

Telehealth pathology requests

Telehealth pathology requesting is now available via eOrder through your practice management system (PMS). Please ensure a mobile or phone number is included for your patient. A request form will be made available to your patient by SMS.

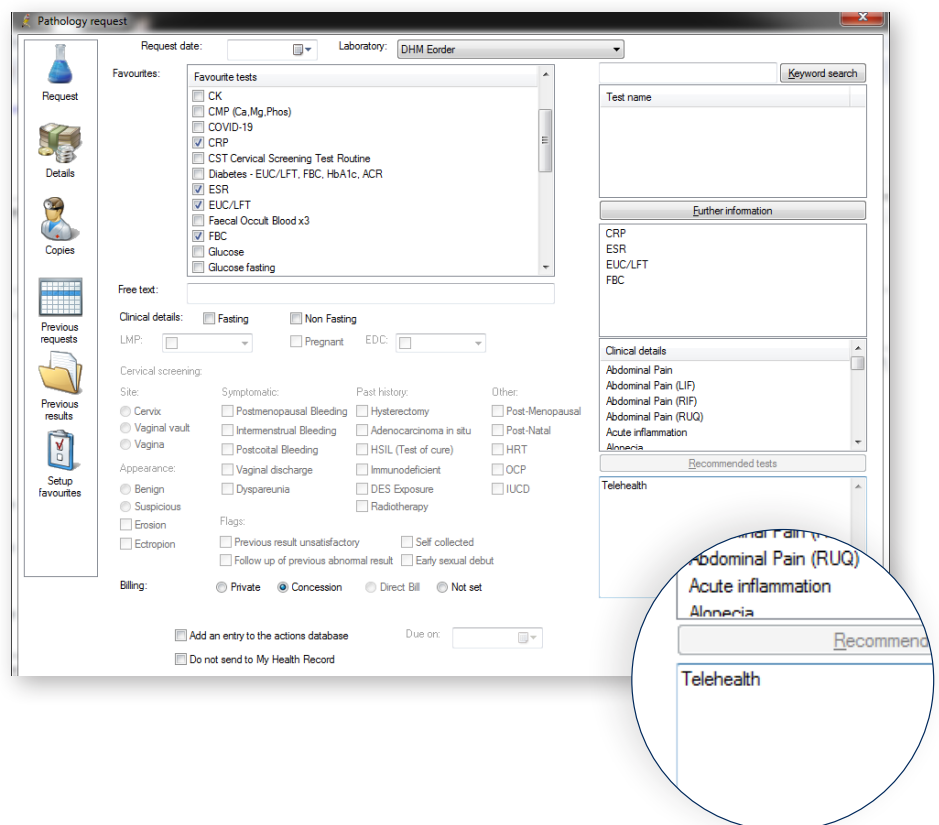


Complete an eOrder using Best Practice

As this is an online process that relies on multiple technologies and network stability, we require doctors to submit a signed agreement acknowledging and accepting these conditions.

- In order to use this option, eOrdering must be activated on your PMS
- When referring pathology, enter 'telehealth' into the clinical notes
- Click Print/Send

Please ensure you keep a hardcopy of the referral for 30 days



Please contact Client IT for enquiries or technical assistance regarding eOrdering
T: 1800 653 779 | E: e-pathsupport@dhm.com.au

Telehealth pathology requests

Using one of the options below, generate a pathology request form to Douglass Hanly Moir Pathology (DHM).
Please ensure a mobile or phone number is included for your patient.
A request form will be made available to your patient by SMS.



Use a standard request or interactive template

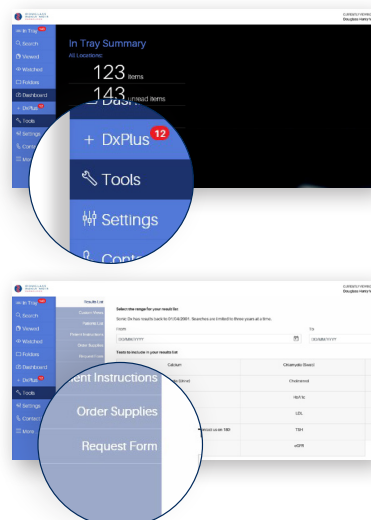
- Fill in a form as usual, or alternatively, navigate to www.dhm.com.au/telehealth and save the PDF file to your computer to complete
- Email the completed form to pathologyrequest@dhm.com.au or
- Print and fax to (02) 9855 5609



Access a form using Sonic Dx Tools

- Log in via www.sonicdx.com.au (enter your username and password)
- Click on Tools > Request Form
- Save the PDF file to complete
- Email the completed form to pathologyrequest@dhm.com.au or
- Print and fax to (02) 9855 5609

Please contact Client IT on 1800 653 779 for set-up support for Sonic Dx.



Submit a telehealth request online

- Navigate to www.dhm.com.au/telehealth
- Complete the digital form
- Submit the completed page to automatically send an electronic pathology request to DHM



For up-to-date information about our services, please refer to our website www.dhm.com.au.