prairie Clinic is using a product called NextMD for secure communications with our patients. To enroll in NextMD, contact your provider. Upon enrollment, you'll receive instructions for how to complete that enrollment.

## To Login (after completing your enrollment):

1. Use your Internet browser to go to <http://www.nextmd.com>
2. You will be prompted with your security question to validate that it is actually you.

## To Send a Secure Message:

1. Login to **NextMD**
2. Click on **Secure Messages**
3. Click on [Click here to compose a new message](#).
4. Pick a **Category** (i.e. Medical Questions, Billing Questions)
5. Pick who you want to send the message **to** (i.e. Dr. Buss, Dr. Varley)
6. Type your **Subject**
7. Type your **message**
8. Click **Send**



## To Read your Secure Messages (and Responses):

1. You should receive an e-mail that you have a Secure Message waiting in NextMD.
2. Login to **NextMD**
3. Click on **Secure Messages**
4. Click on **Inbox**
5. Click on the message you want to read (either the From or Subject)
6. The message will open and give you the option to **Close**, **Print** or **Reply**.

## To Request a Medication Renewal:

1. Login to **NextMD**
2. Click on **Medications**
3. Click on [Click here to renew a medication](#)
4. **Mark which medications** you would like to renew  
(If you have more than 5 medications, they may be on additional pages, referenced by page numbers in the lower right. Click on the number to change pages.)
5. Click **Select Pharmacy**
6. **Verify** that is the pharmacy you want the renewal sent to, or **Search Pharmacies** and click **Next**
7. Pick a **Reason** (Medication Refill)
8. Select who to **Send to** (Refill Pool)
9. Under **Comments**, enter your reason for needing the refill, or any comments you want to send.
10. Click **Submit**

