

Welcome

Keiron Broadbent

WMCA Registered Managers, Deputies
Chief Executive Officer

West Midlands Care Association

and Seniors Conference:

Is your Care Service Safe?

Shirley Way
Head of Area
Skills for Care

 @wmidscare

 west-midlands-
care-association

Is Your Service Safe? Conference 2026
www.wmca.care



West Midlands Care Association

Safe

Safety is a priority for everyone and leaders embed a culture of openness and collaboration. People are always safe and protected from bullying, harassment, avoidable harm, neglect, abuse and discrimination. Their liberty is protected where this is in their best interests and in line with legislation.

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The importance of networks

A photograph of a caregiver in blue scrubs hugging an elderly woman with glasses on a sofa. The scene is set in a home with a lamp and flowers visible in the background. The image has a blue tint.

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**West Midlands Care
Association**

Join your local Skills For Care registered manager's network

Regular meetings
Peer support
Personal Development
Free to attend

www.wmca.care/networks/managers



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Skills for Care Support to Managers

Registered Managers Networks:

Birmingham and Solihull
Jamie Bloomfield

Herefordshire
Claire Jenkins

Black Country
Suzanne Petrie

Warwickshire
Rachel Shaw

Coventry
Rachel Shaw

Worcestershire:
Care Jenkins

www.wmca.care/networks/managers

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Housekeeping



Silence Mobile Phones



Today's sessions
are being recorded
No Fire Alarm tests today



Toilets are just outside



Today's slides will be available
at the end of the conference

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Business Growth
West Midlands



Citation



delphi
care solutions

GraceCares
Pre-Loved Care Equipment

hcrlaw

myley



Quality
of Care

Helping Care Providers Succeed

skillsforcare

Syncurio

WEST MIDLANDS
CARE LEGAL SERVICES

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CPD Certificates

Scan the QR codes to download
your CPD certificate for
each session



A QR code will appear on screen after each session and will also be
on posters around the room

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DBS Checks

Things to remember

- All staff who work in a care setting must have an enhanced search
- Only staff carrying out regulated activities can have a barring list check
- You can only search the barring list that you are registered for
- A DBS must still be carried out on international recruits
- Directors cannot have a barring list check*
- DBSs should be renewed every 3 years*
- You cannot copy a DBS certificate*

www.wmca.care/dbs

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Don't Forget: Data Security Protection Toolkit Deadline is 30 June 2026

dspt.wmca.care



DSPT
Better Security.
Better Care.



**Digital
Care Hub**

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Digital Health Checks

Free evaluation of your digital policies and procedures

dspt.wmca.care



DSPT
Better Security.
Better Care.



Digital
Care Hub

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WMCA Training

www.wmca.training

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WMCA Training

- Understanding Roles and Responsibilities
- Personal Development
- Duty of care
- Equality, Diversity and Human Rights
- Working in a Person Centred Way
- Communication
- Privacy and Dignity
- Nutrition and Hydration
- Aware of Mental Health and Dementia
- Adult Safeguarding
- Safeguarding Children
- Basic Life Support
- Health and Safety
- Handling Information
- Infection Control and Prevention
- Learning Disability & Autism (Oliver McGowan)

www.wmca.training

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WMCA Excellence in Care Awards 2026

www.excellencein.care

Nomination window
closes 31 July

