

# Society Chiropractic Company

3408 N Midkiff Rd. STE 307, Midland, Tx 79707

## CONSUMER ACCESS TO HEALTH RECORDS AND CONSUMER COMPLAINTS

Pursuant to TX House Bill 4224 Section 181.105 of the Texas Health and Safety Code, please be advised of the following:

### A. HOW TO REQUEST ACCESS TO HEALTH CARE RECORDS FROM Society Chiropractic Company:

#### 1. To request access to health care records:

- Contact any team member with your request at any appointment.
- You can submit your request through call text at 432-614-0888. You may also submit your request through email at [team@societychiro.com](mailto:team@societychiro.com)
- You must provide us an explanation of the information you are hoping to receive (exam notes, adjusting notes, x-rays, billing information, etc.).
- We will fulfill all requests in a timely manner. Most requests can be accommodated either the same day or within one business week. Variables that could delay the request being fulfilled could include insurance not having settled out on your account yet. If there is a potential reason for delay we will communicate that with you.

### B. HOW TO CONTACT THE DISCIPLINARY / LICENSING AUTHORITY FOR Society Chiropractic Company:

#### 1. The name of the disciplinary/licensing authority is the Texas Board of Chiropractic Examiners (TBCE)

#### 2. Contact information for the Texas Board of Chiropractic Examiners (TBCE):

Website: <https://www.tbce.texas.gov>

Email: [licensing@tbce.texas.gov](mailto:licensing@tbce.texas.gov)

Phone Number: (512) 305-6700

Fax Number: (512) 305-6705

Address: 1801 Congress Avenue, Ste. 10.500, Austin, Texas 78701-1319

### C. HOW TO FILE A CONSUMER COMPLAINT AS DESCRIBED BY SECTION 181.103 OF THE TEXAS HEALTH AND SAFETY CODE (CHAPTER 181):

# Society Chiropractic Company

3408 N Midkiff Rd. STE 307, Midland, Tx 79707

1. How to file a complaint under Texas Health and Safety Code Section 181.103:  
<https://www.texasattorneygeneral.gov/consumer-protection/file-consumer-complaint>
2. Where to file a complaint under Texas Health and Safety Code Section 181.103:  
<https://www.texasattorneygeneral.gov/consumer-protection>
3. We do encourage anyone with a complaint or dissatisfaction to bring it directly to our team. We will do everything within our power to correct any issue or error that has taken place. We love serving Midland and want to do right by everyone in our clinic.