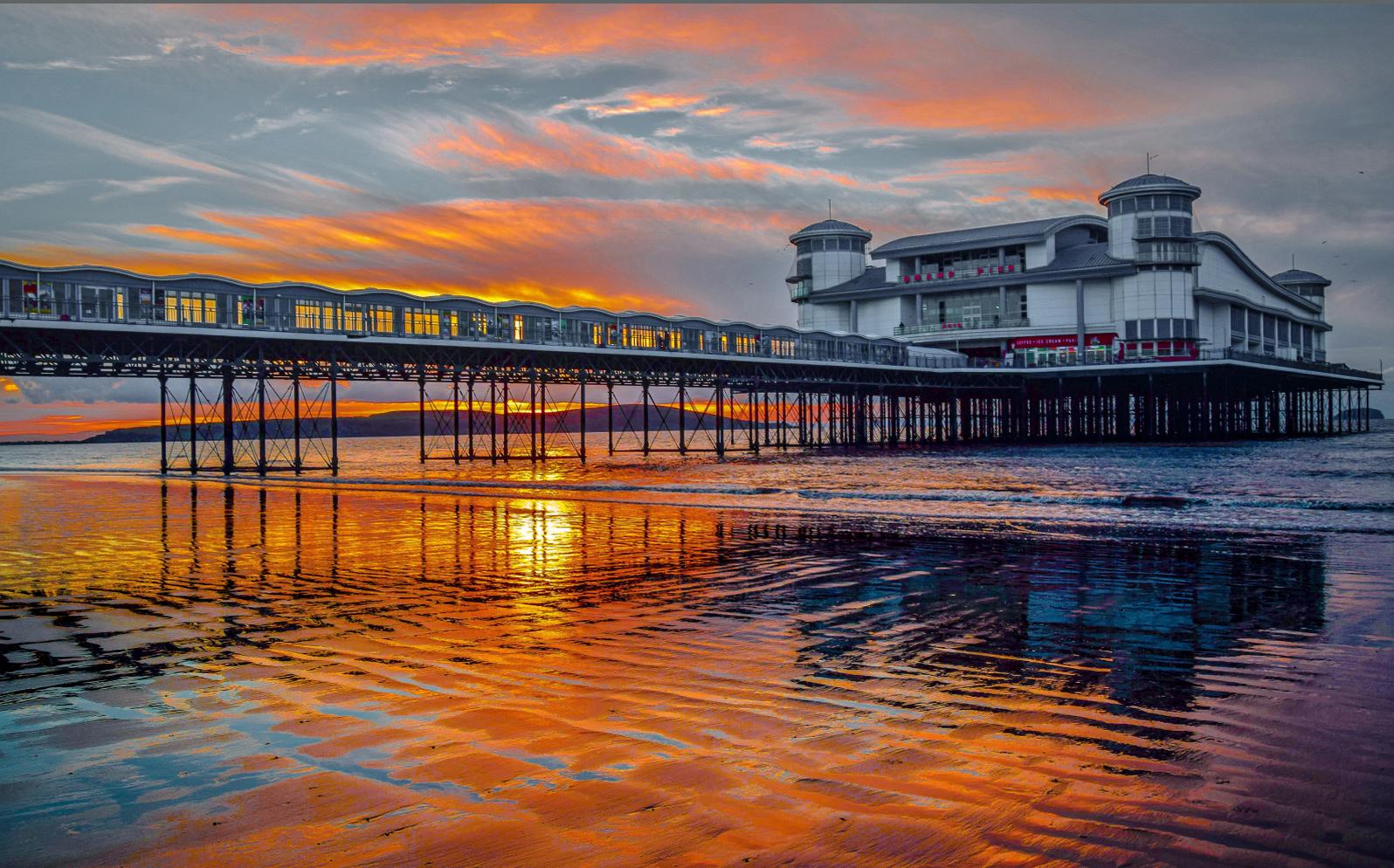




# AJ LOCK

CARING FUNERALS

Local Independently Run Funeral Directors in Weston & Worle



[www.ajlockfunerals.co.uk](http://www.ajlockfunerals.co.uk) · [info@ajlockfunerals.co.uk](mailto:info@ajlockfunerals.co.uk)

**Weston - Super - Mare Branch:**

335 Locking Road,  
Weston - Super - Mare,  
BS23 3LY

**01934 707880**

**Worle Branch:**

7 Nightingale Court  
Weston - Super - Mare  
BS22 8SX

**01934 525500**



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## About Us

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AJ Lock Caring Funerals will tend to all your needs with dignity, care and compassion, leaving you with complete peace of mind. Our dedicated team members are on hand 24 hours a day, 365 days a year.

We promise to spend as much time with our clients as they need and appreciate that every detail is important to our clients, and we will make sure we give all the time needed to ensure this happens.

We don't just price match funerals. We guarantee we won't be beaten on price or professional service.

This is why at AJ Lock Caring Funerals we strive to provide dignity for less

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## Caring Funerals in the Local Community

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When Tony Lock founded Caring Funerals he wanted to ensure that he can continue support those in the local community that needs it most.

We feel that our actions speak louder than words and our proud of the part we have played in the local areas we cover.

We know that what could be seen as small gestures can make a huge difference to another wellbeing, we strive organise community event and projects that can bring a smile to someone's day.

We know that some times of year can be harder than others, especially on the lead up to Christmas where we think of our loved ones both present and past.

Tony ran a memorial service open to all at Kewstoke church for this reason, if you would like us to consider running a local memorial service please get in touch and we would be happy to consider.

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## We have branches in Worle & Weston-Super-Mare

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To ensure we can offer the best possible funeral directors service at the most local level we have expanded to two funeral director branches in Weston so we are always nearby.

Our second branch in Weston was opened early 2021 to enable those who live in Weston Town centre (namely the BS22 and BS23 postcodes) to have a convenient local branch.

We are often here so please do feel free to drop in if you would like to discuss funeral plans, arrangements or just need someone to advise.

**Local Independently Run Funeral Directors in Weston & Worle**

## Funeral Services to Meet Your Needs

At AJ Lock Caring Funerals, we offer a wide range of services to meet your wishes. Please read on to find out more about how we can help you.

### At AJ Lock Caring Funerals, we will:

- Have an open and honest relationship with all those involved.
- Take the changing needs of funerals into account.
- Keep costs within your budget.
- Pride ourselves in our sensitive arrangements.
- Make the process as stress-free as possible whilst adhering to your wishes.
- Achieve the highest standards.
- With our dedicated team and extensive knowledge, help you make informed choices to suit your requirements.
- Offer state of the art, newly refurbished premises.
- Transport your loved one and family using our luxury vehicles.
- Keep in regular contact with our clients.
- Support and guide you through every process.
- We are also able to offer home arrangements at a time convenient to you and your relatives.

### Just some of the things we can do for you:

- Organise the wake.
- Take care of donations on your behalf.
- Arrange floral tributes.
- Help design and order the orders of services.
- Place obituaries in the local paper.
- Book of condolence.
- Church services.
- For burials, we can order and arrange headstones and inscriptions.
- Recommend a minister, civil celebrant, humanist or any other religious ceremony.
- Arrange alternative transport: i.e. horse drawn hearse, motorcycle or any other vehicle where possible.
- Short-term care of cremated remains.
- Organise internment or scattering of cremated remains.
- Promise to bring your loved one into our care within the hour, once the relevant paperwork has been done by the doctor.
- Home arrangements.
- Pre-paid funeral plans available.

## Funeral Plans

- Services of a local trusted local funeral director guaranteed to be met in full
- Crematorium/burial fee guaranteed to be met in full
- Minister/Celebrant fee guaranteed to be met in full
- Doctors' fees guaranteed to be met in full
- Unlimited conveyance fees within mainland UK
- Care of the deceased prior to the funeral service
- Use of Chapel Of Rest for visits by family and friends by appointment
- Provision of hearse and option to add following limousines
- Choice of simple wood effect and option for a coffin upgrade
- Provision of four pall bearers
- Fully transferable to anyone else at no additional cost
- Choice of mutually agreed time and date of funeral service
- 24-hour collection of the deceased
- You may personalise your funeral plan (music or hymns etc) at any time at no additional cost

## Procedure To Be Followed After A Death

The Procedure to follow after a death will depend on the circumstances surrounding the death. A Medical Certificate and cause of death must be obtained from a doctor. This Certificate will enable you to register the death and obtain the Death Certificate.

### When The Death Occurs At Home

Inform the family Doctor as soon as possible that death has occurred. He or she will complete a Medical Certificate of the Cause of Death enabling the death to be registered.

### When The Death Occurs In A Hospice Or Nursing Home

The staff of the hospice or nursing home will support you in obtaining the Medical Certificate of Cause of Death and will care for your loved one until they are conveyed to our funeral home in a dignified and caring manner.

### When The Death Occurs In Hospital

The bereavement services department of the hospital will assist you in obtaining the Medical Certificate of Cause of Death via the hospital doctor enabling you to register the death. Your loved one will remain in the hospital mortuary until the death has been registered. Once this has taken place we will make arrangements to convey your loved one into our care.

### When The Death Is Referred To The Coroner

Sometimes the Coroner will need to be informed when a Doctor cannot issue the Medical Certificate of Cause of Death. In these circumstances the Coroners Office will most likely produce a certificate once the cause of death has been established. This will then enable the funeral arrangements to proceed and the death to be legally registered.

## Registering A Death – Who May Register?

If the person died in a house or a hospital, the death can be registered by:

- A relative
- Someone present at the death
- An official from the hospital
- The person arranging the Funeral

Deaths occurring anywhere else can be registered by:

- A relative
- Someone present at the death
- The person who found the body
- The person in charge of the body
- The person arranging the Funeral

Registration must take place within 5 days of the death. Most deaths are registered by a relative. The Registrar would normally only allow other people if there are no relatives available.

## Documents & Information You Will Need

### Documents

When registering a death you will need the following:

- Medical Certificate of the Cause of Death

And if available:

- Council Tax bill • Driving Licence • Passport
- Proof of Address • Birth Certificate • NHS Medical Card
- Marriage / Civil Partnership Certificate

### Information you will need to tell the Registrar:

- The person's full name at time of death • Any names previously used (e.g. maiden name) • The person's date and place of birth • Their last address • Their occupation
- The full name, date of birth and occupation of a surviving spouse, late spouse or civil partner • Whether they were receiving a State Pension or any other benefit

## Tell Us Once

Tell Us Once is a service that lets you report a death to most government organisations in one go.

Tell Us Once will notify: • HM Revenue and Customs (HMRC) • Department for Work and Pensions (DWP) • Passport Office • Driver and Vehicle Licensing Agency (DVLA) • The Local Council • Veterans UK

## Documents You Will Receive

If a post-mortem is not being held, the Registrar will issue you with:

- **Certificate for Burial or Cremation (Green Form)**

*Given to the funeral director as soon as possible*

- **Certificate of Registration of Death (White Form)**

*Known as a BD8, this form is for DWP purposes*

- **Death Certificate**

*A certified copy of the entry into the register*

If a post-mortem is being held to determine the cause of death and the deceased is to be cremated, the Coroner will issue a Form 6 Certificate to the Funeral Director.

## Other Things That Need To Be Done

Not everything can be done straight away, particularly as this is a very difficult time for people to cope with, but it is important to:

- Make sure everyone who needs to know is told • Arrange to see the deceased's Solicitor and read the Will as soon as possible, this will tell you if there are any special funeral requests and who the Executors are.

Start arranging the funeral • Collect all the information and documents you need



**AJ LOCK**  
CARING FUNERALS

Our dedicated team  
members are on hand  
24 hours a day,  
365 days a year



Hold your camera over  
the QR Code to view  
a digital version of  
this publication.

# FAQ's

In our opinion there is no such thing as a normal funeral. Each and every funeral is individual to the family concerned. It is up to that family to pay their last respects and say their last farewell in the manner that is most suitable for them. The following information is there to help answer questions that we are most often asked about the funeral and services associated with it :-

## **(Q). What are Doctors Forms ?**

(A). When a funeral is a cremation, a doctor must attend & certify death. The doctor must be the individual who attended the deceased during his/her last illness. For this service, the doctor makes a separate charge, which we usually pay on behalf of the deceased's family.

## **(Q). How Many People Can Be Seated In The Limousine ?**

(A). In each limousine there is room for six people in the rear compartment and room for one in the front.

## **(Q). How Do We Know What To Do At The Funeral ?**

(A). On the day of the funeral we are there to help and guide you, your family and friends. If you are unsure of anything please tell the Funeral Director.

## **(Q). Can The Family Carry The Coffin ?**

(A). Yes, although we would ask that you contact us as soon as possible to ensure that it is safe to do so.

## **(Q). Can We Visit The Deceased And Pay Our Last Respects ?**

(A). Yes, our Funeral Home is available to you by appointment. If you wish to visit our private chapel, please ring and inform us when you would like to come and we will be pleased to arrange for a member of staff to meet you.

## **(Q). Can We Have The Deceased Brought Home ?**

(A). Yes, we can bring the deceased home either on the evening before the service or the morning of the service.

## **(Q). Can We Choose What Music Is Played At The Crematorium ?**

(A). Yes, If you have a special request or would like a particular piece of music playing either as you walk into or out of the Crematorium Chapel, please let the Funeral Director know.

## **(Q). Can We Request Donations To Charity ?**

(A). Yes, if donations to charity are requested in lieu of flowers, we will accept and list donations on your behalf and forward them to the charity of your choice.

## **(Q). Does The Coffin Move After The Funeral Service At The Crematorium ?**

(A). No. After the service has ended, the coffin does not move until all relatives and friends have left the Crematorium Chapel. At some Crematoria there are curtains that close at the head of the coffin, but this is only done at the request of the relatives.

## **(Q). Are The Handles On The Coffin Removed Before The Cremation Takes Place ?**

(A). No. There are strict laws regarding cremation. Nothing may be removed from the coffin before cremation without the permission of the Home Office.

## **(Q). Is Each Cremation Carried Out Individually ?**

(A). Yes. The identity of the coffin name plate is checked by the Crematorium Attendant before it is placed in the Cremation Chamber. This only holds one coffin or casket at a time and again there are rules that must be abided by.

## **(Q). Do I Get The Cremated Remains Back That Belong To Me ?**

(A). Yes. Once the cremation has taken place, the cremated remains are removed and left to cool before being placed in an urn. This urn is clearly identified as to whose remains they are.

## **(Q). What Can I Do With The Cremated Remains ?**

1. You can place them in the Garden of Remembrance but you may not know where they are and you can not place a headstone with them.
2. You may wish to purchase a grave just for the purpose of interring the cremated remains. This allows you to have a headstone and have other members of the family buried there in the future.
3. You may keep them at home in a special urn or memorial.
4. You may scatter them in a special place.
5. The remains may be buried in an existing family grave.

# Testimonials

Some of the kind words we have received from families

*"It was a comfort for us to know my Dad was being looked after with care and dignity. The funeral service itself was arranged perfectly for our needs and ran very smoothly on the day."*

*"Sonia and Tony were such genuine and caring people who were so supportive during the worst time of my life. They went above and beyond to make the process easier and to give my Father the best possible send off."*

*"What an amazing team, they really do go the extra mile too help you organise everything. Tony, Sonia and the team really did us proud, and for that we will always be grateful."*

*"I cannot express the amount of thanks and gratitude I have for the wonderful and amazing Sonia Royce, Tony Lock and all the team at A J Lock."*

*"From the bottom of my heart I thank you for being there, listening to my tears and worries and for caring for my Dad while he was with you."*

*"Thank you guys for everything you have done to make Dad's send off perfect. We will never forget all your hard work."*



# Preferred Suppliers

## Funeral Functions

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The Ebdon Arms

01934 513005

[www.ebdonpub.co.uk](http://www.ebdonpub.co.uk)

## Memorial Jewellery

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Ashes into Glass

[www.ashesintoglass.co.uk](http://www.ashesintoglass.co.uk)

## Motorcycle Hearse

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Motorcycle Funerals

01530 274888 / 0845 375 2106

[www.motorcyclefunerals.com](http://www.motorcyclefunerals.com)



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# Ashes into Glass

CREMATION ASHES AND CRYSTAL GLASS

Ashes into Glass® jewellery symbolises eternal love and togetherness



  
**Ashes into Glass**  
ENGLAND

By wearing it or just holding it in your hand, you will connect with your loved one and share special moments together. Each item of jewellery tells a story that is deeply personal to you and will shine with its own character.

For a free ordering pack please contact  
AJ Lock Caring Funerals



# Motorcycle Funerals

BRITAIN'S FIRST MOTORCYCLE HEARSE SERVICE

The only fleet of motorcycle hearses in the world



Serving the whole of the British isles including, the Isle of Man, the Isle of Wight Guernsey, Jersey, Northern Island, France, and Norway. Wherever you are we will get there. We are here to serve you.

[www.motorcyclefunerals.com](http://www.motorcyclefunerals.com)

Bookings for Motorcycle Funerals UK Wide • Simply Call

01530 274 888 or 0845 375 2106

If you prefer trikes to bikes visit [www.trikefunerals.co.uk](http://www.trikefunerals.co.uk)

# The Ebdon Arms

## Funeral Receptions

Let us take care of your family and friends at this difficult time



BUFFETS AVAILABLE · WIDE CHOICE OF DRINKS · DISABLED ACCESS · CAR PARK

We understand that this can be a difficult time for you and your family. Let our dedicated, friendly team look after all of your family and friends in warm, comfortable surroundings.

We can tailor menus to suit your requirements and can cater for a variety of dietary needs.

Tea and coffee is available as well as an excellent choice of alcoholic and non-alcoholic drinks.

Outdoor seating is available and children are most welcome. For further information, please contact Mike and his team. We will do our utmost to ensure your day is one to remember.



Here at the Ebdon we pride ourselves on our great pub food and fantastic range of drinks. You'll be made to feel comfortable on every visit, so come and join us in our fantastic surroundings.

Join us for lunch, dinner or just pop in for a pint. We're here for you every day or night of the week. One of our friendly staff will be more than happy to get you drink whilst you decide what to eat. We've got a great drinks selection; draught lagers, craft beers, ciders, wine, cocktails and soft drinks.

As you look through the food menu you'll be met with our great selection of starters, mains and light bites. Chose from pub classics, curries, street food and more. Dine alfresco if you fancy it or come join us inside.

Tel: 01934 513005  
www.ebdonpub.co.uk  
ebdonarms.westonsupermare@phoenixpub.co.uk

Lilac Way,  
Wick St Lawrence  
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